Local Resources for Older Adults in Washtenaw County

This resource database provides a list and description of services available in Washtenaw County to older adults and their families. It is organized by types of assistance.

If you do not see the category you are looking for, use the Find function (CTRL+F) to search for keywords.

Michigan Medicine Geriatrics Center does not endorse any of the services listed on this website. It is intended to be as comprehensive as possible. We apologize in advance for any omissions or errors. Please contact us at (734) 998-9353 to suggest changes.

Types of Assistance

- Adult Day Care / Respite Services
- Counseling / Mental Health
- Education
- Emergency Services
- Financial Assistance
- Health Services – Alzheimer's Disease/Memory Loss
- Health Services – Dental
- Health Services – Geriatric Health Assess
- Health Services – Health Care Organizations
- Health Services – Hearing and Speech Impairment
- Health Services – Hospice & Palliative Care
- Health Services – Hospitals
- Health Services – In Home Providers
- Health Services – Low Vision and Blindness
- Health Services – Outpatient Services
- Health Services - Prescription Assistance Programs
- Home Care
- Home Maintenance
- Housing – Independent/Assisted Living/Memory Care
- Housing – Nursing Homes
- Information / Referral / Advocacy
- Insurance Assistance
- Legal Assistance
- Meals
- Physical Fitness
- Senior Centers
- Support Groups
- Transportation
- Volunteer and Employment Opportunities
Many assisted living and nursing facilities offer respite care based on availability. Be sure to inquire at the specific facility. Many home care agencies offer respite care in the home; also check with them.

Area Agency on Aging 1B (Livingston/Washtenaw County)
Website: [aaa1b.org/caregiver-resources/adult-day-programs/] (https://aaa1b.org/caregiver-resources/adult-day-programs/)
Address: 29100 Northwestern Hwy., Suite 400, Southfield MI 48034
Phone: (248) 357-2255
Toll Free: (800) 852-7795
TTY: Michigan Relay (800) 649-3777
Fax: (248) 262-9971
Services: A directory of selected adult day care programs in Washtenaw County. For additional help finding an adult day or respite care program nearby, call the toll free number.
Hours: Information and assistance: Monday - Friday 8 am - 5 pm
Fees: Call programs for current rates and discounts. Some programs have eligibility requirements.

Catholic Social Services of Washtenaw County - Volunteer Caregiver Respite (VCR)
Website: [www.csswashtenaw.org] (https://www.csswashtenaw.org)
Phone: (734) 971-9781 press 8
Services: Trained volunteers provide in-home companionship visits for homebound Washtenaw County older adults, 2-4 hours per week. Clients must be at least 60 years old. No medical attention or assistance with toileting available.
Hours: Scheduled visits of 2-4 hours per week.
Fees: No fee; donations accepted.

Chelsea Retirement Community - Respite & Short Stay
Address: 805 W. Middle Street, Chelsea Michigan 48118
Phone: (734) 433-1000 ext.7404
Services: The Respite and Short-Stay Programs provide assistance with everyday tasks, physical therapy and rehabilitative services in Towsley Village (memory care) or Glazier Assisted Living.
Hours: Stays of 30 days minimum up to 6 months.
Fees: Call for current rates.

Dottie Crim Adult Day Care and Education Center - EHM Senior Solutions
Website: [ehmsolutions.org/service/adult-day-care/] (https://ehmsolutions.org/service/adult-day-care/)
Address: 200 Brecon Drive and 101 Brecon Drive, Saline MI 48176
Phone: (734) 429-1155
Email: marketing@ehmsolutions.org
Services: Housed in the Memory Support Center and Brecon Village, Adult Day Care Service provides secure environments with specially trained staff to offer daily recreation, social support, and individually-based activities. Overnight respite is available.
Hours: Adult Day Care Monday – Friday; Overnight Respite Care – 7 days a week.
Fees: Call for current rates.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Website: www.hillsideterrace.net
Address: 1939 Jackson Avenue, Ann Arbor  MI 48103
Phone: (734) 761-4451
Services: Respite care in independent, assisted-living, and enhanced memory apartments. LGBT-friendly.
Hours: Based on availability.
Fees: Call for current rates.

Jewish Family Services of Washtenaw County - Caregiver Assessment, Respite, Education & Support (CARES)
Website: jfsannarbor.org/cares/
Address: 2245 S. State Street, Ann Arbor  MI 48104
Phone: (734) 769-0209
Email: info@jfsannarbor.org
Services: Respite care includes COMPANION CARE -- meal preparation, companionship, household chores, errands and SKILLED CARE -- bathing, dressing, dementia care, chronic condition care.
Hours: Vary. Limited to 24-36 hours during a 90 day period.
Fees: No fee.

Jewish Family Services of Washtenaw County - Friendly Visitor Service
Website: jfsannarbor.org/transforming-aging
Address: 2245 S. State Street, Ann Arbor  MI 48104
Phone: (734) 769-0209
Email: info@jfsannarbor.org
Services: Screened volunteers, matched and trained, meet once per month (or more if agreed upon) with older adults in their homes to participate in activities ranging from playing board games, sitting and chatting, taking walks or going on short outings.
Hours: Vary.
Fees: No fee.

Linden Square
Website: linden-square-assisted-living-center-saline-michigan/
Address: 650 Woodland Drive East, Saline  MI 48176
Phone: (734) 429-7600
Email: lindensquarealc@heritagepmi.com
Services: Adult Day Care ranges from a few hours to overnight and includes medication assistance, structured activities, snacks and/or meals, and quiet space as needed. Respite care available for a week or a few months.
Hours: Provided hourly to monthly.
Fees: Call for current rates.

PACE (Program of All-Inclusive Care for the Elderly) - Huron Valley
Website: www.HuronValleyPACE.org
Address: 2940 Ellsworth Road, Ypsilanti  MI 48197
Phone: (734) 572-5777
Toll Free: (855) 483-7223
TDD/TTY: (800) 649-3777
Email: info@hvpace.org
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services:** Adult Day program and respite care for enrolled participants. Eligibility is based on medical criteria. Must be 55+ or with disabilities and live in the service area. Transportation provided.  
**Hours:** Varies according to services provided. Office Monday - Friday 8:30 am - 5 pm  
**Fees:** No cost if on Medicaid / Medicare. If on Medicare only, responsible for portion of cost. Call for additional information.

**St. Louis Center**  
**Website:** stlouiscenter.org  
**Address:** 16195 Old U.S. 12, Chelsea MI 48118  
**Phone:** (734) 475-8430  
**Fax:** (734) 475-0310  
**Email:** mail@stlouiscenter.org  
**Services:** Respite care for individuals 5-70+ with intellectual/developmental disability and cognitive impairment. Typical stays are 2-7 days. 
**Hours:** Call for availability  
**Fees:** Call for information.

**St. Joseph’s Village - Ann Arbor & Ypsilanti**  
**Website:** www.trinityhealthseniorcommunities.org/st-josephs-village  
**Address:** 5341 McAuley Drive, Ypsilanti MI 48197  
**Phone:** (734) 712-1610  
**Services:** Respite care available. Ninety (90) day minimum for independent living; 6 month minimum for assisted living. 
**Hours:** Based on availability. Office 8:30 am - 4 pm  
**Fees:** Call for current rates.

**Silver Club Memory Programs - Michigan Medicine**  
**Website:** michmed.org/silver-club-memory  
**Address:** Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor, MI 48105  
**Phone:** (734) 998-9352  
**Fax:** (734) 998-9340  
**Email:** GerMedSilverClub@umich.edu  
**Services:** Recreational and therapeutic day care services for older adults with mild and moderate memory loss. Activities include exercise, music, gardening, art and socialization. Interview required to determine eligibility. Early stage memory loss programs also available. 
**Hours:** Monday through Friday 10 am - 3 pm. Early stage memory loss programs meet one day a week; call for information.  
**Fees:** Hourly rates based on ability to pay.

**Silver Maples of Chelsea**  
**Website:** silvermaples.org/living-options/short-stay/  
**Address:** 100 Silver Maples Drive, Chelsea MI 48118  
**Phone:** (734) 475-4111  
**Email:** info@silvermaples.org  
**Services:** Short term respite stays in The Meadows assisted living residence. Includes social and recreational activities, art, musical and intellectual interests. Based on availability.  
**Hours:** One week minimum to several months. Office: Monday - Friday 8 am - 5 pm  
**Fees:** Call for current rates; prepayment required with refunds as appropriate.

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

VA - Home and Community-based Care (HCBC)
Website: www.annarbor.va.gov/services/ecrc.asp
Address: Extended Care Center, First floor, Room F149, 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 769-7100
Toll Free: (800) 361-8387
Services: HCBC program offers adult day health care and respite care for veterans along with various home health services.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: Varies according to income and/or military service-connected disability.

COUNSELING / MENTAL HEALTH - rev March 2021

Ann Arbor Center for Independent Living (CIL)
Website: www.annarborcil.org
Address: 3941 Research Park Drive, Ann Arbor MI 48108
Phone: (734) 971-0277
Fax: (734) 971-0826
Email: info@aacil.org, info@liviingstoncil.org, info@monroecil.org
Services: The Center provides short-term individual counseling, skill-building classes, and independent living coaching for people with disabilities. Serves Washtenaw, Livingston and Monroe Counties.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee; donations accepted.

Ann Arbor Center for the Family
Website: www.annarborcenter.com
Address: 2395 Oak Valley Drive Suite 100, Ann Arbor MI 48103
Phone: Service/Intake (734) 995-5181 Alternate (734) 995-9010
Fax: (734) 995-9011
Services: Psychotherapy for individuals, couples, families, and groups; divorce and other mediation; and family business consultation.
Hours: Varies according to therapist
Fees: Varies. Some insurances accepted.

Catholic Social Services of Washtenaw County - Behavioral Health Counseling Services
Website: www.csswashtenaw.org/bhs/counseling
Address: 4925 Packard Road, Ann Arbor MI 48108
Phone: (734) 926-0155 Intake
Fax: (734) 971-2730
Services: Licensed social workers and psychologists provide assessment and short-term, solution focused therapy for individuals, couples, and families. Substance abuse assessment and treatment is also available. Provides psychiatric evaluation and medication monitoring when appropriate.
Hours: Monday - Thursday 8:30 am - 9 pm; Friday 8:30 am - 5 pm; Saturday 8:30 am - 3 pm
Fees: Most insurance policies accepted, sliding scale available

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Dawn Farm
Website: [www.dawnfarm.org](http://www.dawnfarm.org)
Address: 315 N. Main, 1st Floor, Ann Arbor  MI 48104 - Outpatient Services
6633 Stony Creek Road, Ypsilanti  MI 48197
Spera (Detox) Recovery Center, 502 W. Huron, Ann Arbor  MI 48104
Phone: (734) 821-0216 AA or (734) 485-8725 Ypsi or (734) 669-8265 Detox Intake
Email: info@dawnfarm.org
Services: Addiction treatment center providing assessments, case management, detox, residential services, and out-patient group/family/individual counseling to adolescents & adults.
Hours: Call for information.
Fees: Sliding scale, Medicaid.

Elder Abuse Hotline & Resources - Michigan - Dept. of Attorney General
Website: [www.michigan.gov/ag/elder_abuse](http://www.michigan.gov/ag/elder_abuse) or [www.michigan.gov/som/elder_abuse](http://www.michigan.gov/som/elder_abuse)
Toll Free: (855) 444-3911 Report Abuse  (800) 242-2873 Resources
Services: Call or complete a complaint form online to report suspected elder or vulnerable adult neglect, abuse or exploitation.  AG site advises on how to document the situation.
Hours: 24 Hours
Fees: No fee.

EMU Community Behavioral Health Clinic (formerly EMU - Psychology Clinic)
Website: [www.emich.edu/psychology/psychologyclinic](http://www.emich.edu/psychology/psychologyclinic)
Address: 1075 N. Huron River Drive, Ypsilanti  MI 48197
Phone: (734) 487-4987  Older Adults & Caregivers (734) 627-7620 leave name & number
Fax: (734) 487-4989
Email: psychclinic_admin@emich.edu
Services: Comprehensive cognitive and neuropsychological assessments and group and/or individual psychotherapy are provided to the Ypsilanti community and surrounding areas. Speciality programming for caregivers and for older adults 60+ who have concerns about thinking, remembering or problem-solving.
Hours: Monday - Thursday 8:30 am – 7 pm; Friday 8:30 am – 4 pm
Fees: $5 per group session, $10 per individual session; $200 for a full psychological assessment. Fees due at time of service.

Family Crisis Center of Washtenaw
Website: [www.familycrisiscenterwashtenaw.org](http://www.familycrisiscenterwashtenaw.org)
Address: 2385 S. Huron Pkwy. Suite 2N, Ann Arbor  MI 48104
Phone: (734) 660-7059
Services: Provides professional mental health assistance as well as resources to families, individuals, and couples.  Holds small group sessions and workshops. Grief/loss support meetings are every Wednesday.
Hours: Call for hours.
Fees: Vary; call for information.
Covid-19 may affect hours and services; contact agencies directly for current information.

Hoard ing Task Force of Washtenaw County % Synod Community Services
Website: htfwashtenaw.org
Address: 615 S. Mansfield, PO Box 980465, Ypsilanti MI 48198
Phone: (734) 340-5813
Email: hoarding@htfwashtenaw.org
Services: Provides Hoarding Behavior Assessments, counseling referrals, clutter assistance volunteer program, speakers and links to support groups for individuals.
Hours: Call for information.
Fees: Medicare and most insurances; some free or donation suggested on a sliding scale. Costs for code compliance are not covered.

Home of New Vision
Website: homeofnewvision.org
Address: 3115 Professional Drive, Ann Arbor MI 48104
Phone: (734) 975-1602
Fax: (734) 975-1604
Email: communications@homeofnewvision.org
Services: Various programs for those affected by substance abuse including recovery housing, recovery support program, and early intervention. Special programs:
  ● *The Engagement Center* is a 24-hour crisis intervention facility providing a supervised, supportive setting for individuals with substance use and co-occurring disorders.
  ● *The Assessment and Referrals Program* serves clients referred from courts, Friend of the Court, Child Protective Services, Secretary of State, private attorneys, and other service agencies by performing psychosocial diagnostic assessments.
  ● *Withdrawal Management (formerly Detoxification) Program* provides non-medical (sub-acute or social) detoxification in a safe, home-like environment.
Hours: Monday - Friday 9 am - 5 pm
Fees: Services covered by Medicare/Medicaid and other insurances.

LGBT National Help Center - Senior Hotline
Website: www.glbthotline.org/senior.html
Toll Free: (888) 234-7243
Online Live Chat: Yes, Peer Support
Email: help@LGBThotline.orgl
Services: Provides a safe space that is anonymous and confidential where callers can speak on many different issues and concerns including, but not limited to, coming out issues, gender and/or sexuality identities, relationship concerns, bullying, workplace issues, HIV/AIDS anxiety, safer sex information, suicide, and more. Offers factual information and local resources for the senior community via the GLBTnearme.org national database.
Hours: Monday - Friday 4 pm - 12 am (midnight); Saturdays 12 pm - 5 pm
Fees: No fee.

Michigan Coalition to End Domestic & Sexual Violence (MCEDSV)
Website: mcedsv.org
Phone: (517) 347-7000
Toll Free: (855) VOICES4 (855) 864-2374
Fax: (517) 347-1377

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

TTY: (517) 381-8470
Text: (866) 238-1454
Online Live Chat: mcedsv.org/hotline/hotline-chat/
Email: voices4.email@mcedsv.org

Services: Develop and promote efforts to end domestic and sexual violence in Michigan. Resources include information on relationship violence and sexual violence in LGBT communities.

-- **Survivor Law Clinic** provides legal representation; education, technical support and training; and expert witness referrals.

**Hours:** 24 Hour hotline, chat and text
**Fees:** No fee.

**Michigan Medicine - Geriatrics Center - Social Work and Community Programs**
**Website:** medicine.umich.edu/dept/geriatrics-center/community-programs/social-work
**Address:** 4260 Plymouth Road, Ann Arbor MI 48109
**Phone:** (734) 764-2556
**Fax:** Clinic (734) 647-8535

Services: Various therapy groups available to anyone in the community, individual counseling for Turner Geriatric Clinic patients.

**Hours:** Monday - Friday 8 am – 5 pm
**Fees:** Services reimbursed by Medicare and most insurances.

**Michigan Medicine Hospital - Psychiatric Emergency Services – 24 Hour Crisis Center**
**Website:** www.medicine.umich.edu/dept/psychiatric-emergency-service
**Address:** Michigan Medicine Hospital, 1500 E. Medical Drive, Floor B1, Room A240, Ann Arbor MI 48109 (use Emergency Dept. entrance)
**Phone:** (734) 936-5900 24 Hours (734) 996-4747

Services: Psychiatric Emergency Services (PES) provides crisis phone services and emergency/urgent walk-in evaluations resulting in treatment recommendations; crisis intervention; screening for inpatient psychiatric hospitalization; and mental health and substance abuse treatment referral information.

**Hours:** 24 Hours
**Fees:** Charges are the same as an ER Visit. Covered by insurance plans and Medicare.

**Michigan Mental Health Networker**
**Website:** http://mhweb.org
**Email:** networker@mhweb.org

Services: Provides alphabetic listings for agencies & therapists and for therapists by city. The "Bulletin Board Announcements" cover upcoming programs, offers of services, etc.

**Hours:** 24 Hours
**Fees:** No fee.

**NAMI (National Alliance of Mental Health) Washtenaw County**
**Website:** namiwc.org
**Address:** 1100 N. Main Street, Ann Arbor MI 48104
**Phone:** (734) 994-6611
**Toll Free:** (800) 950-NAMI (6264) Helpline Mondays - Fridays 10 am - 6 pm ET
**Text:** “NAMI” to 741-741 Crisis SMS Service
**Email:** office@namiwc.org info@nami.org Monday - Friday 10 am - 6 pm

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Offers support groups and educational programs plus advocates for mental health issues.
Hours: Mondays & Thursdays 9:30 am - 2:30 pm; Tuesdays 1 - 4 pm
Fees: No fee.

National Domestic Violence Hotline
Website: www.thehotline.org
Toll Free: (800) 799-SAFE (7233)
TTY Toll Free: (800) 787-3224
Video Phone: (855) 812-1011
Online Live Chat: Yes Chat
Services: Trained advocates talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. Links to services for Native Americans and the deaf or hard of hearing. Provides information on Legal Help.
Hours: 24 Hours
Fees: No fee.

National Suicide Prevention Lifeline
Website: suicidepreventionlifeline.org
Toll Free: 24 Hours (800) 273-8255 Spanish / Español (888) 628-9454
TTY: 711 (800) 273-8255
Online Live Chat: Yes Chat
Services: Provides confidential support for people in distress, prevention and crisis resources, and best practices for professionals. The website offers specific resources for disaster survivors, veterans, loss survivors, LGBTQ+, suicide attempt survivors, and for the deaf/hard of hearing. Also offers resources in Spanish / Espanol.
Hours: 24 Hours
Fees: No fee.

St. Joseph Mercy Ann Arbor - Behavioral [Health] Services
Website: www.stjoesannarbor.org/behavioral-health
Address: SJMAA Hospital, 5301 McAuley Drive, Ann Arbor MI 48197
Huron Oaks - 5401 McAuley Drive, Ann Arbor MI 48106 (Adult Partial Hospitalization)
Greenbrook Recovery Center - 5401 McAuley Drive. PO Box 995, Ann Arbor MI 48106
Phone: (734) 712-3456
(734) 786-2300 Outpatient Behavioral Health - 2006 Hogback Road, Suite 1, Ann Arbor MI 48105
(734) 712-2762 Inpatient Psychiatric Program
(734) 712-2020 Adult Partial Hospitalization
(734) 786-4900 Outpatient Chemical Dependency @ Greenbrook Recovery Center
(734) 786-2300 Psychological Testing - 2006 Hogback Rd Suite 1, Ann Arbor MI 48105
(734) 712-5850 Transition Clinic
Fax: (734) 712-5302
(734) 712-5455 Adult Partial Hospitalization @ Huron Oaks
(734) 786-4900 Outpatient Chemical Dependency @ Greenbrook Recovery Center
Services: Cognitive evaluation; mood, memory and behavior testing; social work counseling and assistance. Support to family members who are caregivers.
Hours: Varies by program; call for hours.
Fees: Covered by Medicare and most insurances.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
St. Joseph Mercy Chelsea – Behavioral Health Services
Website: st-joseph-mercy-chelsea-behavioral-health-services
Address: 775 S. Main, Chelsea MI 48118 Inpatient program
        7089 Dexter-Ann Arbor Road, Dexter MI 48130 Outpatient program
Phone: (734) 593-5251 (734) 593-5200 Inpatient BHS
Toll Free: (800) 328-6261
Services: Inpatient, outpatient, and day treatment programs are available. Services include individual
          and family counseling as well as support groups. Serves the Chelsea, Dexter, Manchester,
          Stockbridge and Grass Lake communities
Hours: Call for hours.
Fees: Most insurance policies accepted.

St. Joseph Mercy Chelsea – Older Adult Recovery Center
Website: stjoeschelsea.org/olderadultrecoverycenter
Address: 350 N. Main Street, Suite 150, Chelsea MI 48118
Phone: (734) 593-5251
Toll Free: (800) 328-6261
Services: Outpatient/inpatient detoxification, intensive outpatient treatment, and standard outpatient
          treatment, including recovery groups and family treatment. Socialization and peer counselors are
          also available. Serves those 40+.
Hours: Call for hours.
Fees: Accepts Medicare and many commercial health insurances.

Trans Lifeline
Website: www.translifeline.org
Toll Free: (877) 565-8860 hotline
Services: A trans-led organization that connects trans people to the community, support, and
          resources needed to survive and thrive. Provides Spanish / Español-speaking operators.
Hours: 24 Hours
Fees: No fee.

THRIVE - Jewish Family Services of Washtenaw County
Website: thrivecounselinga2.com
Address: 2245 S. State Street, Suite 1100, Ann Arbor MI 48103
Phone: (734) 436-4249
Email: hello@ThriveCounselingA2.com
Services: Counseling services for individuals, couples and families.
Hours: Call for hours.
Fees: Many insurances, including Medicare, and employee assistance programs (EAP) accepted.
Sliding scale available for uninsured.

VA Ann Arbor Healthcare System – Mental Health
Website: www.annarbor.va.gov/services/mentalhealth
Address: Mental Health Clinic, 7th Floor, Room B707 - VA Hospital, 2215 Fuller Road,
          Ann Arbor MI 48103
Phone: (734) 845-3471
Toll Free: (800) 361-8387 Ext. 53471 Veterans Crisis Line (800) 273-8255 press 1
Services: General mental health, PTSD, substance use disorder, neuropsychology, geropsychiatry (persons 50+), returning veterans program Military sexual trauma, suicide prevention, and women’s mental health. Offers clinical videoconferencing.

Hours: Monday - Friday 8 am 4:30 pm; Mondays and Wednesdays until 6:30 pm; Tuesdays and Thursdays until 8:30 pm

Fees: Covered by VA health care.

Veterans Crisis Line
Website: [www.veteranscrisisline.net](http://www.veteranscrisisline.net) or any VA website - top right corner
Toll Free: (800) 273-8255, press 1
TTY: 711 then (800) 273-8255
Text: 838255
Online Live Chat: Yes
Services: Counseling for veterans, family members and friends.
Hours: 24 Hours
Fees: No fee.

Washtenaw County - Community Mental Health - Access/Crisis (multiple languages)
Website: [www.washtenaw.org/wccmh](http://www.washtenaw.org/wccmh) [www.washtenaw.org/2936/Crisis-Services]
Address: Adult Services Clinic, 555 Towner Street, Ypsilanti MI 48197
          Adult Services Annex, 110 N. Fourth Avenue, Ann Arbor MI 48107
          Persons with Intellectual/Developmental Disabilities, 2140 E. Ellsworth, Ann Arbor MI 48108
Phone: 24 Hours (734) 544-3050
Toll Free: 24 Hours (800) 440-7548
Fax: Ypsi (734) 544-6732
Services: Crisis planning, stabilization and support for substance abuse and mental health; Project Outreach (PORT) Services for the Homeless - crisis management and transition to mainstream services; OBRA Services for Older Adults - Nursing Home Screening and Services. Includes Crisis Residential Services (CRS), crisis housing intended as a short-term alternative to inpatient psychiatric services for individuals experiencing an acute psychiatric crisis; and Self-Determination / Choice Voucher program. Offers mobile crisis services for Washtenaw County residents.
Hours: Monday - Friday 8:30 am – 5 pm. Closed on holidays. 24 Hour hotlines.
Fees: Some insurances and based on ability to pay.

The Women's Center of Southeastern Michigan
Website: [www.womenscentersemi.org](http://www.womenscentersemi.org)
Address: 1100 Victors Way, Suite 10, Ann Arbor MI 48108
Phone: (734) 973-6779
Fax: (734) 973-6609
Email: [info@womenscentersemi.org](mailto:info@womenscentersemi.org)
Services: Personal counseling, job and financial coaching, divorce support, tax assistance, and community resource information.
Hours: Monday - Friday 9 am - 5 pm; other hours by appointment.
Fees: Insurance or based on ability to pay.
Adult Learners Institute of Chelsea MI
Website: www.adultlearnersinstitute.org
Address: PO Box 134, Chelsea MI 48118
Phone: (734) 292-5540
Email: info@adultlearnersinstitute.org
Services: ALI provides a diverse selection of quality community-based learning experiences and camaraderie for adults in western Washtenaw County. ALI is a Lifelong Learning Institute (LLI) affiliated with the LLI Resource Network at RoadScholar. Programs are conducted in cooperation with Washtenaw Community College.
Hours: Leave message for call to be returned. Registration is by mail only.
Fees: Vary by course offered; assistance program available; some are no fee.

American Association of Retired Persons (AARP) - Driver Safety Program
Website: www.aarp.org/auto/driver-safety/ (also in Spanish / Espanol and Chinese)
Address: 309 N. Washington Square, Suite 110 Lansing MI 48933
Toll Free: (517) 267-8931 (866) 227-7448 Call Center
TTY: National (877) 434-7598 (English) or (866) 238-9488 (Spanish / Espanol)
Email: miaarp@aarp.org
Online Live Chat: 24 Hours
Services: Offers live virtual (Zoom) & online classes. Call for dates & times or see schedules online.
   ● Smart DriverTEK™ - The latest high-tech safety features in cars
   ● Let's Talk Ridesharing - Uber, Lyft and more
   ● Car Fit - Find the right vehicle fit
   ● Let's Talk About Our Loved One's Driving
   ● Smart Driver™ - Refresh driving skills
Hours: Monday – Friday 9 am – 5 pm
Fees: Vary by course offered; some are no fee.

Elderwise
Website: www.elderwiselearning.org/
Address: 4624 Packard Road, Ann Arbor MI 48108 (Red Cross Building)
Phone: (734) 340-4691
Email: elderwiselearning@gmail.com
Services: In-depth courses and interactive learning with peer teaching, plus social activities.
Programs may include the arts, music, literature, history, gardening, and travelogues and presentations on medical, financial, and legal issues.
Hours: Monday – Friday 9 am – 5 pm
Fees: Varies according to program - $30/year membership fee, which can be prorated by term, entitles member to a discount on course fees; membership is not required for class enrollment.

GetSetUp - Michigan Department of Health & Human Services
Website: www.getsetup.io/partner/michigan
Toll Free: (888) 559-1614
Email: help@getsetup.io
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services:** Live online interactive classes for mental, physical and social health. Offers videos on setting up a profile, registering and 1:1 help.

**Hours:** Call for hours  
**Fees:** No fee.

**Jewish Family Services of Washtenaw County**  
**Website:** [www.jfsannarbor.org/](http://www.jfsannarbor.org/)  
**Address:** 2245 S. State Street, Ann Arbor MI 48104  
**Phone:** (734) 769-0209  
**Email:** info@jfsannarbor.org  
**Services:** English as a Second Language and Citizenship classes.  
**Hours:** Daytime, call for schedule.  
**Fees:** No fee.

**MSU Extension - Washtenaw County**  
**Website:** [www.canr.msu.edu/washtenaw/](http://www.canr.msu.edu/washtenaw/)  
**Address:** 705 N. Zeeb Road, PO Box 8645, Ann Arbor MI 48107  
**Phone:** (734) 997-1678  
**Fax:** (734) 222-3990  
**Email:** msue.washtenaw@county.msu.edu  
**Services:** Free educational programs: Food & health, finances, agriculture, horticulture, natural resources, master gardener training along with small business and physical & mental health topics. Open to Washtenaw County residents; currently (Nov 2021) held online.  
**Hours:** Monday & Wednesday 8 am - 3 pm; Tuesday & Thursday 9 am - 6 pm  
**Fees:** Varies according to program; some have no fee.

**Osher Lifelong Learning Institute at the University of Michigan - Michigan Medicine**  
**Website:** [www.olli-umich.org/](http://www.olli-umich.org/)  
**Address:** Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105  
**Phone:** (734) 998-9351  
**Fax:** (734) 998-9340  
**Email:** olli.info@umich.edu  
**Services:** Lectures, study groups, shared interest groups, mini classes, plus travel. Ages 50+. Currently (March 2022) most events offered via Zoom.  
**Hours:** Monday – Friday 9 am – 5 pm  
**Fees:** $25 annual membership fee. Additional fees vary by program; scholarships available; some events are free and open to the public.

**Road Scholar (formerly Elderhostel)**  
**Website:** [www.roadscholar.org](http://www.roadscholar.org)  
**Address:** 11 Avenue de Lafayette, Boston MA 02111  
**Toll Free:** (800) 454-5768  
**Fax:** (877) 426-2116  
**Email:** contact@roadscholar.org  
**Services:** Learning experiences around the world, through educational field trips, excursions, and a variety of activities. Offers Caregiver Grants or scholarships for respite and renewal - information at [www.roadscholar.org/about/financial-assistance/media/](http://www.roadscholar.org/about/financial-assistance/media/)  
**Hours:** Monday – Friday 9 am - 6:30 pm

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: Varies according to program; no membership fee.

**St. Joseph Mercy Health System - Classes & Events**
[www.stjoeshealth.org/classes](http://www.stjoeshealth.org/classes)

**Services:** Search by categories such as Exercise and Fitness, Healthier Living, Seniors, Weight and Healthy Lifestyle and/or by location to find classes of interest. Currently (March 2022) most classes are virtual and oriented toward surgeries.

**Hours:** Varies

**Fees:** No fee or minimal fee; varies according to class.

**Turner Senior Wellness Program - Michigan Medicine**
[Website: michmed.org/tswp](http://michmed.org/tswp)

**Address:** Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105

**Phone:** (734) 998-9353

**Fax:** (734) 998-9340

**Services Provided:** Community and caregiver resources, health lectures, exercise classes, computer mentoring, cooking demonstrations, Gallery 55+ (art of artists 55+). Has an online library of Healthy Living topics.

**Hours:** Monday – Friday 9 am – 5 pm

**Fees:** Varies according to the program. Scholarships available. Some are free.

**University of Michigan – Center for Education of Women+**
[Website: www.cew.umich.edu](http://www.cew.umich.edu)

**Address:** 330 E Liberty Street, Ann Arbor MI 48104

**Phone:** (734) 764-6005

**Email:** contactcew@umich.edu

**Services:** Workshop and programs: career development, building your financial future, work/life balance. Job search assistance: members of the surrounding community, men and women, students, faculty, and staff from the University of Michigan.

**Hours:** Tuesdays 1 - 4 pm; Wednesdays, Thursdays & Fridays 8:30 am - 4 pm

**Fees:** Fees apply to some programs.

**Washtenaw Community College – Senior Focus**
[Website: www.wccnet.edu/personal-enrichment/seniors](http://www.wccnet.edu/personal-enrichment/seniors)

**Address:** 4800 E Huron River Drive, Ann Arbor MI 48105

**Phone:** (734) 667-5060

**Services:** Community Enrichment at WCC offers classes that are requested by and designed for older adults. Classes meet at convenient sites, including community and senior centers, throughout Washtenaw County and are available to county residents 65+.

**Hours:** Monday – Friday 8 am – 5 pm

**Fees:** Varies according to program.

**Washtenaw Community College - Emeritus Scholarship Program**
[Website: www.wccnet.edu/financial-aid/scholarships/emritis](http://www.wccnet.edu/financial-aid/scholarships/emritis)

**Address:** Student Welcome Center, Student Center Bldg., 2nd Floor, 4800 E Huron River Drive, Ann Arbor MI 48105

**Phone:** (734) 973-3543

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Fax: (734) 677-5408
Email: info@wccnet.edu

Services: For Washtenaw County residents 65+. Covers tuition for non-credit and credit classes and some fees for credit classes. Scholarship does not apply to mandatory fees.

Hours: By phone: Monday – Thursday 8 am – 7 pm; Fridays 8 am - 5 pm; Saturdays 9 am - 1 pm
Fridays 9 a.m. - 4 p.m. Hours may vary with the academic year schedule.

Fees: No fee or tuition for most classes, if space is available.

Washtenaw Literacy
Website: www.washtenawliteracy.org (available in multiple languages)
Address: 5577 Whittaker Road, Ypsilanti MI 48197
Phone: (734) 337-3338
Email: info@washtenawliteracy.org

Services: One-on-one and group tutoring for adults in various locations for basic literacy skills, educational attainment training and jobs and workforce literacy. Also offers English as a Second Language (ESL) tutoring, test preparation, computer literacy, financial literacy and more. Available to Washtenaw county adults who live, work, or volunteer in Washtenaw County. Currently (March 2022) offered virtually using various platforms.

Hours: Monday – Friday 9 am – 5 pm

Fees: No fee.

Check with local public school districts to discover inexpensive, discounted or free community education classes, events and programs

Washtenaw County schools contact information given below.

**Ann Arbor Public Schools**  (734) 994-2300 ext. 0  drago@a2schools.org

**Chelsea District Schools**  (734) 433-2208  chelseacommed@chelsea.k12.mi.us

**Dexter Community Schools**  (734) 424-4180  no department email

**Lincoln Consolidated Schools**  (734) 484-7007  no department email

**Manchester Community Schools**  (734) 428-9711  no department email

**Milan Area Schools**  (734) 439-5272  no department email

**Saline Area Schools**  (734) 401-4023  no department email

**Whitmore Lake Public Schools**  (734) 449-4461 ext. 3057  wlcinfo@wlps.net

**Ypsilanti Community Schools**  (734) 221-1200  no department email

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

---

**EMERGENCY SERVICES - rev June 2021**

Aid in Milan (AIM)
*Website: [www.aidinmilan.org](http://www.aidinmilan.org)*
*Address: 89 W. Main Street, Milan MI 48160*
*Phone: (734) 439-8420*
*Email: [info@aidinmilan.org](mailto:info@aidinmilan.org)*
**Services:** Rent and utility crisis intervention, help with prescriptions/Rx, emergency food pantry plus personal care and house cleaning items, groceries and meals delivered for seniors, and winter clothing. Generally reserved for residents of Milan School District, with proof of residency and income. Emergency Food available during regular office hours.
**Hours:** Monday & Thursday - Friday 9 am - 3 pm; Tuesdays 12 pm - 5 pm; closed Wednesdays
**Fees:** No fee.

American Red Cross - Southeast Michigan
*Website: [www.redcross.org/local/michigan](http://www.redcross.org/local/michigan) or [www.redcross.org](http://www.redcross.org)*
*Address: 7800 Outer Drive W., Suite 205, Detroit MI 48235*
  *Blood, Platelet & Plasma Donation Center: 4624 Packard Road, Ann Arbor MI 48108*
*Phone: (313) 833-4440  Military family emergency (877) 272-7337*
*Toll Free: (800) RED-CROSS 733-2767*
**Services:** Works to meet immediate needs after an emergency or disaster; provides shelter, food, personal and other emergency supplies, plus health and mental health services. In addition, provides emergency communication services between the military and a soldier's family. Smartphone apps available; also works with Amazon Alexa.
**Hours for Blood Donations:** [Find A Drive](http://Find A Drive) by zip code
**Fees:** No fee.

Ann Arbor Thrift Shop
*Website: [www.annarborthrifishop.org](http://www.annarborthrifishop.org)*
*Address: 3500 Washtenaw Avenue, Suite K, Ann Arbor MI 48104*
*Phone: (734) 662-6771*
**Services:** Takes referrals from social service case workers on behalf of local residents who need emergency aid for clothing, housing, utility bills, medical or dental care, car repair or transportation.
**Hours:** Tuesday & Thursday - Friday 10 am - 4 pm; Saturday 10 am - 1 pm
**Fees:** No fee.

Catholic Social Services of Washtenaw County - Food Pantry
*Address: Northside Community Center, 815 Taylor, Ann Arbor MI 48105*
*Phone: (734) 662-4462*
**Services:** In partnership with Food Gatherers, distributes groceries and personal care items to low-income families and individuals on a monthly and/or emergency basis. Referrals to other agencies for clothing and other critical services are provided as needed. Must live in Washtenaw County and meet the low-income poverty levels.
**Hours:** Tuesdays 2 - 5:30 pm; Thursdays 10 am - 2:30 pm
**Fees:** No fee. Food donations are accepted.

---

Neysha Reviere
E-mail: [tswp.info@umich.edu](mailto:tswp.info@umich.edu)
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Emmanuel Lutheran Church - Food Pantry & Clothes Closet
Website: www.emmanuelypsi.org
Address: 201 N. River Street, Ypsilanti MI 48198 Clothes Closet - Education Hall, N. Entrance
Phone: (734) 482-7121
Email: info@EmmanuelYpsi.org
Services: A drive-thru Food Pantry is open year-round except for Thanksgiving Day and Christmas Eve. Clothes Closet is open for bag of free clothes once a month on Wednesdays, weather permitting. Curbside service will be available on days with inclement weather. No referrals necessary for food or clothing.
Hours: Food Pantry - Wednesdays 3 - 3:45 pm & Clothes Closet - Wednesdays 9 - 10:30 am
Fees: No fee.

Faith in Action (FIA) - Chelsea & Dexter - Food Pantry
Website: www.faithinaction1.org
Address: 603 S. Main Street, Chelsea MI 48118 7275 Joy Road, Dexter MI 48103
Phone: (734) 475-3305 Chelsea  (734) 426-7002 Dexter Food Pantry
Services: Food for 3–5 days. Clothing available: no residency requirement but limited to every 2 weeks & no more than 12 times per year. Household and other supplies not purchasable with food stamps; and financial assistance for rent and utilities: must be low income and live within the Dexter and Chelsea School Districts. Medical equipment closet.
Hours: Chelsea: Mondays, Tuesdays, Thursdays  9 am - 4 pm; Wednesdays 9 am - 7 pm; Fridays 10 am - 2 pm; Dexter Food Pantry: Wednesdays 12 - 7 pm
Fees: No fee.

Food Gatherers - Find Food
Website: www.foodgatherers.org/foodresources
Services: Provides a Food Map and list calendars of food and meal sites within Washtenaw County. There are also separate Food Lists for Ann Arbor, Ypsilanti, outside of AA/Ypsi & Open Now sites. Website available in English, Spanish / Español, Arabic and Chinese (Simplified).
Phone: (734) 761-2796
Email: info@foodgatherers.org
Hours: Vary by site.
Fees: No fee.

Friends in Deed
Website: www.friendsindeed.info/
Address: 1196 Ecorse Road, Ypsilanti MI 48198
Phone: (734) 484-4357 Helpline
Furniture Line: (734) 484-7607 Tuesday - Friday 9:30 am - 12:30 pm
Fax: (734) 484-5335
Email: Helpline@FriendsInDeedMI.org and Furnitureline@FriendsinDeedMi.org
Services: Provides furniture, transportation assistance and utility shut-off help. Information and referrals for housing, health and employment-related needs, childcare, clothing, prescriptions/Rx, and medical needs. Focuses on unmet needs for Washtenaw County residents, such as those that other human services agencies cannot meet.
Hours: Monday - Friday 9:30 am - 2 pm Helpline Document drop-off by appointment.
Fees: No fee.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

GracesList.org
Website: GracesList.org
Services: Lists emergency services – homeless shelters, food banks, churches and other social services by geographic region worldwide. The most listings for Ann Arbor are Education, Emergency, Health, Homeless Shelters, Housing – including domestic violence and women's shelters, Housing, and Meals.
Hours: 24 Hours
Fees: No fee to access information online

House by the Side of the Road
Website: www.housebythesideoftheroad.org
Address: 2051 S. State Street, Ann Arbor MI 48104
Phone: (734) 769-4085
Email: housebyroad@gmail.com
Services: Free clothing and small household items available to people in need.
Hours: By appointment only.
Fees: No fee.

Housing Access for Washtenaw County (HAWC)
Website: www.housingaccess.net
Address: 101 S. Huron Street, Ypsilanti MI 48197 (admin)
Phone: (734) 961-1999
Email: HAWC_Washtenaw@usc.salvationarmy.org
Services: Central intake or single point of entry for all emergency shelters and housing resources that are available to serve residents experiencing homelessness in Washtenaw county.
Hours: Monday - Friday 8:30 am - 5:30 pm Call Center
Walk-In: Tuesdays 9 am - 12 pm @ The Salvation Army, 3020 Packard, Ypsilanti MI 48197
Thursdays 1 - 4 pm @ The Salvation Army, 100 Arbana Drive, Ann Arbor MI 48103
Fees: No fee.

Kiwanis Club of Ann Arbor - Foundation Voucher Program
Website: a2kiwanisfoundation.org/voucher-program/ and www.kiwanissale.com
Address: 100 N. Staebler at Jackson (1 mile west of Zeeb) Ann Arbor MI 48103
Phone: (734) 665-0450
Services: Social workers trained by Kiwanis may bring clients to the Thrift Sale to shop. Ann Arbor Kiwanis sells used furniture, household goods, and clothing.
Hours: Voucher Services by appointment with caseworkers trained by Kiwanis.
Thursday 9:15 - 10:15 am; building closes at 11 am
Fees: No fee w/voucher. Merchandise as priced.

Lions of Michigan Foundation - Emergency Disaster Relief Program
Website: www.lmsf.net/index.php/programs/emergency-disaster-relief-fund
Address: 5730 Executive Drive, Lansing MI 48911
Phone: (517) 887-6640
Fax: (517) 887-6642
Email: info@lmsf.net

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Provides help for people victimized by floods, forest fires, tornadoes, and other natural disasters. Funding may be provided for food, clothing, shelter and other personal needs.
Hours: Call for information.
Fees: No fee.

Manchester Community Resource Center
Website: manchestercrc.org
Address: 710 E. Main, Riverside Intermediate School, PO Box 433, Manchester MI 48158
Phone: (734) 428-7722
Email: manchestercrc@sbcglobal.net or info@manchestercrc.org
Services: Assistance includes Medicare issues, respite care referrals, emergency services and more. Older Adults can meet with a Senior Resource Advocate from Catholic Social Services. Serves the Village of Manchester and surrounding townships: Freedom, Bridgewater, Sharon and Manchester. Call for appointment.
Hours: Office & Food Pantry - Monday - Thursday 9 am - 3 pm
Fees: No fee.

Manchester Family Services, Inc.
Address: PO Box 471, Manchester MI 48158
Phone: (734) 428-7183
Services: Vouchers given any time for food, rent, and utility assistance. Location for food pick up varies each month. Must call in advance to participate in the food program and live in Freedom, Manchester, Bridgewater, or Sharon Townships. Based on need.
Hours: Food pantry available 3rd Wednesday each month 1 - 3 pm
Fees: No fee.

Michigan Department of Human Services - Adult Protective Services
Website: www.michigan.gov/mdhhs/adult-protective-services
Toll Free: (855) 444-3911
Services: Call to report adults 18+ of being abused, neglected or exploited. Caller can remain anonymous.
Hours: Call for hours
Fees: No fee.

Peace Neighborhood Center
Website: www.peaceneighborhoodcenter.org
Address: 1111 N. Maple Road, Ann Arbor MI 48103
Phone: (734) 662-3564
Email: info@peaceneighborhoodcenter.org
Services: Provides emergency aid for food, rent and unexpected expenses plus regular food assistance. Coordinates with other agencies to provide services.
Hours: Monday - Friday 9:30 am - 5:30 pm
      Food Pantry (fruits & vegetables only): Fridays, 10 am - 12 pm (September - June)
Fees: No fee.

Poison Control Center aka National Capital Poison Center
Website: www.poison.org
Toll Free: (800) 222-1222
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Telephone guidance for poisoning emergencies. Provides guided online help via webPOISONCONTROL.org website.
Hours: 24 Hours
Fees: No fee.

SOS Community Services - Food Pantry & Housing Crisis Center
Website: www.soscs.org
Address: Resource Center, 114 N. River Street, Ypsilanti MI 48198
Phone: Food Pantry (734) 484-9945 Housing via HAWC (734) 961-1999
          Office (734) 485-8730 Resource Center & Utility Assistance (734) 484-5411
Fax: Office (734) 485-8739
Email: info@soscs.org
Services: Information and referral services, short-term crisis counseling, financial assistance (when funds available), eviction prevention, utility assistance (based on shut-off notification), bus tokens. Must be a Washtenaw County resident for some services. Housing assistance -- Rapid Re-Housing with rental assistance up to 12 months -- provided via referrals from Housing Access for Washtenaw County (HAWC). Food is available weekly. Personal care items and meats from Pantry for eligible residents by appointment.
Hours: Monday - Friday 9 am - 5 pm; Tuesdays 9 am - 6:30 pm
          Resource Center: Walk-in hours are temporarily suspended.
          Food Pantry: Tuesdays 1 - 6:30 pm; Wednesdays 9 am - 1 pm
Fees: No fee.

SafeHouse Center
Website: www.safehousecenter.org available in Spanish / Español
Address: 4100 Clark Road, Ann Arbor MI 48105
Phone: 24-Hour Helpline (734) 995-5444 uses Language Line for interpreters as needed
          Office (734) 973-0242
Fax: (734) 973-7817
TTY: Helpline (734) 973-2227
Email: info@safehousecenter.org
Services: Provides safety, support, legal advocacy, and resources for survivors (female, male & LGBT) of sexual assault and domestic violence and their children. Has a 20-room, 50-bed emergency shelter, limited to a 35 day stay. Must be a survivor of an intimate partner of domestic violence to use the services. All domestic violence services are confidential.
Hours: Monday - Friday 8 am - 5 pm for counseling and legal advocacy.
Fees: No fee.

Saline Area Social Service
Website: salinesocialservice.com
Address: 224 W. Michigan Avenue, Saline MI 48176
Phone: (734) 429-4570
Email: info@salinesocialservice.com
Services: Provides temporary emergency financial aid, food -- including holiday food baskets, clothing, prescription/Rx co-pays, and emergency car repair to residents of Saline Area School District. Must provide ID & meet income guidelines.
Hours: Mondays 10 am - 5:30 pm; Tuesday - Thursday 10 am - 2:30 pm
Fees: No fee.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Salvation Army - Ann Arbor MI
Website: centralusa.salvationarmy.org/washtenaw
Address: 100 Arbana, Ann Arbor MI 48103
Phone: (734) 668-8353
Email: salarmya2@gmail.com
Services: Food, fuel, clothing, and shelter provided during an emergency. Call to make appointments; application must be picked up in person. Eligibility determined on an individual basis. Must be a Washtenaw County resident.
Hours: Monday - Friday 9 am - 4 pm
Food Pantry Tuesdays & Thursdays 9:30 - 11:30 am and 1 - 3 pm
Fees: No fee.

Shelter Association of Washtenaw County (SAWC) - Delonis Center
Website: www.annarborshelter.org
Address: 312 W. Huron Street, Ann Arbor MI 48103
Phone: Office (734) 662-2829
Fax: (734) 996-3022
Email: shelterassociation@ewashtenaw.org
Services: Provides temporary shelter and supportive services to homeless adults on a walk-in or appointment basis. Employment assistance, substance abuse evaluations, mental health assessments, meals, health care, referrals for clothing, transportation assistance, and networking to other community resources are offered to clients 18+, drug-free, and sober. Washtenaw County residents served first; all others will be on a 30-day wait list pending availability. Also offers a Medical Recuperative Care program by referral. Winter program November - March.
Hours: 24 Hours
Fees: No fee.

Staples Family Center - Salvation Army of Washtenaw County
Website: centralusa.salvationarmy.org/washtenaw/provide-housing
Address: 336 Packard Street, Ann Arbor MI 48108
Phone: (734) 961-1999 (HAWC)
Services: A drug-free homeless shelter of 36 beds. Phone screening required.
Hours: 24 Hours
Fees: No fee.

St. Thomas Catholic Church - St. Vincent de Paul Outreach
Website: sta2.org/church/ministries/outreach/
Address: Parish Office Bldg., 530 Elizabeth Street, Ann Arbor MI 48104
Phone: Office (734) 761-8606 Ext. 2901
Email: vdepaul530@gmail.com
Services: Provides help with rent, security deposits, utility bills, sometimes medical supplies, and information on local resources. Parishioners call the number above; other Washtenaw County residents must have social workers request assistance.
Hours: Monday - Friday 8 am - 6 pm (office, closed 12-1 pm)
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

State of Michigan - Department of Health and Human Services - Assistance Programs
Website: www.michigan.gov/mdhhs/AssistancePrograms
Address: MDHHS Washtenaw County Office, 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-8386
TTY: 711
Services: The Emergency Relief Program provides immediate help to individuals or families facing conditions of extreme hardship or for emergencies that threaten health and safety. Through direct financial assistance and contracts with a network of non-profit organizations, it helps low-income households meet emergency needs such as heat & utilities, home repairs, relocation assistance, home ownership services, and burial. Designed for low-income households which occasionally need help when unexpected emergency situations arise, not for chronic difficulties. Includes migrant and refugee assistance. Must meet eligibility requirements.
Hours: Monday - Friday 8 am - 5 pm excluding state holidays
Fees: No fee.

University of Michigan. Department of Psychiatry - Psychiatric Emergency Services
Website: www.medicine.umich.edu/dept/psychiatry/psychiatric-emergency-service
Address: Michigan Medicine Hospital, 1500 E. Medical Center Drive, Floor B1, Room A240; Ann Arbor MI 48109 (use Emergency Department entrance)
Phone: (734) 936-5900 24 Hours (734) 996-4747
Services: Offers assistance with psychological emergencies, including suicide prevention. Provides psychiatric evaluations, referrals to inpatient treatment facilities and mental health referral information. Evening phone calls are forwarded to Psychiatric Emergency Services at Michigan Medicine.
Hours: 24 Hours
Fees: Patient’s insurance is billed for services. If uninsured, other billing agencies may be considered.

VA Ann Arbor Healthcare System - Homeless Veterans Office
Website: www.annarbor.va.gov/services/homeless/index.asp
Address: 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 845-5058
Toll Free: 24 Hours (877) 424-3838
Online Live Chat: Yes
Services: A collaborative program between HUD and VA combines HUD housing vouchers with VA supportive services to help Veterans who are homeless (HUD-VASH), and their families (SSVF), find and sustain permanent housing. Also provides support for community employment (HVCES), compensated work therapy (CWT), and dental and/or health care (HCHV) for homeless veterans.
Hours: Varies; call.
Fees: No fee.

Veterans Haven of Hope House - Salvation Army of Washtenaw County
Website: centralusa.salvationarmy.org/washtenaw/provide-housing/
Address: 809 Henry Street, Ann Arbor MI 4810
Phone: (734) 961-1999 (HAWC)
Services: Provides 7 beds for male veterans and 4 beds for male, female or veterans with families at Staples Family Center.
Hours: 24 Hours

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

**Fees:** No fee.

**Washtenaw County - Community Mental Health - Access/Crisis** (multiple languages)
**Website:** [www.washtenaw.org/wccmh](http://www.washtenaw.org/wccmh)  [www.washtenaw.org/2936/Crisis-Services](http://www.washtenaw.org/2936/Crisis-Services)
**Address:**
- Adult Services Clinic, 555 Towner Street, Ypsilanti MI 48197
- Adult Services Annex, 110 N. Fourth Avenue, Ann Arbor MI 48107
- Persons with Intellectual/Developmental Disabilities, 2140 E. Ellsworth, Ann Arbor MI 48108
**Phone:** 24 Hours (734) 544-3050
**Toll Free:** 24 Hours (800) 440-7548
**Fax:** Ypsi (734) 544-6732

**Services:**
- Crisis planning, stabilization and support for substance abuse and mental health; Project Outreach (PORT) Services for the Homeless - crisis management and transition to mainstream services; OBRA Services for Older Adults - Nursing Home Screening and Services. Includes Crisis Residential Services (CRS), crisis housing intended as a short-term alternative to inpatient psychiatric services for individuals experiencing an acute psychiatric crisis; and **Self-Determination / Choice Voucher program.** Offers mobile crisis services for Washtenaw County residents.
**Hours:** Monday - Friday 8:30 am – 5 pm. Closed on holidays. 24 Hour hotlines.
**Fees:** Some insurances and based on ability to pay.

**Ypsilanti Thrift Shop**
**Website:** [www.ypsithriftshop.org](http://www.ypsithriftshop.org)
**Address:** 14 S. Washington Street, Ypsilanti MI 48197
**Phone:** (734) 483-1226

**Services:**
- Provides housewares; toys & books; clothing for men, women & children; jewelry, and small appliances. Vouchers accepted from area agencies and must be signed by the Thrift Shop social worker.
**Hours:**
- Mondays & Fridays 1 - 4 pm; Tuesdays 12 - 6 pm; Wednesdays & Thursdays 10 am - 4 pm;
- Saturdays 11 am - 2 pm
**Fs:** Cash and vouchers accepted.

---

**FINANCIAL ASSISTANCE - rev March 2021**

In addition to entries in this section relating to financial assistance for prescription or Rx co-pays or coverage, there is a section **Health Services - Prescription Assistance Programs** that has more information on discount drug cards or coupons, prescription assistance organizations, coverage for the uninsured or under-insured, and drug company programs.

**AARP Foundation - TaxAide**
**Website:** [www.aarp.org/money/taxes/aarp_taxaide/locations.html](http://www.aarp.org/money/taxes/aarp_taxaide/locations.html)

**Services:**
- Provides free tax preparation in Washtenaw County via appointment for Drop-Off services. Register online or call the site. Also offers free coaching help from IRS-certified tax counselors for **Preparing Taxes Online.** Income restrictions for filing via **OnlineTaxes.**
  - **Chelsea Senior Center**, 512 Washington Street, Chelsea MI (734) 475-9242
    - Drop off appointments only. Thursdays: February 24 - April 7, 2022

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- **Housing Bureau for Seniors** (734) 998-9341
  - 3621 S. State Street, Door #710, Ann Arbor MI
  - Drop-off appointments only. Wednesdays & Fridays: February 4 - April 13, 2022

- **Milan Senior Center**, 45 Neckel Court, Milan MI (734) 508-6229
  - Drop off appointments only. Tuesdays: February 22, March 8 & 22, April 5 - 2022

- **Saline Area Senior Center**, 7190 N Maple Road, Saline MI (734) 429-9274
  - Drop off appointments only. Mondays, February 28 - April 11, 2022

- **Ypsilanti District Library** - Drop off appointments only.
  - *Michigan (Downtown)*, 229 W Michigan Ave, Ypsilanti MI (734) 482-4110
    - Tuesdays & Wednesdays: February 2 - April 12, 2022
  - *Whittaker Road*, 5577 Whittaker Road, Ypsilanti MI (734) 482-4110
    - Thursdays: February 3 - April 7, 2022

**American Association of Daily Money Managers (AADMM)**
Website: [secure.aadmm.com](http://secure.aadmm.com)
Address: 174 Crestview Drive, Bellefonte, PA 16823-8516
Phone: (814) 357-9191
Fax: (814) 355-2452
Email: info@aadmm.com
Services: Daily Money Managers deliver essential personal financial services to seniors and older adults, people with disabilities and others. Search the directory to find a money manager locally and/or who works remotely and who specializes in seniors and older adults.
Fees: Vary with services provided.

**Ann Arbor Thrift Shop**
Website: [www.annarborthriftshop.org](http://www.annarborthriftshop.org)
Address: 3500 Washtenaw Avenue, Suite K, Ann Arbor MI 48104
Phone: (734) 662-6771
Services: Takes referrals from social service case workers on behalf of local residents who need emergency aid for clothing, housing, utilities, medical or dental care, transportation, or other needs.
Hours: Tuesday, Thursday - Friday 10 am - 4 pm; Saturday 10 am - 1 pm
Fees: No fee.

**B&B Payee Services**
Website: [www.bbpayeeservices.org](http://www.bbpayeeservices.org)
Address: PO Box 980295, Ypsilanti MI 48198
Phone: (734) 480-1347
Fax: (734) 480-1327
Email: info@bbpayeeservices.org
Services: A non-profit organization which provides representative payee services -- budgeting, bill payment, reports, maintenance of benefits -- federal fiduciary services, conservator services and financial management assistance.
Hours: Call for hours
Fees: Vary by service; Social Security & VA determine flat rates for clients as does the Probate Court; others pay $55/per hourly, prorated.

**BenefitsCheckUp - National Council on Aging**
Website: **www.benefitscheckup.org**  
(also in Spanish / Espanol)

**Services:** Finds benefits programs for seniors with limited income and resources. Search by zip code for information on: medication/Rx, food and nutrition, income assistance, health care, housing and utilities, discounts, tax relief, transportation, education, employment, veterans, and other assistance such as legal aid for civil matters. From the National Council on Aging.

**Hours:** 24 Hours

**Fees:** No fee.

---

**Consumers Energy - Payment Plans & Assistance**

Website: **www.consumersenergy.com/residential/programs-and-services/payment-assistance**

**Toll Free:** (800) 477-5050

**Toff Free Fax:** (800) 363-4806

**TTY:** 711

**Services:** Offers programs for emergency and ongoing assistance including senior citizens.

- **Consumers Affordable Resource for Energy (CARE) plan** - a portion of the monthly bill is paid and past due balances are gradually forgiven for on-time payments.
- **Shut-Off Protection Plan** - monthly payments of estimated usage plus payments on past due balance
- **Winter Protection Plan** - pay partial charges during winter months

**Hours:** Monday - Friday 7 am - 6 pm; Saturdays 8 am - 2 pm

**Fees:** Varies according to service.

---

**Department of Veterans Affairs - Washtenaw County**

Website: **washtenaw.org/959/Veterans-Affairs**  
(multiple languages)

**Address:** 2155 Hogback Road, Ann Arbor  MI 48108

**Phone:** (734) 973-4540

**Fax:** (734) 973-4560

**Services:** Help offered to Washtenaw County veterans to apply for all federal, state and local veterans’ pensions and benefits including financial assistance for food, housing, medical costs, transportation and utilities. Acts as liaison with the Michigan Veterans Trust Fund, which has emergency funds for assistance with employment and burial expenses.

**Hours:** 8:30 am - 12 pm & 1 - 5:30 pm (Public)

Closed for Lunch 12 - 1 pm; Closed Fridays - Sundays & Holidays

**Fees:** No fee.

---

**DTE - Energy Efficiency Assistance (EEA) Program**

Website: **dteenergy.com/home/save-energy/residential/incentives+and+programs/limited+income**

**Toll Free:** (866) 796-0512

**Email:** energy_saving@dteenergy.com

**Services:** Home energy visits may result in the installation of energy-efficient products. Contact the Washtenaw County Office of Community and Economic Development (734) 544-3008 or Habitat for Humanity Huron Valley (734) 358-8100 for local assistance.

**Hours:** DTE Monday - Friday 8 am - 6 pm; Saturday 8 am - 12 pm

**Fees:** Varies according to service.

---

**Faith in Action (FIA) – Chelsea & Dexter**

Website: **www.faithinaction1.org**

---

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: St. Joseph Mercy Chelsea, Faith in Action Bldg., 603 S. Main Street, Chelsea MI 48118
Phone: (734) 475-3305
Services: Financial help with heat, electric, water, and rent when shut-off notice or notice to quit/eviction is received. Social work staff negotiate with utility companies and landlords to clarify expectations. Free medical equipment closet. Available only to residents of Chelsea and Dexter School Districts.
Hours: Call for hours.
Fees: No fee. Income eligibility requirements.

Friends in Deed
Website: www.friendsindeed.info
Address: 1196 Ecorse Road, Ypsilanti MI 48198
Phone: (734) 484-4357 (Helpline) or (734) 484-7607 (Furniture)
Fax: (734) 484-5355
Email: Helpline@FriendsInDeedMi.org
Services: Financial help or referrals for unmet needs of Washtenaw County residents such as transportation. Works with other social service agencies to prevent utility shut off.
Hours: Monday - Friday 9:30 am - 2 pm (Helpline); Tuesday - Friday 9:30 - 12:30 (Furniture)
Fees: No fee.

GreenPath Financial Wellness
Website: www.greenpath.com
Address: 2470 Collingwood St., Detroit, MI 48206 and 36500 Corporate Drive, Farmington Hills, MI 48331 and c/o People Driven Credit Union, 24333 Lahser, Southfield, MI 48033
Toll Free: (800) 550-1961
Services: Non-profit company provides confidential credit reports, money management assistance, debt consolidation, foreclosure prevention, mortgage and reverse mortgage counseling.
Hours: Call for hours and in-person appointments.
Fees: Varies according to service.

Habitat for Humanity - Huron Valley - Critical Home Repair & Weatherization
Address: 2805 S. Industrial Hwy., Suite 100, Ann Arbor MI 48104
Website: www.h4h.org/criticalhomerepair
Phone: (734) 263-2317
Fax: (734) 215-9843
Services: Provides assistance with pre- and post-energy audits; roof, refrigerator and water heater replacement; furnace tune-up or replacement; and additional home repairs. Based on need and available funding.
Hours: Phone only; currently closed to the public.
Fees: No fee.

Health Well Foundation
Website: www.healthwellfoundation.org
Address: Head Office PO Box 4133, Gaithersburg, MD 20878
Call Center PO Box 220410, Chantilly, VA 20153
Toll Free: (800) 675-8416
Fax: (800) 282-7692
Email: Grants@HealthWellFoundation.org
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: A non-profit organization for improving access to care for America’s underinsured. Assists with copays, premiums, deductibles and out-of-pocket expenses including travel. Eligibility is determined by financial, medical, and insurance information. Apply online or via automated phone system.

Hours: Monday - Friday 9 am - 5 pm.

Fees: No fee.

Hope Clinic

Website: thehopeclinic.org
Address: 518 Harriet Street, Ypsilanti MI 48197
Phone: (734) 484-2989
Email: info@thehopeclinic.org

Services: Provides limited financial help for prescription co-pays, transportation to medical appointments, or help with other emergency financial needs including food.

Hours: Monday - Friday 9 am – 5 pm; Saturdays 8:30 am - 12 pm
   Emergency Food bag: Monday - Friday 9 am - 5 pm
   Food Pantry: Tuesday - Wednesday & Friday - Saturday By appointment
   Fresh Produce (Farm Stand, 454 Harriet Street): Monday & Wednesday 4 - 6 pm
      By appointment or during Food Pantry appointment
   Meals (carryout): Daily, except Wednesdays, 5 - 6 pm
   Walk up groceries (no dairy, meat or personal items) Farm Stand, 454 Harriet Street: Monday 9:30 am - 12 pm; Thursday 12:30 am - 3 pm; Saturday 11 am - 12:30 pm
   Grocery delivery: Wednesday or Friday 1 - 4 pm By reservation
      call Monday - Thursday 9 am - 4 pm by the day before

Fees: No fee.

Housing Bureau for Seniors - Michigan Medicine

Website: www.med.umich.edu/seniors
Address: 3621 S. State Street, Door #710, Ann Arbor, MI 48108
Phone: (734) 998-9339
Fax: (734) 998-5878
Email: housingbureauseniors@umich.edu

Services: Offers support and resources for older adults in search of sustainable housing. Staff social workers conduct assessments, provide appropriate information and offer decision-making tools to help find and maintain stable, affordable living arrangements. Through the Foreclosure Prevention, Housing Counseling and Elder Eviction Prevention programs, HBS provides resources and helps find community support systems for those planning or making housing transitions, and/or those handling housing-related crises.

Hours: Monday - Friday 8:30 am - 5 pm

Fees: No fee. Donations accepted.

Jewish Family Services of Washtenaw County

Website: www.jfsannarbor.org/
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Email: info@jfsannarbor.org
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Through its Community Assistance program, helps Washtenaw County residents access a variety of emergency community funds, based on those programs’ income and asset guidelines.  
Hours: Monday - Thursday 9 am – 5 pm; Friday 9 am – 3 pm  
Fees: No fee.

Manchester Family Services, Inc. (MFS, Inc.)  
Address: 17000 Bethel Church Road, PO Box 471, Manchester MI 48158  
Phone: (734) 428-7183  
Email: manchesterfamilyservice@gmail.com  
Services: Emergency aid for residents of Manchester School District. Can provide food or help with rent, utility payments, and medical bills.  
Hours: Monday – Friday 9 am - 4 pm  
Fees: No fee.

MiCafe - ELM (Elder Law of Michigan, Inc.)  
Website: elderlawofmi.org/micafe  
Toll Free: (877) 664-2233  
Services: Assists in applying for SNAP (Supplemental Nutrition Assistance Program - USDA) benefits. Also assists seniors to apply for, or connect with, utility assistance, housing, medical assistance, prescription drugs and other community programs.  
Hours: Monday - Friday 9 am - 3 pm  
Fees: No fee.

Michigan Ability Partners (MAP) - Representative Payee  
Website: www.mapagency.org/payee  
Address: 3810 Packard Road, Suite 260, Ann Arbor MI 48108  
Phone: (734) 975-6880  
Fax: (734) 975-2956  
Email: info@mapagency.org  
Services: Provides financial management assistance. Helps participants increase money management skills, build and maintain credit, and achieve financial stability.  
Hours: Monday - Friday 8:30 am - 12 pm and 1:30 - 4:30 pm  
Fees: Typically flat rate as set by Social Security, currently $43 per month.

Michigan Department of Health & Human Services - Assistance Programs  
Website: www.michigan.gov/mdhhs/Assistance Programs  
Services: Information on various programs -- cash, food, water, refugee assistance, emergency relief, home/utilities/burial, and housing. Links to specific programs in each area.  
Hours: 24 Hours  
Fees: No fee.

Michigan Medicare/Medicaid Assistance Program, Inc. (MMAP)  
Website: www.mmapinc.org  
Address: Services offered at various locations  
Toll Free: (800) 803-7174  
Services: Assists all Medicare beneficiaries in choosing a Medigap plan and/or Part D plan for prescription/Rx coverage, applying for Extra Help through Social Security, applying for Medicaid, getting a Medigap Subsidy, and understanding medical bills.

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Hours: 9 am - 4:30 pm
Fees: No fee.

**Michigan Parkinson Foundation**
**Website:** [www.parkinsonsmi.org](http://www.parkinsonsmi.org)
**Address:** 30400 Telegraph Road, Suite 150, Bingham Farms MI 48025
**Phone:** (248) 433-1011
**Toll Free:** Michigan (800) 852-9781
**Email:** info@parkinsonsmi.org

**Services:** Assists Michigan residents who have Parkinson’s disease and who meet financial criteria obtain relief for medication/Rx costs and respite care. Can help find sources of funding for medication/Rx costs.

**Hours:** Monday - Friday 8:30 am - 5 pm
**Fees:** No fee.

**National Kidney Foundation of Michigan, Inc.**
**Website:** [www.nkfm.org](http://www.nkfm.org)
**Address:** 1169 Oak Valley Drive, Ann Arbor MI 48108
**Phone:** (734) 222-9800
**Toll Free:** Michigan (800) 482-1455
**Fax:** (734) 222-9801
**Email:** info@nkfm.org

**Services:** The Bob Meyer Emergency Fund provides one-time help of up to $100 for urgent needs. Payments are made to vendors, as an eGift card, or a gift card sent to a social worker. Common uses for emergency funds include: transportation to dialysis, utility bills, food, prescription/Rx co-pays, medical equipment, and moving. A social worker must recommend the applicant. The NKFM offers SNAP application assistance for those 60+ in English by calling (313) 259-1574 ext. 3160 or by emailing [snap@nkfm.org](mailto:snap@nkfm.org). For assistance in another language, contact MIBridges Language Assistance Services at (517) 241-2112.

**Hours:** Monday - Friday 9 am - 5 pm
**Fees:** No fee.

**SOS Community Services - Food Pantry & Housing Crisis Center**
**Website:** [www.soscs.org](http://www.soscs.org)
**Address:** 114 N. River Street, Ypsilanti MI 48198
**Phone:** Food Pantry (734) 484-9945 Housing (734) 961-1999 Office (734) 485-8730 Resource Center (734) 484-5411 for Utility Assistance
**Fax:** (734) 485-8739
**Email:** info@soscs.org

**Services:** Information and referral services, short-term crisis counseling, financial assistance (when funds available), eviction prevention, utility assistance (based on shut-off notification). Must be a Washtenaw County resident for some services. Housing assistance provided via referrals from Housing Access for Washtenaw County (HAWC). Food for 3 meals per person in household up to 12 times a year. Personal care items and meats from Pantry for eligible residents by appointment only.

**Hours:** Monday - Friday 9 am - 5 pm; Resource Center: Mondays 9 am - 1 pm; Thursdays & Fridays 9 am - 4 pm
  Food Pantry: Tuesdays 1 - 6:30 pm; Wednesdays 9 am - 1 pm
**Fees:** No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

Saline Area Social Service (SASS)
Website: www.salinesocialservice.com
Address: 224 W. Michigan, Saline MI 48176
Phone: (734) 429-4570
Email: info@salinesocialservice.com
Services: Short-term help with prescriptions/Rx co-pays, car repair, food and personal items, rent, and utility bills. For help other than food, must live in the Saline School District or work in Saline and meet household income criteria. Non-food emergency aid by appointment only.
Hours: Mondays 10 am - 6 pm; Tuesday - Wednesday 10 am - 12 pm; Thursday 10 am - 2:30 pm
Fees: No fee.

Salvation Army - Ann Arbor
Website: centralusa.salvationarmy.org/washtenaw
Address: 100 Arbana, Ann Arbor MI 48103
Phone: (734) 668-8353
Email: salarmya2@gmail.com
Services: Emergency financial assistance – Food, clothing, and information on shelter provided during an emergency. Call to make an appointment; application must be picked up in person; eligibility determined on an individual basis. Food and nutrition programs. Must be a Washtenaw County resident. Ypsilanti and Willis residents should use the Ypsilanti office.
Hours: Monday - Friday 8 am - 4 pm
Food Pantry: Tuesdays & Thursdays 9:30 - 11:30 am & 1 - 3 pm
Fees: No fee.

Salvation Army - Ypsilanti Service Center
Website: centralusa.salvationarmy.org/washtenaw
Address: 3020 Packard Street, Suite 1, Ypsilanti MI 48197
Phone: (734) 482-4700
Services: Emergency financial assistance – Meals; clothing; information on housing; utility assistance.. Emergency services by appointment only. Primarily serves Ypsilanti area residents.
Hours: Monday - Friday 8:30 am - 4 pm
Meals at Hope Clinic 518 Harriet St, Ypsilanti, MI 481970 - Daily except Wednesdays 5 - 6 pm
Fees: No fee.

SilverBills, LLC
Website: www.silverbills.com
Address: 300 West 57th Street, 40th Floor, New York NY 10019
Toll Free: (800) 825-1924
Fax Toll Free: (866) 817-8198
Email: info@silverbills.com
Services: A bill management service for seniors at a flate rate of $10-$99/month depending on the number of bills handled. Regular communication does not require a computer and can be conducted via phone, email, text, fax or videoconference. Requires 30 day cancellation notice.
Hours: Monday - Friday 9 am - 7 pm; Saturday-Sunday 10 am - 4 pm
Fees: Flat monthly fee..
Social Security Administration - Medicare Part D & SSI
Website: www.ssa.gov/benefits/medicare/prescriptionhelp/ & www.ssa.gov/benefits/ssi/
Address: 3971 Research Park Drive, Suite A, Ann Arbor MI 48108
Toll Free: (877) 402-0825 Ann Arbor (800) 772-1213 National
TTY: (800) 325-0778 National
Toll Free Fax: (734) 929-6463
Services: Enrolls financially-eligible Medicare beneficiaries in Part D Extra Help to assist with prescription/Rx costs; enrolls financially-eligible seniors and younger disabled people in Supplemental Security Income.
Hours: Monday - Tuesday & Thursday - Friday 9 am - 4 pm; Wednesdays 9 am - 12 pm
Fees: No fee.

Social Security Administration - Representative Payee Program
Website: www.ssa.gov/payee/
Toll Free: (800) 772-1213
TTY Toll Free: (800) 325-0778
Services: Provides benefit payment management for beneficiaries who are incapable of managing their Social Security or Supplemental Security Income (SSI) payments. Appoints a suitable representative payee who manages the payments on behalf of the beneficiaries. Generally, family or friends serve as payees. When friends or family members are not able to serve as payees, SSA looks for qualified organizations. SSA also offers the option to advance designate up to three individuals who could serve as payee if the need arises.
Hours: Regular business hours.
Fees: Organizational payees receive the lesser of 10% or $43/month.

State of Michigan - Department of Health and Human Services - Assistance Programs
Website: www.michigan.gov/mdhhs
Address: MDHHS Washtenaw County Office, 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-8362
Services: Handles applications for Medicaid, State Emergency Relief, and other state financial programs - cash, food, medical, home & burial assistance. Must meet income limits.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Synod Community Services - Financial Advocacy Program
Website: www.synodhelps.org/who-we-serve/economic-guidance
Address: 615 S. Mansfield Street, PO Box 980465, Ypsilanti MI 48198
Phone: (734) 483-9363
Email: info@synodhelps.org
Services: Offers economic guidance and financial management including trust administration, representative payeeship for Social Security benefits, and bill pay services.
Hours: Regular business hours.
Fees: Typically flat rate as set by Social Security, currently $43-$75 per month. Other services billed at hourly rate.
Covid-19 may affect hours and services; contact agencies directly for current information.

United Way of Washtenaw County - Financial Stability Program
Website: [www.uwwashtenaw.org/financialstability](http://www.uwwashtenaw.org/financialstability)
Address: 2305 Platt Road, Ann Arbor MI 48104
Phone: office (734) 971-8200
Toll Free: 24 Hours call 211 or (800) 552-1183
Fax: (734) 971-6230
Online Live Chat: Yes
Email: liveunited@uwwashtenaw.org
Services: Offers free financial coaching to help budget, reduce debt, repair / build credit and create a financial safety net for emergencies. Partners with SingleCare for Rx/prescription discounts.
  - [TrustPlus Free Financial Coaching](http://www.uwwashtenaw.org/financialstability)
    (also in Spanish / Español)
  - [SingleCare - Discount Prescriptions via Discount Card](http://www.uwwashtenaw.org/financialstability)
    (offers home delivery)
Hours: Monday - Friday 8 am - 4:30 pm
Fees: No fee.

United Way of Washtenaw County - Volunteer Income Tax Assistance (VITA)  !! NEW !!
Website: [www.uwwashtenaw.org/free-tax-preparation](http://www.uwwashtenaw.org/free-tax-preparation)
Phone: 211
Toll Free: (800) 552-1183
Hours: Daytime, evening and weekend appointments available during tax season..
Fees: No fee.

University of Michigan Credit Union - Financial Wellness Program
Website: [www.umcu.org/Resources/Financial-Wellness](http://www.umcu.org/Resources/Financial-Wellness)
Address: Administrative office: 340 E. Huron, Suite 100, Ann Arbor MI 48104 (+ branches)
Phone: (734) 662-8200
Toll Free: (800) 968-8628
Fax: (734) 996-4522
Email: umcu@umcu.org
Services: Financial Wellness Program offers workshops on budgeting, debt reduction, home buying, preventing fraud and other topics. Must be a University of Michigan Credit Union member; open an account for $5.
Hours: Currently online via WebEX.
Fees: No fee.

Washtenaw County - Healthy Michigan Plan (Medicaid)
Website: [www.washtenaw.org/1877/Healthy-Michigan-Plan-Medicaid](http://www.washtenaw.org/1877/Healthy-Michigan-Plan-Medicaid) (multiple languages)
Address: Washtenaw Health Plan, 555 Towner Street, Ypsilanti MI 48198
  plus others - see complete list at [www.healthcarecounts.org/washtenaw-county/](http://www.healthcarecounts.org/washtenaw-county/)

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- **Manchester Community Resource Center** - (734) 428-7722 or Email: info@manchestercrc.org
  - **Faith in Action - Chelsea & Dexter** [www.faithinaction1.org/programs-services/](http://www.faithinaction1.org/programs-services/)
  
  **Phone:** Ypsi (734) 544-6700 or Washtenaw Health Plan (734) 544-5030
  
  **Fax:** Ypsi (734) 544-6705
  
  **Email:** l-wchdcontact@washtenaw.org

  **Services:** Assists in applying for expanded Medicaid. Must be a Michigan resident and not in or qualified for Medicare. Ypsi has Spanish / Espanol, Arabic & French in-person interpretation services available.

  **Hours:** Ypsi Monday – Friday 9 am – 4 pm

  **Fees:** No fee.

**Washtenaw County - WHP (Washtenaw Health Plan - Plan B)**

**Website:** [www.washtenaw.org/1878/Plan-B-Information](http://www.washtenaw.org/1878/Plan-B-Information) (multiple languages)

**Address:** 555 Towner Street, Ypsilanti MI 48198

**Phone:** (734) 544-3030

**Toll Free:** (866) 291-8691

**Fax:** (734) 544-6704

**Services:** Health coverage which provides medical care at reduced prices, some on a sliding scale, to low-income county residents. WHP members can receive limited outpatient mental health services through Catholic Social Services (CSS) and Jewish Family Services (JFS). Limited yearly benefit for certain types of medical equipment and supplies. Includes immunizations and a discount prescription/Rx drug program for County residents of all ages who have limited, exhausted, or no prescription/Rx drug coverage.

**Hours:** Monday – Friday 9 am - 4 pm

**Fees:** No fee for membership.

**World Medical Relief - Local Programs**

**Website:** [www.worldmedicalrelief.org/local-programs](http://www.worldmedicalrelief.org/local-programs)

**Address:** 21725 Melrose Avenue, Southfield MI 48075

**Phone:** (313) 866-5333

**Fax:** (313) 866-5588

**Email:** info@worldmedicalrelief.org

**Services:** Facilitates the distribution of surplus medical resources where they are needed. Goods are distributed in a non-discriminatory manner without regard to race, color, gender, religion, nationality or political beliefs.

- **Affordable Prescriptions Program** - Available for financially-qualified individuals 18+.
  
  Financial guidelines: low/medium income as determined by federal guidelines and are uninsured or underinsured. Must have no or insufficient prescription/Rx coverage; not enrolled in Medicaid. May qualify with Medicare Part D.

- **Medical Supply Service** *(metro Detroit)* - Must have a referral from a social service agency or prescription/Rx from a licensed healthcare professional.

- **Durable Medical Equipment Program** *(metro Detroit)* - Must have a doctor’s prescription/Rx and the ability to pick up medical equipment from the Southfield warehouse.

**Hours:** Call for business hours.

**Fees:** $8.30 per 30-day prescription/Rx. DME handling fee.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Ypsilanti Thrift Shop
Website: [www.ypsithriftshop.org](http://www.ypsithriftshop.org)
Address: 14 S. Washington Street, Ypsilanti  MI 48197
Phone: (734) 483-1226
Services: Exchange vouchers for clothing and household items from the store. Agency social workers must first contact the shop’s Director of Social Services at (734) 483-3932 for approval. One voucher per client every six months.
Hours: Mondays & Fridays 1 - 4 pm; Tuesdays 12 - 6 pm; Wednesdays & Thursdays 10 am - 4 pm; Saturdays 11 am - 2 pm
Donations accepted Tuesdays, Thursdays & Saturdays
Fees: Cash and vouchers accepted.

HEALTH SERVICES - ALZHEIMER’S DISEASE / MEMORY LOSS - rev May 2021

Alzheimer's Association - Greater Michigan Chapter
Website: [www.alz.org/gmc](http://www.alz.org/gmc)  [www.alz.org](http://www.alz.org)
Toll Free: 24 Hour (800) 272-3900 (Helpline)
Fax: (734) 369-2816
TTY: 24 Hour (866) 403-3073 (Helpline)
Services: Provides a 24 hour helpline, care consultation and resource referral, support groups, message boards, publications and newsletters pertaining to Alzheimer's disease, educational programs, professional training, a speakers’ bureau, a resource library with free lending opportunities, SafeReturn® (A nationwide identification, support and enrollment program that provides assistance when someone with Alzheimer's or a related dementia wanders and becomes lost), and opportunities for clinical trials. Provides multiple language services.
Hours: Helpline available 24 Hours
Fees: Varies according to service – most are offered at no cost.

Michigan Medicine - Geriatrics Specialty Clinic - Cognitive Disorders Clinic
Website: [www.uofmhealth.org/our-locations/eaahc-geriatrics-specialty](http://www.uofmhealth.org/our-locations/eaahc-geriatrics-specialty)
Address: East Ann Arbor Health and Geriatrics Center, 4260 Plymouth Road, Ann Arbor  MI 48109
Phone: (734) 764-6831
Toll free: (877) 865-2167
TTY: (800) 649-3777
Fax: (734) 647-8535
Services: Provides diagnosis and management of people with memory loss, cognitive impairment due to Alzheimer’s and related disorders, and other neurodegenerative diseases. Physician's referral required.
Hours: Monday - Friday 8 am - 5 pm
Fees: Varies according to insurance.

Michigan Medicine - Michigan Alzheimer's Disease Center (MADC)
Website: [alzheimers.med.umich.edu](http://alzheimers.med.umich.edu)
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: 2101 Commonwealth Blvd., Suite D, Ann Arbor MI 48105  
Phone: (734) 936-8803  
Email: UM-Ask-MADC@med.umich.edu

Services: The MADC, part of the Department of Neurology, provides information on Alzheimer’s disease and related disorders to people 50+ experiencing memory changes. Promotes care and wellness for individuals / families affected by memory loss. Participation in research studies available.  
Hours: Monday - Friday 8 am - 5 pm  
Fees: No fee. Stipend may be offered for participation in research studies.

VA Ann Arbor Healthcare System - Specialty Care - Neurology

Website: www.annarbor.va
medicine.umich.edu/dept/neurologlincal-programs/va-hospital-neurology

Address: 2215 Fuller Road, Ann Arbor MI 48105  
Phone: (734) 769-7100  
Toll free: (800) 361-8387  
TTY: (800) 361-8387 Ext. 711

Services: Veterans requiring evaluation of dementias and movement disorders are seen in the Neurology Clinic, which is staffed by the University of Michigan Medical Center. A referral is required from the patient’s primary care provider. 
Hours: Monday-Tuesday & Thursday-Friday. Call for hours.  
Fees: Varies according to income and/or military service-connected disability.

 HEALTH SERVICES – DENTAL rev Jan 2021

Community Dental Center

Website: dent.umich.edu/patient-care/community-dental-center

Address: 406 N. Ashley, Ann Arbor MI 48013  
Phone: (734) 998-9640 outgoing message with voicemail option  
Fax: (734) 998-9647

Email: CDCcontact@umich.edu

Services: A non-profit program, jointly sponsored by the City of Ann Arbor and the University of Michigan Dental School, offering comprehensive dental care to the community.  
Hours: Monday - Thursdays 8 am - 5 pm; Fridays 8 am - 1 pm; 2nd Saturday 8 am - 1 pm  
Fees: Most dental insurance is accepted, including Medicaid. There is a tiered fee structure for services by pre-doctoral dental students.

Hope Dental Clinic

Website: www.thehopeclinic.org/dental-clinic/

Address: 518 Harriet Street, Ypsilanti MI 48197  
Phone: (734) 480-9575 outgoing message & voicemail options only  
Fax: (734) 484-6825

Services: Provides preventative and restorative dental care to low income children and adults without dental insurance or the ability to pay for dental care. If not seen at the clinic before, call or visit the website to find out when the next new patient sign-up day will be. Eligibility guidelines are
Covid-19 may affect hours and services; contact agencies directly for current information.

Based on family size and income. Proof of income and a photo ID are required during new patient sign-up.

**Hours:** Monday - Friday 9 am - 12 pm and 1 - 5 pm

**Fees:** Does not accept patients with any dental insurance.

**University of Michigan - Dental School**
**Website:** [www.dent.umich.edu/patient-care](http://www.dent.umich.edu/patient-care)
**Address:** 1011 N. University, Ann Arbor  MI 48109
**Phone:** Dental Student appts. (734) 763-6933  Dental Faculty appts. (734) 764-3155
Community Clinic (734) 998-9640  Graduate General Dentistry appts. (734) 764-1632
**Toll Free:** (888) 707-2500
**Services:** Comprehensive dental care provided by pre-doctoral students, residents and faculty.
Speciality Clinic treats patients 16+ with disabilities including dementia; progressive neurologic conditions; and physical disabilities that limit mobility, vision, or hearing.

**Hours:** Monday – Friday 8 am - 4:50 pm
Follows the academic schedule for holidays and semester breaks.

**Fees:** Varies by provider and service. Faculty Associates accepts most insurances.

**Washtenaw County Dental Clinic**
**Website:** [www.washtenaw.org/Dental-Clinic](http://www.washtenaw.org/Dental-Clinic)
**Address:** Haab Health Building, 111 N. Huron Street, Ypsilanti  MI 48197
**Phone:** (734) 480-4250
**Toll Free:** appointments (877) 313-6232
**Services:** Dental services for adults who are uninsured and low income or who are enrolled in Medicaid. Dental clinic staff speak Arabic and Mandarin. Telephone translation available for other languages. A program in partnership with Saint Joseph Mercy Health System, the Washtenaw Health Plan, Washtenaw County and My Community Dental Centers.

**Hours:** Call for Information.

**Fees:** Sliding scale for the uninsured. Reduced fees for uninsured veterans. Call for more information.

---

**HEALTH SERVICES – GERIATRIC HEALTH ASSESSMENT** - rev May 2021

**IHA Senior Health Services**
**Website:** [ihacares.com/locations/ihasenior-health](http://ihacares.com/locations/ihasenior-health)
**Address:** 5361 McAuley Drive, Ypsilanti  MI 48197
**Phone:** (734) 712-5189
**Fax:** (734) 222-3106
**Services:** Provides support to aging adults and caregivers by offering a comprehensive assessment, developing a plan and making connections to local resources. An IHA Senior Health visit may be beneficial for general aging concerns, questions about memory loss, concerns about falling, consideration of change in living situation, assistance with advance care planning and concerns about depression or isolation. No ongoing care. Requires referral from a health provider.

**Hours:** Monday - Friday 8 am - 5 pm

**Fees:** Covered by Medicare and most insurances.
Michigan Medicine - Michigan Alzheimer’s Disease Center (MADC)
Website: [alzheimers.med.umich.edu](http://alzheimers.med.umich.edu)
Address: 2101 Commonwealth Blvd., Suite D, Ann Arbor  MI 48105
Phone: (734) 936-8803
Email: UM-Ask-MADC@med.umich.edu
Services: The MADC, part of the Department of Neurology, provides information on Alzheimer’s disease and related disorders to people 50+ experiencing memory changes. Promotes care and wellness for individuals and families affected by memory loss. Opportunities for participation in research studies are available.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee. Stipend may be offered for participation in research studies.

Michigan Medicine - Geriatrics Center Clinics
Website: [medicine.umich.edu/dept/dgpm/geriatrics-center-clinics](http://medicine.umich.edu/dept/dgpm/geriatrics-center-clinics)
Address: East Ann Arbor Health and Geriatrics Center, 4260 Plymouth Road, Ann Arbor  MI 48109
and West Ann Arbor Health Center Parkland Plaza, 380 Parkland Plaza, Ann Arbor  MI 48103
Phone: (734) 764-6831  Careline: (734) 764-6831  24 Hours
Toll free; (877) 865-2167
Fax: (734) 647-8535
Services: The Geriatrics Center Clinics provide comprehensive medical evaluations, primary care, specialty care, and geriatric assessment and consultation. Ongoing care to monitor changes and counseling are also provided. Includes a Chinese Clinic with a Chinese-speaking physician and a Chinese language interpreter.
Hours: Monday - Friday 8 am - 5 pm
Fees: Varies according to insurance.

St. Joseph Mercy Ann Arbor - Neurosciences
Website: [www.stjoeshealth.org/find-a-service-or-specialty/neurosciences/](http://www.stjoeshealth.org/find-a-service-or-specialty/neurosciences/)
Address: 5301 McAuley Drive, Ypsilanti  MI 48197
Phone: (734) 712-3456
Hours: Monday - Friday 8 am - 5 pm
Fees: Covered by Medicare and most insurances.

St. Joseph Mercy Chelsea - Neuropsychology
Website: [www.stjoeshealth.org/find-a-service-or-specialty/neurosciences/](http://www.stjoeshealth.org/find-a-service-or-specialty/neurosciences/)
Address: 775 S. Main Street, Chelsea  MI 48118
Phone: (734) 593-6000
Hours: Monday - Friday 8 am - 5 pm
Fees: Covered by Medicare and most insurances.

VA Ann Arbor Healthcare System - Rehabilitation, and Extended and Palliative Care Services - Geriatric Research Education and Clinical Center (GRECC)
Website: [www.annarbor.va.gov/services/ecrc.asp](http://www.annarbor.va.gov/services/ecrc.asp)
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: Extended Care Center, First floor, Room F149, 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 769-7100
Toll free: (800) 361-8387
TTY: (800) 361-8387 Ext. 711
Services: Inpatient geriatric medicine consultation and outpatient geriatric evaluation and management clinic.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: Varies according to income and/or military service-connected disability.

HEALTH SERVICES – HEALTH CARE ORGANIZATIONS - rev April 2021

Alzheimer’s Association – Greater Michigan Chapter
Website: www.alz.org/gmc
www.alz.org
Toll Free: 24 Hour (800) 272-3900
TTY: 24 hour (866) 403-3073
Online Live Chat: Ask a Librarian
Services: Provides a 24 hour helpline, care consultation & resource referral, support groups, message boards, publications and newsletters pertaining to Alzheimer’s disease, educational programs, professional training, a speakers bureau, a resource library with free lending opportunities, MedicAlert® + SafeReturn® (A nationwide identification, support and enrollment program that provides assistance when someone with Alzheimer’s or a related dementia wanders and becomes lost), and opportunities for clinical trials. The Alzheimer’s Association provides multi-lingual services.
Hours: -24 Hour helpline
Fees: Varies according to service – most are offered at no cost.

American Cancer Society Michigan
Website: www.cancer.org www.cancer.org/about-us/local/michigan.html
Address: PO Box 10069, Detroit MI 48210
Toll Free: National (800) 227-2345 24 Hours
Online Live Chat: Yes
Services: Dedicated to eliminating cancer as a major health problem through prevention, research, education, advocacy, programming, and fundraising. Offers access to clinical trials, extensive information regarding cancer prevention, cancer treatments, and cancer facts and figures.
Hours: Helpline 24 Hours.
Fees: Fees vary according to service – most are offered at no cost.

American Diabetes Association
Website: www.diabetes.org
Address: PO Box 7023, Merrifield VA 22116
Phone: (248) 433-3830
Toll Free: National (888) DIABETES (342-2383)
Email: ADAMI@diabetes.org Michigan
askada@diabetes.org or Preguntas@diabetes.org (Spanish / Espanol)
Services: Funds research, publishes scientific findings, provides information and other services to

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

people with diabetes, their families, health professionals and the public. Advocates for scientific research and for the rights of people with diabetes.

**Hours:** National Helpline Monday - Friday 8:30 am - 8 pm ET  
**Fees:** Fees vary according to service; most are offered at no cost.

**American Heart Association - Detroit**  
**Website:** [www.heart.org/en/affiliates/michigan/detroit](http://www.heart.org/en/affiliates/michigan/detroit)  
**Address:** 27777 Franklin Road, Suite 1150, Southfield MI 48034  
**Phone:** (248) 936-5800  
**Toll Free:** National (800) 242-8721  
**Fax:** (248) 936-5784  
**Services:** Offers information and resources pertaining to heart disease and stroke, CPR and ECC certification, classes on healthy lifestyle management, as well as advocacy and fundraising efforts. Affiliated with the American Stroke Association.  
**Hours:** Monday - Friday 8 am - 10 pm & Saturday 10 am - 6 pm  
**Fees:** Varies with program/service.

**American Lung Association**  
**Website:** [www.lung.org](http://www.lung.org)  
**Toll Free:** National (800) 586-4872 press 2  
**TTY:** 800-501-1068  
**Services:** Improve lung health and prevent lung disease through research, education and advocacy. Offers information and resources pertaining to lung cancer disease, lung disease, COPD, tuberculosis, asthma, tobacco use, and clean air.  
**Hours:** Monday - Friday 8 am - 10 pm; Saturday - Sunday 10 am - 6 pm  
**Fees:** Varies according to program.

**American Red Cross of Southeast Michigan**  
**Website:** [www.redcross.org/local/michigan](http://www.redcross.org/local/michigan) or [www.redcross.org](http://www.redcross.org) (also in Spanish / Español)  
**Address:** 7800 Outer Drive W., Suite 205, Detroit MI 48235  
- Blood. Platelet & Plasma Donation Center - 4624 Packard Road, Ann Arbor MI 48108  
**Phone:** (313) 833-4440  
**Toll Free:** 24 Hours (866) RED-CROSS (733-2767)  
**Services:** Trains the community in First Aid, CPR, Babysitting, Pet First Aid, and Aquatics. Holds blood drives.  
**Fees:** Varies according to class or program.

**American Stroke Association**  
**Website:** [www.stroke.org](http://www.stroke.org)  
**Address:** 27777 Franklin Road, Suite 1150, Southfield MI 48034  
**Phone:** (248) 936-5800  
**Toll Free:** National (888) 4-STROKE (478-7653)  
**Services:** Offers information and resources pertaining to stroke warning signs, prevention, treatment and certification, and recovery information, as well as advocacy and fundraising efforts. Affiliated with the American Heart Association.  
**Hours:** Monday - Friday 8:30 am – 4:30 pm;  
- National Monday - Friday 8 am - 10 pm; Saturday - Sunday 10 am - 6 pm  
**Fees:** Varies with program or service.

Neysha Reviere  
E-mail: tswh.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Arthritis Foundation - Great Lakes Region - Michigan
Website: www.arthritis.org
Address: 888 W. Big Beaver, Suite 305, Troy MI 48084
Phone: (947) 282-2955
Toll-Free: Helpline(800) 283-7800
Email: Michigan@arthritis.org
Services: Offers support for more than 100 types of arthritis and related conditions. Provides public health education; does advocacy, public policy, and legislation; leads and funds research to improve the quality of life for those living with arthritis.
Hours: Regular business hours; returns messages the next business day
Fees: Varies according to program.

The Association for Frontotemporal Degeneration
Website: theaftd.org
Toll Free: (866) 507-7222
Email: info@theaftd.org
Services: Links to resources on managing FTD, general support, research & clinical trials, and publications.
Hours: Call for hours.
Fees: No fee.

Greater Detroit Agency for the Blind and Visually Impaired (GDABVI)
Website: www.gdabvi.org
Address: 16625 Grand River Avenue, Detroit MI 48227
Phone: (313) 272-3900
Fax: (313) 272-6893
Email: information@gdabvi.org
Services: Provides services that increase self-reliance, productivity and dignity for persons with severe vision loss. Offers in-home rehabilitation services to adults and seniors, and community education programs on eye health and safety. Eligibility: Adults, age 60+ (age limit is flexible) who are blind or visually impaired.
Hours: Monday - Friday 8:30 am - 4:30 pm
Fees: No fee.

Huntington’s Disease Society of America (HDSA) - Michigan Chapter
Websites: www.hdsa.org (multiple languages)  michigan.hdsa.org
Address: 1221 Bowers Street, PO Box 1091, Birmingham MI 48012
Phone: (989) 832-4170
Toll Free: MI Chapter Helpline (800) 909-0073  National Helpline (800) 345-HDSA (4372)
Email: HDSSinfo@hdsa.org
Services: Works to promote and support research and medical efforts, to assist people and families affected by Huntington’s Disease, and to educate the public and health professionals about Huntington's disease. Sponsors several online support groups including a group in Royal Oak, MI.
Hours: The HDSA-MI social worker will return all phone calls left on the Chapter Helpline voicemail or to emails sent to sforbes@hdsa.org.
Fees: No fee for support groups that operate throughout Michigan.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Lewy Body Dementia Association  
Website: [www.lbda.org](http://www.lbda.org)  
Toll Free: (800) 539-9767  
Services: Education, research, support and resource materials on LBD.  
Hours: Call for hours.  
Fees: No fee.  

Mesothelioma Prognosis Network  
Website: [www.mesotheliomaprognosis.com](http://www.mesotheliomaprognosis.com)  
Toll Free: (833) 595-1804  
Online Live Chat: Yes  
Services: Provides free information and resources to those affected by mesothelioma cancer. A patient advocate helps find treatment grants and explore mesothelioma trust funds and VA benefits claims. Online monthly support group.  
Hours: Call for information  
Fees: No fee.  

Michigan Parkinson Foundation  
Website: [www.parkinsonsmi.org](http://www.parkinsonsmi.org)  
Address: 30400 Telegraph Road, Suite 150, Bingham Farms  MI 48025  
Phone: (248) 433-1011  
Toll Free: (800) 852-9781  
Fax: (248) 433-1150  
Email: info@parkinsonsmi.org  
Services: Educates and supports people with Parkinson’s and related disorders, their loved ones and physicians/allied health professionals. Supports research; provides support groups for people with PD and their families. Lists exercise groups in each county. Has links to various state and national organizations and resources.  
Hours: Monday - Friday 8:30 am – 5 pm or leave voicemail  
Fees: Varies according to program.  

National Alliance on Mental Illness -- NAMI Michigan  
Website: [www.namimi.org](http://www.namimi.org)  
Address: 401 S. Washington Suite 104, Lansing MI 48933  
Phone: (517) 485-4049  
Toll Free: (800) 950-NAMI (6264)  
Text: NAMI to 741741  
Email: info@namimi.org  
Services: Grassroots mental health organization works to raise awareness and provide support and education to those in need.  
Hours: Monday - Friday 9 am - 4 pm  
Fees: No fee.  

National Kidney Foundation of Michigan, Inc.  
Website: [www.nkfm.org](http://www.nkfm.org)  
Address: 1169 Oak Valley Drive, Ann Arbor  MI 48108  
Phone: (734) 222-9800  
Toll Free: Michigan (800) 482-1455  

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

Fax: (734) 222-9801  
Email: info@nkfm.org  
Services: Works to prevent chronic kidney disease and its leading causes: diabetes, obesity, and high blood pressure -- through education and research. Promotes organ and tissue donation.  
Hours: Call for hours.  
Fees: No fee.

**National Multiple Sclerosis Association - Michigan Chapter**
Website: [www.nationalmssociety.org/Chapters/MIG](http://www.nationalmssociety.org/Chapters/MIG)  
[www.nationalmssociety.org](http://www.nationalmssociety.org)  
Address: 29777 Telegraph Road (Onyx Office Building), Suite 1651, Southfield MI 48034  
Phone: (248) 351-2190  
Toll Free: (800) 344-4867  
Fax: (248) 350-0029  
Services: Educates, provides support and information on living with MS. The national website also includes links to research studies.  
Hours: 9 am - 7 pm phone support  
Fees: No fee.

**National Osteoporosis Foundation**
Website: [www.nof.org](http://www.nof.org)  
Toll Free: (800) 231-4222  
Email: info@nof.org  
Services: Dedicated to preventing osteoporosis and broken bones, promoting strong bones for life and reducing human suffering through programs of public and clinician awareness, education, advocacy and research. Includes information on Paget's disease.  
Hours: Call for hours  
Fees: No fee.

**Washtenaw County Medical Society**
Website: [wcms-mi.org](http://wcms-mi.org)  
Address: 5 Research Drive, Suite C, Ann Arbor MI 48103  
Phone: (734) 668-6241  
Fax: (734) 668-8928  
Services: Offers a physician directory and answers inquiries regarding medical and public health programs in the community. Covers Michigan medical legislation efforts.  
Hours: Monday - Friday 9 am - 5 pm  
Fees: No fee.

---

**HEALTH SERVICES – HEARING AND SPEECH IMPAIRMENT - rev Sept 2021**

*Caption telephones are free to those experiencing hearing loss. Consult an audiologist or contact your telephone company for more information.*

**AT&T Accessibility**  
Website: [www.att.com/features/accessibility](http://www.att.com/features/accessibility)

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Toll Free Disability & Aging Center Support: (800) 772-3140
    DACS TTY: (800) 651-5111
    DACS Hours: Monday - Friday 9 am - 9 pm ET & Saturdays 11 am - 8 pm

Toll Free National Center for Customers with Disabilities: (866) 241-6568 for wireless customers
    NCCD TTY: (866) 241-6567
    NCCD Hours: Monday - Friday 10 am - 10 pm ET

TTY Relay Services: 711

Online Live Chat: For each, scroll to bottom of screen - wireless, U-Verse TV, DirecTV

Services:
    ● Closed captioning for U-Verse TV and DirecTV customers.
    ● Wireless rate plans for customers unable to effectively communicate over voice networks. Plans provide data-only access to AT&T’s network and typically include real-time text messaging, email, Internet access, and video calling or multimedia messaging (when not restricted by device). Not for use on tablets.
    ● Customers using a TTY will receive a discount for local and toll calls, based on need. Offers TTY-compatible phones.
    ● AT&T Lifeline offers low income customers a discount on their monthly land or wireless/mobile/cell phone bill.
    ● Directory Assistance Exemption Program for 411 calls.

Hours: see above
Fees: Varies, discounted services.

Comcast / Xfinity - Accessibility Support Center
Website: www.xfinity.com/support/articles/accessibility-services
Toll Free: (855) 270-0379
Online Live Chat: Yes support.xfinity.com/accessibility
Email: accessibility@comcast.com

Services: Assistance with closed captioning and obtaining operator services and directory assistance exemptions for those with disabilities (as verified by a physician). Provides Braille bills, channel lineups, and Xfinity User Guides plus large-button Xfinity remotes.

Hours: Daily 8 am - 11 pm
Fees: Varies with services.

Deaf and Hearing Interpretive Services, Inc.
Website: www.dhisonline.org
Address: 25882 Orchard Lake Road, Suite 100, Farmington Hills  MI 48336
Phone: (248) 473-1888
TTY: (248) 473-1875
Fax: (248) 474-7938
Email: info@dhisonline.org

Services: Provides assistance obtaining interpreters (including bilingual and bicultural), assistive devices, advocacy, support groups and counseling, information and referral, and individual client assistance. Serves deaf individuals in southeastern Michigan or older adults with hearing loss.

Hours: Monday - Friday 9 am – 5 pm
Fees: Fee varies according to service; also based on ability to pay.

Deaf Health Clinic at Dexter Health Center - Michigan Medicine
Website: www.uofmhealth.org/our-locations/deaf-health
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: 7300 Dexter-Ann Arbor Road, Suite 110, Dexter  MI 48130
Phone: (734) 426-2796
Video Phone: (810) 355-2743
Email: deafhealth@med.umich.edu and deafmentalhealth@med.umich.edu
Services: Provides in-person primary care, and deaf mental health services by ASL-signing physicians or social workers. Also provides video mental health services.
Hours: Call for appointments.
Fees: Varies according to insurances.

Eastern Michigan University - Speech and Hearing Clinic
Website: www.emich.edu/coe/speech/index.html
Address: 135 Porter Building, EMU Campus, Ypsilanti  MI 48197
Phone: (734) 487-4410
Services: Speech and hearing services, including audiology testing and hearing aid evaluation and fitting, provided by graduate students under direct supervision of faculty and staff.
Hours: Monday - Thursday 8:30 am - 5 pm; Friday 8:30 am - 4 pm
Fees: No fee.

Hearing Loss Association of America, Ann Arbor Chapter
Websites: hearinglossa2.weebly.com/ (Ann Arbor) www.hearingloss-mi.org/ (Michigan)
          www.hearingloss.org/ (National)
Email: hearinglossannarbor@gmail.com info@hearingloss-mi.org
Services: HLAA offers assistance and resources for people with hearing loss and their families. Monthly meetings, with CART (Communication Access Realtime Translation) services, offer socialization and education at AA Center for Independent Living, 3941 Research Park Dr., Ann Arbor, MI 48108.
Hours: 4th Tuesday 7-9 pm. Contact pamcg86@yahoo.com for more information.
Fees: No fee; $15 annual membership fee for national association.

Lions Hearing Center of Michigan
Website: www.lhcmi.org
Address: Lions Hearing Center – Eastern Michigan, 4201 St. Antoine, 5E-UHC, Detroit, MI  48201
Phone: (517) 887-6640 x14, Executive Director; (313) 577-5182, Hearing Screenings.
Email: info@lhcmi.org info@lmsf.net
Services: Provides hearing screening and testing services plus hearing aids to all individuals, regardless of age or income. Provides hearing screening services to any senior program, community center or living facility in the region. Screenings are offered on location and at no cost to participants. Offers follow-up care and evaluation through the Michigan Ear Institute www.michiganear.com/
Hours: Varies, call for information.
Fees: Billed to insurance. Hearing aids discounted for people with limited financial resources.

Michigan Assistive Technology Loan Fund (MATLF) - United Cerebral Palsy of Michigan
Website: www.ucpmichigan.org/assistivetech
Address: c/o United Cerebral Palsy of MI, 1325 S. Washington Avenue, Lansing  MI 48910
Phone: (517) 203-1200
Toll Free: (800) 828-2714 x2 (Lansing office)
Fax: (517) 203-1203
Email: MATLFund@mi-ucp.org

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Fund provides low interest loans for the purchase of assistive technology. Must be a resident of Michigan and have a disability or be 65+. Loans available via MSU Federal Credit Union, which requires $5 to join by opening a savings account.

Hours: Monday - Friday 8:30 am – 5 pm

Fees: Varies, low-interest loans available.

Michigan Dept. of Civil Rights (MDCR) - Division on Deaf, DeafBlind and Hard of Hearing
Website: www.michigan.gov/mdcr/
Address: Cadillac Place, 3054 W. Grand Blvd., Suite 3-600, Detroit MI 48202
Phone: (313) 437-7035
Toll Free Voice/TTY: (313) 437-7035
Fax: (313) 456-3721
Email: DODDBHH@michigan.gov
Services: The office will assist deaf and hard of hearing persons with referrals to public or private agencies dealing with specific problems or concerns including technical support, information and referral, accommodations, and interpreters.

Hours: Monday - Friday 8 am – 5 pm

Fees: No fee.

Michigan Medicine - Otolaryngology-Head and Neck Surgery - Division of Otology-Neurotology
Website: medicine.umich.edu/dept/otolaryngology/clinical-divisions/division-otology-neurotology
Address: 1500 E. Medical Center Drive, Ann Arbor MI 48109
Phone: (734) 936-8051

Services: The Michigan Hearing department provides hearing assessment plus hearing aid evaluation and dispensing, fitting and tuning.

Hours: Varies by location.

Fees: Varies based on services and insurance coverage.

Michigan Medicine - Geriatrics Center - Community Programs
Website: medicine.umich.edu/dept/geriatrics-center/community-programs
Address: Turner Senior Resource Center, 2501 Plymouth Road, Suite C, Ann Arbor MI 48109
Phone: (734) 998-9353
Fax: (734) 998-9340

Services: Quarterly hearing loss education groups offered. Call for specific topics, dates and times.

Hours: Monday - Friday 8 am - 5 pm

Fees: No fee.

Michigan Online Interpreter System - Michigan Bureau of Professional Licensing NEW !!
Website: interpreter.apps.lara.state.mi.us
Phone: (517) 241-0199
Email: BPLHelp@michigan.gov
Services: Online directory listing all Qualified Interpreters holding the Michigan Certification that is required to work in the state.

Hours: 24 Hours

Fees: No fee to search; interpreter fees vary by services.
Covid-19 may affect hours and services; contact agencies directly for current information.

T-Mobile Accessibility
Website: www.t-mobile.com/responsibility/consumer-info/accessibility-policy
Toll Free: Accessibility Customer Care (833) 428-1785
TTY: (877) 296-1018
Online Live Chat: No
Services: Provides a TTY device and phone specifically for customers who request it, offers data-only mobile plans --including unlimited texting, to hearing-impaired customers. Has real-time texting (RTT) and text-to-911 service.
Hours: TTY and Customer Care daily 7 am - 3 am
Fees: Varies according to service.

Verizon - Accessibility Resource Center
Website: www.verizon.com/about/accessibility/
TTY: Videophone (508) 251-5301
Email: vccd@verizon.com
Online Live Chat: Yes
Services: Offers text-to-911, Braille / large print / audio bills and TTY support for its phones, and real-time texting (RTT) for people who don't use voice. Also provides Video calling / chat.
Hours: Wireless customers Monday - Friday 8 am - 5 pm
       FIOS and traditional customers 8:30 am - 5 pm
Fees: Varies by service.

Note: Other mobile / wireless carriers may also support those with hearing and speech impairments.

Best Cell Phones for Hearing Impaired Seniors for 2022 - SeniorLiving.org

HEALTH SERVICES – HOSPICE & PALLIATIVE CARE - rev Jan 2021

Explanation:

Hospice — Hospice care involves a team-oriented approach to expert medical care, pain management, and emotional and spiritual support for people facing a life-limiting illness or injury. It is appropriate when it is not possible to cure an illness or a patient chooses not to undergo certain treatments. Hospice must be ordered by a physician and is generally provided in the patient’s living environment. It may also be provided in an inpatient hospital setting.

Palliative Care — Palliative care is focused on providing relief from the symptoms and stress of a serious illness and to help patients understand their choices for medical treatment. The goal is to improve quality of life for both the patient and the family. One’s primary care physician can provide information about palliative care specialists and will continue to be involved in the patient’s care.
A specially-trained team of doctors, nurses and other specialists work together with a patient's other doctors to provide medical, social, emotional and practical support. It is appropriate at any age and at any stage in a serious illness, and it can be provided along with curative treatment. Palliative care may be provided in a hospital, outpatient clinic or in the home.

Questions About Hospice Care (Checklist from National Caregivers Library, 2p.)

Arbor Hospice
Website: www.arborhospice.org
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103 Admin
Phone: Admin (734) 662-5999
Toll Free: 24 Hours (888) 992-2273
Fax: Admin (734) 662-2330
Toll Free Fax: Referrals (888) 466-7578
Email: WebContact@arborhospice.org
Services: Provides palliative and hospice care to seriously ill patients and their families throughout southeastern Michigan. Care is provided by a team of trained caregivers in patient homes, hospitals, nursing homes and assisted living facilities, as well as at The Residence of Arbor Hospice, Saline. Participates in the “We Honor Veterans” program. A variety of grief support groups are offered to patient families and the community. A Community Health Accreditation Partner (CHAP) accredited hospice agency.

• NorthStar Palliative Care (formerly Arbor Palliative Care)
  Website: www.arborhospice.org/our-care-services/palliative-care/
  Toll Free: (877) 227-8823
  Fax: (734) 929-3294
  Services: Available for adults facing serious illness who have difficulty leaving home for care. In home diagnosis and treatment of distressing symptoms that may be interfering with daily life. Prescribe medications when needed and reduce triggers for visits to the emergency room.

• The Residence of Arbor Hospice
  Address: 440 W. Russell Street, Suite 100, Saline MI 48176
  Phone: (734) 662-5068
  Fax: (734) 662-5518
  Services: Offers short-term in-patient hospice care in a comfortable, supportive environment to manage pain and symptoms.

Fees: Typically covered by Medicare, Medicaid, and other insurances. If someone doesn’t have the insurance coverage or financial means to pay for our services, Arbor Hospice will provide care regardless.

Grace Hospice
Website: www.qhospice.com/
Address: 2755 Carpenter Road, Suite 1W, Ann Arbor MI 48108
Phone: (734) 975-0499
Toll Free Fax: (855) 618-6650
Services: A team of doctors, nurses, social workers, counselors, hospice aides, chaplains, and trained volunteers work together focusing on the patient's needs, whether physical, psychological, or spiritual. Serves veterans via a We Honor Veterans partnership. A Community Health Accreditation Partner (CHAP) accredited hospice agency.
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: Medicare, Medicaid, and other insurances.

**Hospice of Michigan - NorthStar Care Community**
Website: [www.hom.org](http://www.hom.org)
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103
Toll Free: 24 Hours (888) 247-5701
**Services:** Hospice care is provided in the home, at the hospital, in assisted living, or at the nursing home. Serves Washtenaw County through Arbor Hospice. A member of “We Honor Veterans.” Provides support groups.
**Fees:** Medicare, Medicaid, and other insurances. Provides care for all—regardless of age, diagnosis, or ability to pay.

**The Jewish Hospice & Chaplaincy Network (JHCN)**
Website: [jewishhospice.org/](http://jewishhospice.org/)
Address: 6555 W. Maple Road, West Bloomfield MI 48322
Phone: (248) 592-2687 24 Hour Crisis Line
Fax: (248) 592-2688
Email: info@jewishhospice.org
**Services:** Provides a combination of palliative care, hospice care, life enrichments and bereavement care to Jewish patients, families and caregivers in southeast Michigan. Partners with hospices, hospitals, assisted living communities and health care agencies.
**Fees:** No fee; funding comes from donations and grants.

**Kindred Hospice (formerly Gentiva Hospice) / Southern Care**
Website: [www.kindredhealthcare.com/locations/hospice/southfield-mi-6552](http://www.kindredhealthcare.com/locations/hospice/southfield-mi-6552)
[www.southerncarehospice.com/locations/mi/jackson](http://www.southerncarehospice.com/locations/mi/jackson)
Address: Riverside Center, 25925 Telegraph Road, Suite 102, Southfield MI 48033
Southern Care - 1965 Boardman Road, Unit B, Jackson MI 49202
Phone: 24 Hours (248) 356-5070 Southfield (517) 788-6838 Jackson
Toll Free: 24 Hours (866) 546-3733
R.N. Toll Free: (866) 277-3524
**Services:** Hospice services provide physical, emotional and spiritual resources and grief support for families. Both s.e. Michigan locations participate in “We Honor Veterans.”
**Fees:** Covered by Medicare, Medicaid and other private insurance.

**Michigan Medicine - Palliative Care**
Website: [www.uofmhealth.org/conditions-treatments/home-care/palliative-care](http://www.uofmhealth.org/conditions-treatments/home-care/palliative-care)
Addresses & Phone: UM Hospital (via page) or at these clinics
- **East Ann Arbor Health Center** - Palliative and Supportive Care Clinic (734) 764-6831
- **Rogel Cancer Center Symptom Management and Supportive Care Program** (877) 907-0859
  - Available only for U-M Rogel Cancer Center patients
- **Frankel Cardiovascular Center Palliative and Supportive Care Clinic** (888) 287-1082
- **Chelsea Health Center - Palliative and Supportive Care Clinic** (734) 475-1321
  - Palliative care consultations
**Services:** Helps patients with chronic conditions or life-limiting illnesses enhance their quality of life and stay independent and symptom-free for as long as possible. Palliative care delivered by an

---

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

interdisciplinary team of nurses, physicians, social workers, chaplains, pharmacists and others who focus on advanced disease management.

**Fees:** Medicare, Medicaid, and other insurances.

**Promedica Hospice & Palliative Care** *(formerly Heartland)*

**Website:** [www.promedicahospice.org/find-an-agency/promedica-hospice-ann-arbor/](https://www.promedicahospice.org/find-an-agency/promedica-hospice-ann-arbor/)

**Website:** [https://www.promedicapalliativecare.org](https://www.promedicapalliativecare.org)

**Toll Free:** (877) 329-1001

**Toll Free Fax:** (800) 878-9657

**Email:** annarbor@heartlandhospice.com

**Services:** Provides hospice and palliative care in homes, skilled nursing centers, and assisted or independent living facilities. Offers nursing care, certified home health aides, social workers, volunteers, and pastoral care as needed.

**Fees:** Medicare, Medicaid, and other insurances. Provides hospice care for all—regardless of the ability to pay or insurance coverage.

**St. Joseph Mercy Home Care and Hospice, Southeast Michigan**

**Website:** [trinityhealthathome.org/st-joseph-mercy-home-care-and-hospice](https://www.trinityhealthathome.org/st-joseph-mercy-home-care-and-hospice)

**Address:** 34505 W. 12 Mile Road, Suite 100, Farmington Hills  MI 48331

**Phone:** (734) 343-7500

**Toll Free:** Michigan (855) 559-7178

**Fax:** New patient referrals (866) 754-4220

**Services:** The hospice program provides -- In collaboration with the patient's physician -- support, comfort and care for patients with serious, possibly terminal illnesses. Also gives psychological, emotional, social and spiritual support for patients and their families. Its community-based palliative care program provides relief from the symptoms and stress of a serious illness, while patients are still receiving curative treatment. Community Health Accreditation Partner (CHAP) accredited. Provides language assistance for non-English speakers.

**Fees:** Medicare, Medicaid, and other insurances.

**VA Ann Arbor Healthcare System - Rehabilitation and Extended and Palliative Care Services**

**Address:** Extended Care Center, First Floor, Room F149, 2215 Fuller Road, Ann Arbor  MI 48105

**Website:** [www.annarbor.va.gov/services/](https://www.annarbor.va.gov/services/)

**Phone:** (734) 769-7100

**Toll Free:** (800) 361-8387

**Services:** Offers inpatient palliative care consultation, an outpatient palliative care clinic and home hospice care.

**Fees:** Covered under VA benefits. May also be covered by Medicaid or Medicare.
Covid-19 may affect hours and services; contact agencies directly for current information.

HEALTH SERVICES – HOSPITALS - Jan 2021

Michigan Medicine Inpatient Unit - St. Joseph Mercy Hospital Ann Arbor (formerly ACE)
Website: www.uofmhealth.org/our-locations/st-joseph-mercy-ann-arbor-michigan-medicine-inpatient-service
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-3456
Services: A collaboration of St. Joseph Mercy Ann Arbor and Michigan Medicine offers an inpatient service for older adults. Located in St. Joseph Mercy Ann Arbor, patients are cared for by geriatricians and staff from both St. Joe’s and Michigan Medicine. Admittance is physician directed based on specific needs. Provides inpatient general medical care, specialized geriatric care, and addiction medicine services for Michigan Medicine patients.

St. Joseph Mercy Ann Arbor - Hospital
Website: www.stjoeshealth.org/location/st-joseph-mercy-ann-arbor-hospital
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-3456

St. Joseph Mercy Ann Arbor & Chelsea - Senior ER
Website: www.stjoesannarbor.org/senior-er-ann-arbor
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-3000 Ann Arbor  (734) 593-6000 Chelsea
Services: Dedicated to meeting the needs of patients age 65+, their caregivers and family. Staff have enhanced geriatric clinical training. The physical space has softer lighting, non-skid floors, and extra thick pressure-reducing mattresses in private rooms. Treatment rooms offer clocks and telephones with larger numbers. Can provide hearing assistive devices, warm blankets and items such as reading glasses.

University Hospital - Michigan Medicine, University of Michigan
Website: www.uofmhealth.org/our-locations/university-hospital
Address: 1500 E. Medical Center Drive, Ann Arbor MI 48109
Phone: (734) 936-4000
Services: Offers Survival Flight (800) 822-2233 to transport critically ill and injured patients; non-emergency dispatch (734) 936-6035

VA Ann Arbor Healthcare System
Website: www.annarbor.va.gov
Address: 2215 Fuller, Ann Arbor MI 48105
Phone: (734) 769-7100
Toll Free: (800) 361-8387

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

HEALTH SERVICES - IN HOME PROVIDERS - Jan 2022

Nurses, physical therapists and speech therapists are available through Skilled Home Health Care agencies, which are listed under Home Care.

Canton Foot and Ankle Specialists
Website: cantonfoot.com
Address: 43050 Ford Road, Suite 150, Canton MI 48187
Phone: (734) 981-7800
Services: Offer Saturday appointments for homebound people in Ann Arbor area. No referrals necessary.
Hours: Saturday appointments for the homebound.
Fees: Accepts Medicare and other insurance. Patients without a referral must pay in full at time of service.

Dr. Leo Santoro, Jr., DPM
Website: docsantoro.weebly.com
Address: 2440 W. Stadium Blvd., Ann Arbor MI
Phone: (734) 665-1215
Services: Home visits are available for podiatry services in much of Washtenaw County – call for specific areas. No physician referral required.
Hours: Monday - Friday 9 am - 5 pm
Fees: Accepts Medicare and PPO insurance.

Eye Travel
Website: https://eyetraveldoc.com
Phone: (248) 376-6046
Services: Provides eye tests and offers an optical shop for frame selection.
Hours: Call for hours.
Fees: Vary based on service.

Hear to There Audiology
Website: www.heartothereaudiology.com
Address: 2370 E Stadium Blvd, #1026, Ann Arbor MI 48104
Phone: (734) 489-9395
Services: Delivers hearing health care and hearing aids in the home or living facilities within 25 miles of Ann Arbor.
Hours: Tuesdays & Wednesdays 3 - 7 pm; Fridays 9 am - 7 pm; Saturdays 9 am - 2 pm
Fees: Accepts Medicare only; other patients file claims; costs given on Appointments page.

Mature Vision: Mobile Eye Care Clinic
Website: mobileicare.com
Phone: (313) 737-6289

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Offers primary eye care, contact lenses, optical services (glasses), and treats eye diseases in private homes, private businesses, and various living facilities – nursing homes, skilled nursing, assisted living, rehabilitation and hospice.

Hours: Call for hours.

Fees: Accepts Medicare, Medicaid and vision insurance.

Michigan Medicine - HouseCalls
Website: https://homecare.med.umich.edu/HouseCalls
Phone: (734) 477-7256

Services: An interdisciplinary team of nurse practitioners, a care manager, and a pharmacist care for patients who are homebound or have limited mobility. This includes care management visits, and regular care through transitions of care visits, one-time assessments and urgent visits. Referral required.

Hours: Call for hours.

Fees: Varies with service.

Senior Counseling Services, LLC
Website: www.seniorcounseling.info
Address: 37899 W. 12 Mile Road Suite 130, Farmington Hills MI 48334
Phone: (248) 476-2229
Fax: (248) 476-4434
Email: admin@seniorcounseling.info

Services: In-home mental health counseling for seniors, homebound, and disabled individuals in southeast Michigan. Provides supportive counseling for family members and caregivers. Assists with resources and referrals. “In-home” includes senior residences and assisted living facilities. Due to COVID-19, now offering only telehealth appointments.

Hours: Office Monday - Friday 9 am – 5 pm; Confidential voicemail and fax available 24 Hours.

Fees: Bills Medicare; accepts some insurances and private pay.

Semma Podiatry (House Calls Only) - Nationwide Food and Ankle
Website: www.nationwidfootandankle.com/semma-podiatry--house-calls-only-
Phone: (248) 956-0177

Services: Offers house calls for podiatry services.

Hours: Monday - Friday 8 am - 5 pm

Fees: Accepts insurance.

VA Ann Arbor Health Care - Home & Community Based Care
Website: www.va.gov/GERIATRICS/pages/Home_and_Community_Based_Services
www.va.gov/ann-arbor-health-care/
Address: 2215 Fuller Road, Ann Arbor, MI 48105
Phone: (734) 769-7100 or 845-3664

Services: Provides home-based primary care, remote monitoring, and veteran-directed care.

Hours: 8 am - 4:30 pm

Fees: Covered under VA benefits. May also be covered by Medicaid or Medicare.

Visiting Counselors LLC
Website: www.seniorcounselinginhome.com
Address: Box 971961 Ypsilanti, MI 48197

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Phone: (734) 635-7004
Services: Provides social work services and psychotherapy for a range of mental health needs. Specializes in gerontology and rehabilitation counseling. Due to COVID-19 is now primarily telehealth; do make occasional home visits.
Hours: Call for hours.
Fees: Bills Medicare and other insurance as well as accepts private pay patients.

Visiting Physicians Association (VPA)
Website: www.visitingphysicians.com
Address: 1194 Oak Valley Drive, Suite 80-B, Ann Arbor  MI 48108
Phone: (734) 975-5000
Fax: (734) 975-0376
Services: Offers physician care, laboratory services, mobile x-rays and ultrasounds.
Hours: Monday - Friday 8:30 am - 4:30 pm; staff available 24 Hours.
Fees: Accepts Medicare and other insurances. Private pay patients not accepted.

Voiage Dental / Voiage Portable Dentistry
Website: www.voigagedental.com  (may need to search web for “voiage dental”)
Address: 26024 Pontiac Trail, South Lyon  MI 48178
Phone: Office 248-486-4848  Coordinator Cell 248-931-4828
Fax: (855) 778-2780
Email: VoiageDental@gmail.com
Services: Elisa M. Ghezzi, DDS, PHD provides dental care for residents of assisted living facilities in the Detroit Metropolitan area. She specializes in mobile geriatric dental care for medically and cognitively impaired patients.
Hours: Call office for appointment or consultation.
Fees: Fee-for-service; submits bills to dental insurance for patient reimbursement and bills patient.

HEALTH SERVICES – LOW VISION AND BLINDNESS - rev Oct 2021

American Council of the Blind
Website: www.acb.org
Toll Free: (800) 424-8666
Email: info@acb.org
Services:
- Publishes the ABC Braille Forum in text, braille, large print, NLS-style cartridge and podcast.
- Provides ten live streams including Community Events via the ABC Radio Community Channel and old-time radio shows from the 1920s to 1950s on the Treasure Trove stream.
- The Audio Description Project - A webpage listing movies; described DVDs; broadcast television; performing arts; plus museums, parks, exhibits and tours. The site includes separate and master lists of titles from a variety of streaming services. The site is searchable; updates are available via email.
Hours: Call for hours.
Fees: $10 annual membership fee; no charge to join as a Friend, listen to streams or search The Audio Description Project.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

AT&T Accessibility - Vision
Website: about.att.com/sites/accessibility/vision

Toll Free Disability & Aging Center Support: (800) 772-3140
  DACS TTY: (800) 651-5111
  DACS Hours: Monday - Friday 9 am - 9 pm ET & Saturdays 11 am - 8 pm

Toll Free National Center for Customers with Disabilities: (866) 241-6568 for wireless customers
  NCCD TTY: (866) 241-6567
  NCCD Hours: Monday - Friday 10 am - 10 pm ET

TTY Relay Services: 711

Toll Free National Center for Customers with Disabilities: (866) 241-6568 for wireless customers

Services:
- Talking guide for DirecTV; video description for U-Verse TV; U-Verse app provides access to verbal and motion feedback for visually impaired users.
- Wireless rate plans for customers unable to effectively communicate over voice networks. Plans provide data-only access to AT&T’s network and typically include real-time text messaging, email, Internet access, and video calling or multimedia messaging (when not restricted by device). Not for use on tablets.
- Customers using a TTY will receive a discount for local and toll calls, based on need. Offers TTY-compatible phones.
- AT&T Lifeline offers low income customers a discount on their monthly land or wireless/mobile/cell phone bill.
- Directory Assistance Exemption Program for 411 calls.
- Bills available in large print or Braille.
- AT&T basic email works with screen readers and browsers.

Hours: see above

Fees: Varies, discounted services.

Comcast / Xfinity - Accessibility Support Center
Website: www.xfinity.com/support/articles/accessibility-services
Toll Free: (855) 270-0379
Email: accessibility@comcast.com

Online Live Chat: Yes, at support.xfinity.com/accessibility

Services: Assistance with video description on non-X1 TV boxes, using voice guidance on X1 boxes, and obtaining operator services and directory assistance exemptions for those with disabilities (as verified by a physician). Provides braille bills, channel lineups and Xfinity User Guides plus large-button Xfinity remotes.

Hours: Daily 8 am - 11 pm

Fees: No fee.

Detroit Radio Information Services (DRIS)
Website: wdet.org/dris/
Address: DRIS, c/o WDET 101.9 FM Detroit, 4600 Cass Avenue, Detroit MI 48201
Phone: (313) 577-3322 Monday - Friday 7 am - 12 pm
Email: dris@wayne.edu

Services: Radio Reading/Audio Information Service for people with disabilities from WDET 101.9 FM and Wayne State University. Volunteers read verbatim from more than 100 local and national newspapers and magazines each week. Special interest materials include this week's grocery and

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

department store ads, senior citizen issues, hobbies, and literature. Rehabilitation programs focus on topics like adjustment, employment, education and legislation. Specially built radio receivers are loaned free of charge to qualified applicants. Applicants must be registered with a Library for the Blind and Physically Handicapped or certified by a qualified healthcare provider such as doctor, social worker or rehabilitation counselor.

**Greater Detroit Agency for the Blind and Visually Impaired**

**Website:** [www.gdabvi.org](http://www.gdabvi.org)

**Address:** 16625 Grand River Avenue, Detroit MI 48227

**Phone:** (313) 272-3900

**Fax:** (313) 272-6893

**Email:** Information@gdabvi.org or rehabilitation@gdabvi.org

**Services:** Adult services include vision rehabilitation therapy, orientation and mobility therapy, community programs and education, and information and referral. Covers Washtenaw, Livingston, Macomb, Monroe, Oakland, Wayne and St. Clair counties.

**Hours:** Call for hours.

**Fees:** No fee.

**Lions of Michigan Foundation - Lions Clubs of Michigan - Lions International**

**Website:** [www.lmsf.net](http://www.lmsf.net)  [www.lionsofmi.com](http://www.lionsofmi.com)  [www.lionsclubs.org/](http://www.lionsclubs.org/)

**Address:** 5730 Executive Drive, Lansing MI 48911

**Phone:** (517) 887-6640

**Fax:** (517) 887-6642

**Email:** info@lmsf.net  lions@lionsofmi.com

**Services:** Programs provide assistance for the purchase of eyeglasses, hearing aids, health-related services, scholarships or educational needs.

**Hours:** Monday - Friday 8 am - 4:30 pm

**Fees:** Varies based on club in local area; low vision aids and canes are usually free for individuals who have financial need.

**Michigan Bureau of Services for Blind Persons (BSBP)**

**Website:** [www.michigan.gov/BSBP](http://www.michigan.gov/BSBP)

**Address:** 702 W. Kalamazoo Street / PO Box 30007 / Lansing Michigan 48909

Cadillac Place, 3038 W. Grand Boulevard, Suite 4-450, Detroit MI 48202

**Phone:** Lansing (517) 241-1086  Detroit (313) 456-1646

**Toll Free:** (800) 292-4200

**TTY:** (888) 864-1212 or (517) 241-1092

**TTY Toll Free:** (888) 864-1212

**Fax:** Lansing (517) 335-0254  Detroit (313) 456-1645

**Services:** Provides vocational rehabilitation services, independent living services for those 55+, and a BSBP Training Center for the blind. It sponsors the Braille and Talking Book Library. Also provides information and referral including a link to Technology Related to Blindness and Visual Impairment.

**Hours:** Call for hours.

**Fees:** No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

Michigan Council of the Blind and Visually Impaired (an American Council of the Blind affiliate)
Website: [www.michigancounciloftheblind.org](http://www.michigancounciloftheblind.org)  acb.org
Phone: (206) 666-3696
Email: info@michigancounciloftheblind.org
Services: Offers resources and forums. Provides MCBVI radio [www.mcbviradio.com](http://www.mcbviradio.com) online.
Hours: Leave voicemail for return call.
Fees: $10 annual membership fee. No fee to listen to radio online..

Michigan Medicine - Kellogg Eye Center
Website: [www.kellogg.umich.edu](http://www.kellogg.umich.edu)
Address: 1000 Wall Street, Ann Arbor MI 48105
Phone: (734) 763-8122  appts. (734) 764-4190
Services: Provides diagnostic evaluation and treatment through various clinics and locations. Offers recommendations for optical aids and appliances as well as occupational therapy services.
  - [Low Vision and Visual Rehabilitation Service](#) (734) 764-5106
  - [Living With Low Vision](#) support group meets 2nd Wednesday from 1 - 3 pm.
Hours: Monday - Friday 8 am - 5 pm
Fees: Varies based on insurance coverage and service..

Michigan Secretary of State
Website: [www.michigan.gov/sos](http://www.michigan.gov/sos)
Address: 295 N. Maple Road, Ann Arbor MI 48103
  - 4675 Washtenaw Avenue, Ypsilanti MI 48108
  - 1113 M-52 Chelsea MI 48118
Toll Free: (888) 767-6424  Mondays - Fridays 8:30 am - 5 pm
Fax: (734) 528-0925
Services: State identification cards, standard and enhanced, are free for Michigan residents who are legally blind or 65+. Renewals may be done online or via self-service stations.
Hours: Washtenaw County offices Monday & Thursday 9 am - 6 pm; Tuesday, Wednesday, Friday 9 am - 5 pm. No offices close for lunch. Appointments for office visits may be made [online](#).
Fees: Varies, standard ID free for legally blind or those 65+.

National Federation of the Blind - Michigan
Website: [www.nfbmi.org](http://www.nfbmi.org)  nfb.org
Email: nfb@nfb.org
Services: Provides advocacy, education, research, free white canes, and free Braille slates/styluses.
  - [NFB Newsline®](#) - Audio news service for anyone who is blind, low-vision, deafblind, or otherwise print-disabled. Offers access to more than 500 publications, emergency weather alerts, job listings, and more. Access via touch tone phones, smartphone apps, online, and via email. May need certification from the regional Library for the Blind and Physically Handicapped. (866) 504-7300 or nfbnewsline@nfb.org
Hours: Call for hours.
Fees: No fee.

Turner Senior Wellness Program - Michigan Medicine
Website: [michmed.org/tswp](http://michmed.org/tswp)
Address: 2401 Plymouth Road, Suite C, Ann Arbor MI 48105

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Phone: (734) 998-9353
Fax: (734) 998-9340

**Services:** Offers low vision resources and a Low Vision Support Group which meets the fourth Wednesday 1 - 2:30 pm.
**Hours:** Monday - Friday 9 am - 5 pm
**Fees:** No fee.

VA Ann Arbor Health Care System - Visual Impairment Service Team (VIST)
**Website:** [www.annarbor.va.gov/VIST](http://www.annarbor.va.gov/VIST)
**Address:** 2215 Fuller Road, Ann Arbor  MI 48105
**Phone:** (734) 845-3934

**Services:** Veterans with low vision or blindness may consult the visual impairment services team for adaptive equipment and training. Referral needed from primary care physician. Support group and community activities also available.
**Hours:** Call for appointment; contact primary care physician at the VA for more information.
**Fees:** Varies based on eligibility for benefits.

Verizon - Accessibility Resource Center
**Website:** [www.verizon.com/about/accessibility/](http://www.verizon.com/about/accessibility/)
**Toll Free:** Wireless National Accessibility Customer Service Center (888) 262-1999
- FIOS & Traditional customers (800) 974-6006
**TTY:** (508) 251-5301
**Email:** vccd@verizon.com
**Online Live Chat:** Yes

**Services:** Offers free 411/directory assistance (with physician verification), text to 911, Braille / large print / audio bills and audio manuals for its products. Also provides Video calling / chat.
**Hours:** Wireless customers Monday - Friday 8 am - 5 pm
- FIOS & Traditional customers Monday - Friday 8:30 am - 5 pm
**Fees:** Varies by service.

Washtenaw Library for the Blind and Physically Disabled at the Ann Arbor District Library
**Website:** [www.aadl.org/wlbpd](http://www.aadl.org/wlbpd)
**Address:** Downtown AADL, 343 S. Fifth Avenue, Ann Arbor  MI 48104
**Phone:** (734) 327-4224
**Toll Free:** (888) 460-0680
**Email:** wlbpd@aadl.org

**Services:** Loans books, magazines, videos in alternative formats, and audiobooks in cartridges or for download; connects participants to the NFB newsline (local and national newspapers), and the Braille and Audio Reading Download (BRAD) site. Materials and a talking book machine are shipped free to the home. A collection of assistive technologies is available at the Downtown AADL facility. The following libraries in Washtenaw County serve as WLBPD demonstration sites for machines and materials: Chelsea, Dexter, Manchester, Milan, Northfield Township, Saline, and Ypsilanti. For individuals who are certified as unable to read or use standard print materials. Apply through local libraries and some senior centers. Note that most libraries have large print, audio materials (CDs and downloads), and ebook downloads (where fonts can be enlarged) available for patrons.
**Hours:** Daily 10 am - 8 pm. Check AADL locations for current hours.
**Fees:** No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

HEALTH SERVICES – OUTPATIENT SERVICES - rev Jan 2021

EHM Senior Solutions - The Redies Outpatient Center
Website: ehmssolutions.org/location/outpatient/
Address: 400 W. Russell Street, Saline MI 48176
Phone: (734) 429-1660
Fax: (734) 429-0023
TTY: (734) 429-1670
Services: Physical, occupational and speech therapy including LSVT Loud & LSVT BIG. Aquatic physical therapy available.
Hours: Vary
Fees: Most major insurances are accepted.

Hope Clinic
Website: thehopeclinic.org
Address: 518 Harriet Street, Ypsilanti MI 48197
Phone: (734) 481-0111
Email: info@thehopeclinic.org
Services: Provides free primary care to uninsured and underinsured patients and free medications/Rx to qualified patients. Area hospitals partner with Hope to provide discounted lab and radiology services for qualified patients. Provides SBIRT (Screening, Brief Intervention, and Referral to Treatment) assessments, screening for substance use, depression and anxiety. Behavioral health services are available on a limited basis.
Hours: Monday - Friday 9 am - 4 pm; Saturdays 8:30 am - 12 pm
Fees: No or discounted fees; varies by service.

Packard Health
Website: www.packardhealth.org
Address: 3174 Packard Road, Ann Arbor MI 48108 (Main)
1915 Pauline Blvd., Ann Arbor MI 48103 (Packard Health West)
200 Arnet St., Suite 150 (first floor), Ypsilanti MI 48198 (Packard Health Ypsilanti)
Phone: Packard Health Main (734) 971-1073
Packard Health West (734) 926-4900
Packard Health Ypsilanti (734) 985-7200
Fax: Packard Health Main (734) 971-8545
Packard Health West (734) 926-4901
Packard Health Ypsilanti (734) 484-0913
Services: Offers a full range of services such as primary and mental health care services, health promotion, and chronic disease management for the uninsured. Assistance with obtaining medication/Rx and transportation for medical appointments is available when a financial need is demonstrated. Has free language assistance via qualified interpreter services and written translation to patients who have limited English proficiency. The practice is open to all individuals. Clients must call, use their patient portal, or an online web form to make an appointment.
Hours: Monday - Friday 8 am - 12 pm & 1 - 5 pm. Packard Main Saturdays 8 am - 12 pm
Fees: Most major insurances are accepted; private fees are established on a sliding fee basis.
Covid-19 may affect hours and services; contact agencies directly for current information.

Michigan Medicine - Turner Geriatric Clinic and Geriatrics Center Clinics
Website: medicine.umich.edu/dept/geriatrics-center
Address: 4260 Plymouth Road, Ann Arbor MI 48109 (East Ann Arbor)
            380 Parkland Plaza, Ann Arbor MI 48103 (West Ann Arbor, Parkland)
Phone: Appts. (734) 764-6831   Social Work (734) 764-2556
24 Hours: (734) 764-6831 Careline
Toll Free: Appts. (877) 865-2167
Fax: (734) 647-8535
Services: Comprehensive primary care and geriatric assessments for adults 70+ staffed by multidisciplinary teams of physicians, nurses, social workers, pharmacists, and medical assistants. Specialty clinics with varying age eligibility also available at East Ann Arbor in the following areas: cognitive disorders, endocrinology and diabetes care, foot care, gastroenterology, incontinence, mobility enhancement, movement disorders, neurogenetic disorders, palliative care, physical therapy, psychiatry, rheumatology, and transitional care. Chinese clinic at East Ann Arbor. Laboratory at both sites and pharmacy at East Ann Arbor. Geriatric psychiatry also at West Ann Arbor, Parkland (734) 998-7380.
Hours:  Call for hours.
Fees:  Varies according to service, Medicare and most insurances accepted.

St. Joseph Mercy Neighborhood Family Health Center
Website: ihacares.com/st-joseph-mercy-neighborhood-family-health-center
Address: Haab Health Building, 111 N. Huron Street, Suite 200, Ypsilanti MI 48197
Phone: (734) 547-7977
Fax: (734) 572-4855
Services: Offers primary health care services, and some in-office testing. All insurances accepted, including Medicare, Medicaid, and Washtenaw Health Plan.
Hours:  Monday 8 am - 5 pm; Tuesday 8 am - 7 pm; Wednesday & Friday 7 am - 5 pm;
            Thursday 9 am - 7 pm; Saturdays 8 am - 12 pm
Fees:  Varies per service.

Washtenaw County Health Department Clinics
Website: www.washtenaw.org/1131/Clinics  (multiple languages)
Address: Human Services Building, 555 Towner Street, Ypsilanti MI 48198
Phone: (734) 544-6700
Services: Routine immunizations plus sexual health and tuberculosis clinics and screenings.
Hours:  See specific clinic.
Fees:  Varies per service.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
In addition to Medicare options, there are other medication benefits available. They may be offered by commercial companies, states, and/or drug companies. Some have income limits and most are free. They fall into three categories listed below. Note that all hours listed are for telephone contact. Websites are available 24 Hours.

Also, search the agencies listed under the Financial Assistance section since many help with or provide guidance for Rx / prescription assistance.

**Rx Discount Savings Cards and/or Coupons**

Prescription card companies provide Rx discount savings cards, Rx coupons or both; either will provide discounts for prescription medications. One card or coupon may be used multiple times for the same or different medications at one or several pharmacies. Most discount cards or RX coupons may be **printed, texted, or emailed**. Some require enrollment in the program. The cards or coupons are free to use, **even for non-citizens**, but may not always be used along with prescription insurance. Most cards and coupons are accepted in large chain pharmacies although some are accepted only at specific pharmacies. Check with local or community pharmacies to see if they participate in any discount card or coupon programs.

Note that a phone number or email address is needed to get card or coupon via text or email. Name and address is required to get a physical card mailed.

Note that some pharmacies will not accept discount cards / coupons for certain drug classes such as controlled substances, including opioids.

**AARP Rx Discount Program - Optum Rx**

**Toll Free:** (877) 442-7718  
**Website:** [aarppharmacy.com](http://aarppharmacy.com)  
**Services:** Available to all; but AARP members may get their card in virtual wallets and get home delivery. May be used for any family member. Search results appear from lowest to highest price. Cannot be used with Medicare Part D.  
**Hours:** 24 Hours  
**Fees:** AARP membership required to get home delivery.

**America’s Pharmacy**  
**Website:** [www.americaspharmacy.com](http://www.americaspharmacy.com)
Covid-19 may affect hours and services; contact agencies directly for current information.

Toll Free: (888) 495-3181
Smartphone app: Yes
Requires enrollment: No
Services: Search by drug name to find cost at nearby pharmacies. Provides a drug discount card to use at participating pharmacies for both human and pet medications. Drug prices set by participating pharmacies. Can not be used with Medicaid or with Medicare co-pays.
Hours: Monday - Friday, 8 am - 8 pm
Fees: No fee.

Ann Arbor/Ypsilanti Regional Chamber - A2Y Rx Plus Card
a2ychamber.org/benefits-3/savings/a2y-rxplus-card/
Phone: (734) 665-4433
Toll Free: (800) 223-2146 Rx Helpline  (877) 321-6755 Customer Service
Smartphone app: No
Requires enrollment: No
Services: A prescription savings coupon/card offered to local residents. Scroll to bottom of page to search medications and/or pharmacies. Cannot be used with any other plan.
Hours: Monday - Friday 9 am - 5 pm  A2Y office  24 Hours for toll free numbers
Fees: No fee

Discount Drug Network - Optum Perks
Website: www.discountdrugnetwork.com
Toll Free: (877) 537-5537  (877) 422-7718
Email: support@discountdrugnetwork.com
Smartphone app: No
Requires enrollment: No
Services: Search by zip code and get results grouped by national pharmacies, grocery stores, and other independent pharmacies with the best local price. Must give name, address, & email to get physical card.
Hours: Daily 7 am - 7 pm
Fees: No fee

Good Rx
Website: www.GoodRx.com  (also in Spanish / Espanól and French)
Toll Free: (855) 268-2822
Smartphone app: Yes
Requires enrollment: No
Services: A free price comparison website for drugs, including pet medications. Searching by drug shows a discount or coupon and allows it to be printed, texted or emailed. May be used for pet medications. May be used instead of insurance.
Hours: Monday - Sunday 9 am - 8 pm
Fees: No fee for searching or accessing basic discounts or coupons. May enroll in Good Rx Gold by monthly subscription for more savings.

Health Well Foundation
Website: healthwellfoundation.org  (also in Spanish / Espanól)
Toll Free: (800) 675-8416
Email: grants@healthwellfoundation.org
Covid-19 may affect hours and services; contact agencies directly for current information.

**Smartphone app:** Yes  
**Requires enrollment:** Yes  
**Services:** Covers prescription copays; health insurance premiums; deductibles and out-of-pocket expenses; and travel costs. Reimburses costs or provides a pharmacy card. Eligibility depends on disease, medication, household income, and is limited to treatment in the United States. Participants must have health insurance. Also assists individuals with Acute Myeloid Leukemia.  
**Hours:** Monday - Friday 9 am - 5 pm  
**Fees:** No fee

**MI Health / MiRx (My Prescription) Card**  
**Website:** [www.mihealth.org/mirx/](http://www.mihealth.org/mirx/)  
**Toll Free:** (800) 259-8016 Rx Hotline 24 Hours (answered by Magellan)  
(866) 755-6479 press 2 then 1 Help in applying (may have long wait time)  
**Smartphone App:** No  
**Requires enrollment:** Yes  
**Services:** Free discount card/coupon for residents with no prescription drug coverage. Income limits apply. Has a searchable list of pharmacies: [www.mihealth.org/mirx/Pharmacy](http://www.mihealth.org/mirx/Pharmacy)  
**Hours:** Monday - Friday 8 am - 7 pm  
**Fees:** No fee

**Michigan Rx Card**  
**Website:** michiganrxcard.com  
**Toll Free:** (877) 321-6755  
**Smartphone App:** No  
**Requires enrollment:** No  
**Services:** In partnership with the Michigan Association of Counties and the Michigan Academy of Physician Assistants, offers a free discount card/coupon to use for Rx not covered by health insurance or Medicare Part D. May be used instead of insurance if cost is less than copay. Note: Pharmacies in Washtenaw County are limited — the only recognizable one is RiteAid.  
**Hours:**

**Needy Meds Drug Discount Card**  
**Website:** [www.needymeds.org](http://www.needymeds.org) (also in Spanish / Espanõl)  
**Toll Free:** (800) 503-6897  
**Email:** info@needymeds.org  
**Smartphone App:** Yes  
**Requires enrollment:** No  
**Services:** Offers searchable databases of drugs, pharmacies and prescription assistance programs. Provides a drug discount card — using printer or via text, email, or mail — or a smartphone app, to use at participating pharmacies. Name, address, email & SASE required to receive a physical card. Has drug cost calculator for pharmacies by zip code or address.  
**Hours:** Monday - Friday 8 am - 8 pm  
**Fees:** No fee

**Rx for Miracles - Rx Pharmacy Coupon**  
**Website:** [www.rx4miracles.org](http://www.rx4miracles.org)  
**Smartphone App:** Yes  
**Requires enrollment:** No

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Provides free Rx savings coupons via text, email, or a free physical card for brand name and generic medications. Must give name, address, & email to get physical card via mail. Open to everyone; benefits Children's Miracle Network hospitals. Site includes a link for searching Medication Pricing by drug name and zip code. [https://www.rx4miracles.org/medication-pricing.php](https://www.rx4miracles.org/medication-pricing.php)

Hours: 24 Hours
Fees: No fee

Rx Saver
Website: [www.rx saver.com](http://www.rx saver.com) (also in Spanish / Espanól
[help.rx saver.com/s/topic/0TO1U000000AEQIWA4/centro-de-ayuda](https://help.rx saver.com/s/topic/0TO1U000000AEQIWA4/centro-de-ayuda))
Toll Free: (855) 569-6337
Smartphone app: Yes
Requires Enrollment: No
Services: Search by drug name to see discounted price from multiple pharmacies and to print coupon. Coupon is limited to pharmacy named on it. Cannot be combined with insurance or Medicare/Medicaid. Can also be used for all over-the-counter (OTC) items at [www.rx saver.com/blog/how-to-use-rxsaver-card-on-over-the-counter-medications](https://www.rx saver.com/blog/how-to-use-rxsaver-card-on-over-the-counter-medications)
Hours: Monday - Friday 8 am - 7 pm
Fees: No fee

ScriptSave WellRx
Website: [www.wellrx.com](http://www.wellrx.com)
Toll Free: (800) 407-8156
Smartphone app: Yes
Requires Enrollment: Only to manage medications, alerts, etc.
Services: Search for any FDA approved medication to find prices in the geographic area. One card covers a household. Can be used in Puerto Rico and Guam and for pet medications. Provide email to get price alerts.
Hours: Monday - Friday 9 am - 8 pm
Fees: No fee

Single Care Pharmacy
Website: [www.singlecare.com](http://www.singlecare.com)
Toll Free: (844) 234-3057
Email: support@singlecare.com
Smartphone app: Yes
Requires Enrollment: Optional to receive extra discounts.
Services: Gives search results in order from lowest cost to highest. Coupon valid only at the pharmacy named. Provides extensive information on the drug named. Keep scrolling to find the “Home Delivery” button. Single Care partners with GeniusRx for delivery of select medications transferred to them.
Hours: Daily 24 Hours (except major holidays)
Fees: No fee.

In addition to the general discount card or coupon programs listed above, individual stores have Rx discount or reward programs. See the listings below.

Neysha Reviere
E-mail: ts wp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Michigan Drug Prices - Retail Discount Drug Programs
Website: michigandrugprices.com/Home/RetailDiscountDrugPrograms
Toll Free: (800) 642-3195 Medicaid Beneficiary Support
Toll Free TTY: 711 or (800) 649-3777 and ask for the number above
Email: MDHHSPharmacyServices@michigan.gov or BeneficiarySupport@michigan.gov
Services: Lists select retail pharmacies which offer discounted pricing on a large range of generic equivalents and brand name prescription drugs. Drug discount cards, retail drug discount programs, and other programs may offer substantial savings from retail prices.
Hours: 24 Hours

Costco - Pharmacy and Mail Order Pharmacy
Website: www.costco.com/home-delivery
Phone: 800-607-6861 Costco pharmacy agent
Fax: 800-633-0334
Email: webpharmacy@costco.com
Smartphone app: Yes
Requires enrollment: Yes
Services: In-store pharmacy service available to non-members and discounts available to members. Drug prices available in smartphone app and includes prices at other select pharmacies. Mail Order Pharmacy limited to Costco members and includes free standard shipping via USPS. Expedited shipping available.
Hours: Monday - Friday 8:00 am - 10:00 pm; Saturdays 12:30 pm - 5:00 pm
Fees: No fee for in-store service; discounts and mail order with membership card

CVS - Extra Care Pharmacy & Health Rewards®
Website: www.cvs.com/extracare-cvs/rxrewards
Smartphone app: Yes
Requires enrollment: Yes
Services: Members of the free ExtraCare Rewards program may join this program and earn up to $50 Pharmacy & Health ExtraBucks Rewards® for filling prescriptions, etc. at 1-3 credits each. Rewards reset at the end of each calendar year. Pet medications are included. CVS Pharmacy at Target customers may request a Target merchandise coupon in lieu of receiving ExtraBucks Rewards. Offers optional paid membership in its CarePass program which provides free delivery of prescriptions, free shipping (with limitation), and discounts on CVS Health® brand products.
Hours: contact local CVS pharmacy
Fees: No fee.

Kroger Rx Savings Club - powered by GoodRx
Website: www.krogersc.com
Toll Free: (855) 912-6346
Requires Enrollment: Yes
Services: Free, $3 or $6 for common prescriptions. Also offers $4 (30 day) and $10 (90 day) supplies of medications; no insurance needed.
Hours: Monday - Friday 9 am - 9 pm; Saturdays & Sundays 10 am - 5 pm
Fees: Membership fee for individuals or family.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Meijer - Select Free Prescriptions and MPerks Pharmacy Rewards**

Website: [www.meijer.com/services/pharmacy/free-prescriptions.html](http://www.meijer.com/services/pharmacy/free-prescriptions.html)

Phone: contact local Meijer pharmacy
Smartphone app: Yes
Requires enrollment: Yes
Services: **Free** - Select antibiotics are free; not valid with other offers. **Rewards** - Earn 1 credit for filling 5 prescriptions and then redeem digital reward. Includes pet medications.
Hours: contact local Meijer pharmacy
Fees: No fee

**RiteAid - Rewards 65+ Program and accepts various discount cards / coupons**

Website: [www.riteaid.com/pharmacy/services](http://www.riteaid.com/pharmacy/services)

Smartphone app: Yes
Toll Free: (800) 748-3243
TTY: 711
Requires enrollment: Yes, for Rewards 65+ program
Services: Free consultation with a pharmacist. Offers translation services in 170 languages and labels in 12 languages, large type, or Braille. Has talking caps (with free speaker device).
Hours: contact local RiteAid pharmacy
Fees: No fee

**Sam’s Club - RxSavings Program (powered by America’s Pharmacy) and Plus Member Benefits at the Pharmacy**

Website: [help.samsclub.com/app/answers/RxSavings](http://help.samsclub.com/app/answers/RxSavings)
[help.samsclub.com/app/answers/PlusMemberBenefits](http://help.samsclub.com/app/answers/PlusMemberBenefits)

Smartphone app: Yes
Requires enrollment: No
Services: Members automatically qualify for this program; Plus Members get extra benefits. Show membership card at pharmacy to get discounts. Cannot be used with other cards / coupons, vouchers, insurance or government programs like Medicare. Discounts apply to immunizations, diabetic supplies and select pet medications. Does not provide discounts on controlled substance medications. Plus Members have access to limited free Rx, select generic drugs for $10 or less (30 day supply), and get a discount on pet-only medications. In-store interpreting services available for multiple languages. Online drug search [www.samsclub.com/pharmacy/rxsavings](http://www.samsclub.com/pharmacy/rxsavings) results also show prices at nearby pharmacies for comparison. In-store pharmacy services available for non-members.
Hours: contact local Sam’s Club pharmacy
Fees: Membership fee.

**Walgreens Prescription Savings Club**

Website: [www.walgreens.com/psc/prescription-savings-club](http://www.walgreens.com/psc/prescription-savings-club)
Toll Free: (866) 922-7312 memberships
Smartphone app: Yes
Requires Enrollment: Yes
Services: Individual or family memberships available. Family membership Includes pet medications. Offers $5/$10/$15 (30 day) and $10/$20/$30 (90 day) supplies of select generic medications. Cannot be used with insurance or other pharmacy benefit programs.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Hours: contact local Walgreens pharmacy
Fees: Yes, for membership.

Walmart Prescription Program & Rx for Less
Website: www.walmart.com/cp/pharmacy/
Phone: contact local Walmart pharmacy
Smartphone app: Yes
Requires Enrollment: No for $4 Rx; Yes for Walmart+
Services:
  - **$4 Prescriptions** - Offers $4 (30 day) and $10 (90 day) supplies of medications; no insurance needed.
  - **Rx for Less** - Walmart+ members get free and discounted medications.

Hours: contact local Walmart pharmacy
Fees: No fee for $4 Prescription program; Monthly/annual fee for Walmart+.

Prescription Assistance Help

These are organizations, companies and websites that help find prescription assistance for individuals.
Usually patients must be U.S. citizens or residents.

BenefitsCheckUp - National Council on Aging (NCOA)
Website: benefitscheckup.org (also in Spanish / Espanol)
Toll Free: (800) 794-6559
Requires enrollment: Yes, for personalized assistance
Services: Helps individuals find prescription benefits online using zip code or complete personal information.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee

Medicine Assistance Tool - Pharmaceutical Research and Manufacturers of America (PhRMA)
(formerly Partnership for Prescription Programs (PPA))
Website: medicineassistancetool.org
Phone: (571) 350-8643
Requires enrollment: Yes, to screen for individual assistance.
Services: Online tool to find prescription assistance resources from various biopharmaceutical industry programs. The Patient Resources section at the bottom of the page links to Medicine Cost Information which lists select drug companies, specific medicines for which they offer assistance, and links to company websites for more information. Also provides information / links for prescription discount Savings Cards, and under Additional Resources lists government agencies, various disease-specific organizations, and other resources for prescription assistance.
Hours: Normal business hours
Fees: No fee

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Needy Meds
Website: www.needymeds.org (also in Spanish / Espanol)
Toll Free: (800) 503-6897
Email: info@needymeds.org
Requires Enrollment: No
Services:
• Offers searchable databases of drugs, pharmacies and prescription assistance programs.
• Provides a drug discount card — using printer or via text, email, or mail — or a smartToll Free app, to use at participating pharmacies.
• Has drug cost calculator for pharmacies by zip code or address.
Hours: Monday - Friday 8 am - 8pm.
Fees: No fee

Patient Access Network - PAN Foundation
Website: www.panfoundation.org
Toll Free: (866) 316-7263
Requires enrollment: Yes
Services: Help insured people living with life-threatening, chronic and rare diseases with the out-of-pocket costs for their prescribed medications through 12-month renewable grants. Grants cover reimbursement for out-of-pocket medication costs, including co-pays, health insurance premiums, and transportation costs associated with medical care. Search by disease fund or medication for open grant opportunities.
Hours: Monday - Friday  9 am - 7 pm
Fees: No fee

Patient Advocate Foundation (PAF) - Co-Pay Relief
Website: copays.org  www.patientadvocate.org (available in multiple languages)
Toll Free: (866) 512-3861
Requires enrollment: Yes
Services: Provides grants to help with medication copayments and deductibles for patients who are facing chronic, life-threatening or debilitating diseases. Also covers health insurance premiums — including Medicare Supplement Plans, Medicare Part B and/or Part D Premium reimbursement. From the Patients & Family page, search under "Find Your Fund" for open, closed and health equity (selected U.S. county) funds.
Hours: Monday – Friday  8:30 am - 5 pm
Fees: No fee

Patient Assistance Program/s
Website: patientassistanceprograms.net
Toll Free: (855) 889-3707
Requires enrollment: Yes
Services: Helps facilitate the completion of Patient Assistance forms and applications for pharmaceutical company programs for free or discounted prescriptions. Patients must be U.S. citizens or residents and are usually low-to-moderate-income, uninsured or under-insured and meet certain other guidelines.
Hours: Monday - Friday  9 am - 5 pm
Fees: Yes. Cancellation and refund policies.
Covid-19 may affect hours and services; contact agencies directly for current information.

Patient Help Network (PHN)
Website: www.patienthelpnetwork.org
Toll Free: (866) 218-0694
Requires enrollment: Yes
Services: Acts as liaison between the patient and the drug manufacturers for pre-qualification, application preparation, application submission, and managed refills, as well as re-enrollments. Ten (10) days to cancel initial enrollment; cancel service at any time.
Hours: Monday - Friday 9 am - 5 pm
Fees: $25 application fee (non-refundable); $40 - $80 / month depending on medications

Prescription Lifeline (formerly My Rx Advocate)
Website: prescriptionlifeline.org
Toll Free: (888) 331-1002
Requires enrollment: Yes
Services: Provides name brand drugs, when no generic drug is available, to U.S. residents who are uninsured or covered by Medicare.
Hours: Monday - Friday 9 am - 6 pm
Fees: $50 application fee. Service fees of $69/mo for first prescription and $30 for each additional Rx. Cancellation and refund policies.

RxAssist - Patient Assistance Program (PAP) Center
Website: www.rxassist.org/patients
Toll Free: (800) 997-7739
Email: info@rxassist.org
Services: Directory of patient assistance programs run by pharmaceutical companies to provide free medications to people who cannot afford to buy medicine. In addition to a search by individual drug or company name, the site provides a Multiple Drug Search for up to 5 drugs at once. An alphabetic list by name of manufacturer has a list of drugs for which assistance are provided along with a phone number for each. Eligibility is usually U.S. citizen or legal resident; no prescription insurance; income under 200% of the Federal Poverty Level. Offers a Rx Prescription Savings Coupon card with links to medication pricing and pharmacy locator.
(800) 223-2146 Rx Helpline; (877) 321-6755 Customer Service. Also has a list of programs offering Assistance with Medication Co-Pays.
Hours: Normal business hours.
Fees: No fee

Programs for the Uninsured or Under-Insured

When a person has problems paying for some or all of his or her prescription medications, these programs can help.

Accessia Health (formerly Patient Services Inc.)
Website: www.patientservicesinc.org patientprograms-psi.org/patient-programs/
Toll Free: (800) 366-7741 Interpreter services available
Email: assistance@accessiahealth.org
Requires enrollment: Yes

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Helps pay for medication, provides health insurance premium and copay assistance for specific diseases. Presents programs by type of insurance — public, private or uninsured. Can check eligibility based on family size, disease & income before beginning application.

Hours: Monday - Tuesday & Thursday - Friday 8:30 am - 12 pm & 1:30 - 5 pm
       Wednesdays 9:30 am - 12 pm & 1:30 - 5 pm

Fees: No fee

CancerCare - Co-Pay Assistance
Website: www.cancercare.org/copayfoundation
         www.cancercare.org
         (both also in Spanish / Espanõl)
Toll Free: (866) 55-COPAY (552-6729)
Email: information@cancercarecopay.org   info@cancercare.org
Requires enrollment: Yes

Services: For individuals who need help with co-payment for cancer treatments. A list of covered diagnoses shows fund availability and eligibility requirements such as insurance and income for each fund. Must be U.S. citizen or legal resident of U.S. or territories. Provides Access Card Payment and Pharmacy benefit card as well as a searchable database (Helping Hand Online Resources for People with Cancer) of organizations providing financial or practical help.

Hours: Monday - Thursday 9 am - 7 pm; Friday 9 am - 5 pm

Fees: No fee

CancerCare - Financial Assistance Program
Website: www.cancercare.org/financial_assistance
         www.cancercare.org
         (both also in Spanish / Espanõl)
Toll Free: (800) 813-HOPE (4673)
Email: info@cancercare.org
Requires enrollment: Yes

Services: Helps with treatment-related costs, such as transportation, home care and child care. Also includes a Pet Assistance and Wellness (PAW) Program. Eligibility requirements include diagnosis, active treatment, residency, and income.

   ● Helping Hand Online Resources for People with Cancer - searchable database of organizations providing financial or practical help.

Hours: Monday - Thursday 10 am - 6 pm; Friday 10 am - 5 pm

Fees: No fee

Health Well Foundation
Website: healthwellfoundation.org
         (also in Spanish / Espanõl)
Toll Free: (800) 675-8416
Email: grants@healthwellfoundation.org
Smartphone app: Yes
Requires enrollment: Yes

Services: Covers prescription copays; health insurance premiums; deductibles and out-of-pocket expenses; and travel costs. Reimburses costs or provides a pharmacy card. Eligibility depends on disease, medication, household income, and is limited to treatment in the U.S. Participants must have health insurance. Also assists individuals with Acute Myeloid Leukemia.

Hours: Monday - Friday 9 am - 5 pm

Neysha Reviere
E-mail: tsuw.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: No fee

Leukemia & Lymphoma Society - Financial Support
Website: www.lls.org/support-resources/financial-support
    www.lls.org (both also in Spanish / Espanõl)
Toll Free: (877) 557-2672
Email: FinancialAssistance@LLS.org
Live Chat: www.lls.org/support-resources/information-specialists# Mon - Fri 10 am - 5 pm
Requires enrollment: Yes
Services: Offers a number of different assistance programs including Co-Pay Assistance Program, Patient Aid Program, Patient Travel Assistance Program and Urgent Need Programs. There is a summary chart which gives eligibility and criteria for eight programs.
Hours: Monday - Friday 9 am - 7 pm
Fees: No fee

LifeSource Direct - WellCard Health
Website: lifesourcedirect.com/health-benefits-guide/insurance-savings-card/rx-laboratory-imaging-discount-card/ or lifesourcedirect.com/health-benefits-guide/pharmacy-discount-card/
Toll Free: (800) 562-9625
Smartphone app: No
Requires Enrollment: No
Services: This company's Rx Discount Card Helps lower costs for all brand name and generic drugs. Works with drugs not covered by insurance or excluded from Medicare Part D.
Hours: 24 Hours
Fees: No fee.

Medicare Prescription Drug Plans “Extra Help” - Social Security Administration
Website: www.ssa.gov/benefits/medicare/prescriptionhelp
Toll Free: (800) 772-1213
TTY: (800) 325-0778
Requires Enrollment: Yes
Services: people with limited resources and income may also get Extra Help with the costs — monthly premiums, annual deductibles, and prescription co-payments — related to a Medicare prescription drug plan. Also known as the “Low Income Subsidy,”
Hours: Monday - Friday 8 am - 7 pm
Fees: No fee

Medicare - Limited Income NET (Newly Eligible Transfer) Program
Website: www.cms.gov/Medicare/Eligibility-and-Enrollment/LowIncSubMedicarePresCov/MedicareLimitedIncomeNET
Toll Free: (800) 783-1307
TTY: (877) 801-0369
Email: MedicareLINET@cms.hhs.gov
Requires Enrollment: Yes
Services: Provides immediate temporary Part D prescription coverage for those who qualify for “Extra Help” and have no prescription drug coverage. Enrollment in LINET is temporary (1-2 months) with up to 90 days retroactive coverage. Enrollment may be auto-enrollment by CMS, at point-of-
service use, or by submitting receipts for previous purchases. The benefits of the program include: No premiums, Co-pays based on “Extra Help” level, covers all Medicare Part D approved medications, use any pharmacy in good standing.

**Hours:** Normal business hours  
**Fees:** No fee

### My Good Days

**Website:** [www.mygooddays.org/patients](http://www.mygooddays.org/patients)  
**Toll Free:** (877) 968-7233  
**Live Chat:** Yes  
**Email:** admin@mygooddays.org  
**Services:** Helps pay for otherwise unaffordable co-insurance for selected Diseases for one year. Must have SSN and be treated in the U.S. with a FDA-approved medication. Income limits apply. Partners with In-House Interpreting to offer translation services in more than 300 languages.  
**Hours:** Monday-Friday 9 am - 1pm & 2 pm - 6 pm  
**Fees:** No fee

### National Organization for Rare Disorders (NORD) - RareCare®

**Website:** [rarediseases.org/help-access-medications/patient-assistance-programs](https://rarediseases.org/help-access-medications/patient-assistance-programs)  
**Toll Free:** 800-999-6673 (844) 259-7178 Spanish / Espanol  
**Services:** Helps patients obtain life-saving or life-sustaining medication not otherwise affordable. Programs provide medication and financial assistance with insurance premiums and co-pays. Must live in the U.S., have a diagnosis or referral, and meet financial need criteria.  
**Hours:** Monday - Thursday 8:30 am – 7 pm & Friday 8:30 am – 6 pm  
**Fees:** No fee

### Prescription Lifeline (formerly My Rx Advocate)

**Website:** [prescriptionlifeline.org](http://prescriptionlifeline.org)  
**Toll Free:** (888) 331-1002  
**Requires enrollment:** Yes  
**Services:** Provides name brand drugs, when no generic drug is available, to U.S. residents who are uninsured or covered by Medicare.  
**Hours:** Monday - Friday 9 am - 6 pm  
**Fees:** $50 application fee. Service fees of $69/mo for first prescription and $30 for each additional Rx. Cancellation and refund policies.

### The Rx Advocates

**Website:** [therxadvocates.com](http://therxadvocates.com)  
**Toll Free:** (844) 559-8331 or (844) 748-1160  
**Email:** membership@therxadvocates.com  
**Requires enrollment:** Yes  
**Services:** Help apply for pharmaceutical company programs supplying brand name drugs at no cost. Medication List provides links to cost of select drugs through Rx Advocates compared to prescription discount cards.  
**Hours:** Normal business hours  
**Fee:** $35 enrollment fee. Service fee of $60/mo for 1 medication, $70/mo for 2, $80/mo for 3 and $90 for 4 or more medications. Cancellation and refund policies.
Covid-19 may affect hours and services; contact agencies directly for current information.

RxHope
Website: www.rxhope.com
Requires enrollment: Yes
Service: Provides a free electronic application process for drug company patient assistance programs. A medication search is available by brand name, patient assistance program, or pharmaceutical company. There is also a list of pharmaceutical companies which sponsor patient assistance programs.
Fees: No fee

Rx Outreach
Website: rxoutreach.org
Toll Free: (888) 796-1234 or (800)769-3880
Email: questions@rxoutreach.org
Requires enrollment: Yes
Service: A non-profit mail order pharmacy providing affordable or free medications for those with minimal or no insurance and meeting income eligibility requirements. Has a separate Men’s Pharmacy for select medications. Medication lists are available (not searchable and not alphabetic) online and as downloads (by disease and by drug, the latter with prices).
Hours: Monday - Thursday 8 am – 9:00 pm; Friday 8 am - 6:30 pm; Saturday 9 am - 2 pm
Fees: No fee

Simple Fill
Website: simplefill.com
Toll Free: (877) 386-0206
Email: questions@simplefill.com
Requires enrollment: Yes
Service: Researches, qualifies, and maintains patients’ enrollment in all sources of assistance available to them — pharmaceutical companies and foundations that offer grant funding for chronic diseases. Call to determine eligibility.
Fees: $10 non-refundable processing fee plus monthly fee. Cancellation policy.

The Assistant Fund
Website: tafcares.org
Toll Free: (855) 845-3663
Requires enrollment: Yes; requires a phone number
Service: Provides financial assistance for 70+ disease programs through reimbursement of prescription co-pays to US citizens and permanent residents. Eligibility based on household size, income, and insurance. Funds on an annual basis; re-enrollment may be available. Patients may cancel enrollment online or via phone.
Hours: Monday - Friday 8 am - 7 pm
Fees: No fee

World Medical Relief - Affordable Prescription Program
Website: www.worldmedicalrelief.org/local-programs (flyer available in Spanish / Español)
Phone: (313) 866-5333
Fax: (313) 866-5588
Email: info@worldmedicalrelief.org
Requires enrollment: Yes
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Provides prescription medicines to financially qualified individuals, age 18 and older living in Michigan. For the uninsured or under-insured. Requires proof of income and copy of identification card. Do not have prescription drug insurance coverage. May still qualify if you have a discount prescription card or are a senior on Medicare Part D.

Hours: Call for business hours.

Fees: $8.30 per prescription, plus postage if mailed to the home

Drug / Pharmaceutical Company Assistance Programs

Drug or pharmaceutical companies — GlaxoSmithKline, Johnson&Johnson, Pfizer, and many others — offer assistance by supplying some of their products for free or discounted.

The easiest way to find out if a specific medication is covered is to visit the Needy Meds website (also in Spanish / Espanol) and search by drug name or call Toll Free (800) 503-6897. The search results show whether the drug is a brand name or generic, and, if generic, whether it is part of the $4 Prescription Discount Program and at which stores.

Entries show — via icons, which assistance program/s cover the drug; whether there are $4 generics; if there are coupons or rebates; a link to support pages on the product website; links to videos, package inserts, medication guides and more; and a link to Drugs.com for additional information.

For the assistance program which covers the drug, listed are the eligibility requirements, the application process, and the medication itself — amount/supply, delivery, refills, limits, and re-application, and the type of assistance.

There may be special discount cards / coupons available for a specific drug.

Be sure to read the fine print for limitations on the number of prescriptions covered and/or exclusions on the programs — many will not help with costs if the recipient is covered by Medicare.

HOME CARE - rev-July 2021

Explanations:

Skilled Home Health Care - Billable to Medicare: Medicare will pay for some home care if the patient meets "homebound" criteria, as decided by a physician, and requires care by a skilled professional (R.N., physical therapist, speech therapist). If the patient meets these guidelines, as decided by a physician, Medicare will also pay for a home health aide who can assist on a limited basis with meal preparation, bathing, and other non-skilled home care needs, for as long as skilled care is required.
Covid-19 may affect hours and services; contact agencies directly for current information.

Non-Skilled Home Care: These agencies provide caregivers who can offer a wide range of services for private pay: for example, bathing, personal hygiene, meal preparation, companionship, light housekeeping, and transportation. Call the agency for a specific list of services.

Care Management: Planning, generating and organizing care and services in collaboration with the client and his or her support system and/or a set of activities intended to improve patient care and reduce the need for medical services by enhancing coordination of care, eliminating duplication, and helping patients and caregivers more effectively manage health conditions. More information can be found at AgingLifeCare.org.

Helpful resources:

"Hiring Guide — Non-Medical Home Health Care Agencies" - ask for this handout which was created by Turners Geriatric Center social workers and TSWP staff.

Home Health Compare: From Medicare.gov, this site provides information about the quality of care provided by "Medicare-certified" home health agencies throughout the nation. "Medicare-certified" means the home health agency is approved by Medicare and meets certain federal health and safety requirements. Can help in choosing a quality home health agency that has the skilled home health services needed.

Home Health Agency Checklist (Medicare.gov, 1 p.)

Medical Alert Systems: Wearable devices can help summon assistance in an emergency. AARP (as of October 2021), Consumer Reports and PC Magazine have guides on selecting a system, The CR and PC Mag web pages also provide information on 8-10 monitored systems as of October 2020 and February 2022, respectively. (These and other technologies are not listed in this resource directory.)

Acclaimed Home Care
Website: www.acclaimedhc.com
Address: 24901 Northwestern Hwy., Suite 605, Southfield MI 48075
Phone: (248) 352-0400
Fax: (248) 352-0408
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare; Other - Care Management

Accredited - We Are Home Care
Website: www.accreditedhomecare.com
Address: 27733 Schoenherr Road, Warren MI 48088
Phone: (586) 427-6640
Toll Free: (888) 813-6244
Fax: (586) 427-6642
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Action Home Health Care - Work Skills Corporation (WSC)
Website: www.wskills.com/health-care/
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: 100 Summit Street, Brighton MI 48166
Phone: (810) 227-4868
Fax: (810) 227-1344
Notes: 501(c3) non-profit.
Classification: Non-Skilled Home Care.

Angels at Home Care
Website: https://www.angelsatAhomecare.com
Address: 32781 Middlebelt Road, Suite G, Farmington Hills MI 48334
Toll Free: (877) 735-1050
Classification: Non-Skilled Home Care

Arcadia Home Care and Staffing
Website: www.arcadiahomecare.com
Address: 20750 Civic Center Drive, Suite 100, Southfield MI 48076 (HQ) plus offices in Birmingham and Jackson
Toll Free: (866) 224-7541
Notes: Offers traumatic brain and spinal cord injury care.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare; Other - Care Management.

BrightStar Care - Ann Arbor
Website: www.brightstarcare.com/ann-arbor
Address: 3810 Packard St. Suite 210, Ann Arbor, MI 48108
Phone: 24 Hours (734) 302-4215
Fax: (810) 225-6150
Notes: Offers disability or special needs home care. Accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Care Home Health Agency
Website: www.carehha.com
Address: 3020 Packard Road, Suite 3, Ypsilanti MI 48197
Phone: (734) 481-8888
Fax: (734) 418-1011
Email: info@carehha.com
Note: Has medical social workers.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare

Care Management by Natalie
Website: www.caremanagementbynatalie.com
Phone: (734) 224-4144
Email: info@cmbynatalie.com
Classification: Other - Care Management.

CareLinx
Website: www.carelinx.com/care4u
Toll Free: (855) 444-9329

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Notes: An agency helping care seekers and care providers connect. Care seekers can post a job, interview and hire via CareLinx. Affiliated with Trinity Health at Home. Charges fee.

Classification: Non-Skilled Home Care

Carian
Website: www.carian.care
Address: 9864 E. Grand River, Suite 110, #186, Brighton MI 48116
Phone: (248) 792-0564
Email: info@carian.com
Classification: Non-Skilled Home Care

ComForCare Home Care - Plymouth MI
Website: comforcare.com/michigan/western-wayne
Address: 127 S. Main Street, Suite 3 & 5, Plymouth MI 48170
Phone: (734) 414-1981
Fax: (734) 414-1983
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Comfort Keepers® of Ann Arbor
Website: annarbor.comfortkeepers.com
Address: 502 S. Main, Ann Arbor MI 48104
Phone: (734) 234-8277
Classification: Non-Skilled Home Care.

Enriched Life Home Care Services
Website: www.elhcs.com
Address: 10811 Farmington Road, Livonia MI 48150
Phone: 24 Hours (734) 418-0438
Email: Care@enrichedlifehomecare.com
Notes: Offers disability care plus free in home safety evaluation.
Classification: Non-Skilled Home Care.

FirstLight Home Care
Website: www.firstlighthomecare.com/home-healthcare-greater-ann-arbor/
Address: 2723 S. State Street, Suite 150, Ann Arbor MI 48104
Phone: (734) 205-9448
Classification: Non-Skilled Home Care.

Friends of the Family Home Health Care
Website: www.trustingcare.com
Address: 2035 Hogback Road, Ann Arbor MI 48106
Phone: (734) 548-8647
Email: info@trustingcare.com
Online Live Chat: Yes
Notes: Offers pet care.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.
Covid-19 may affect hours and services; contact agencies directly for current information.

Friends Who Care
Website: www.friendswhocare.com/
Address: 2770 Carpenter Road, Suite 200, Ann Arbor MI 48108
Phone: (734) 971-6300
Toll Free: (800) 288-2167
Fax: (734) 971-1026
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

G.R. and M.A - Graying Respectfully and Moving Advisory
Website: www.michigangrandma.com
Email: michelle@michigangrandma.com
Phone: (248) 794-9422
Services: Helps families find senior living communities and home care options in Michigan. Michelle Miller, CDP.
Hours: Call for hours
Fees: No fee
Classification: Other - Care Management.

Griswold Home Care of SE Michigan
Website: www.griswoldhomecare.com/ann-arbor-bloomfield/
Address: 2531 Jackson Avenue, Suite 141, Ann Arbor MI 48103
Phone: (734) 707-4847
Classification: Non-Skilled Home Care

Health Partners
Website: healthpartnersinc.com
Address: 30700 Telegraph Road, Suite 3475, Bingham Farms MI 48025
Phone: (248) 423-3466
Toll Free: (800) 969-7723
Toll Free Fax: (800) 969-7723
Notes: Offers traumatic brain and spinal cord injury care.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare

Home Instead Senior Care®
Website: www.homeinstead.com/
Address: 2160 S. Huron Pkwy., Suite 4, Ann Arbor MI 48104
Phone: (734) 971-9023
Toll Free: (888) 673-1166 National
Fax: (734) 971-9024
Classification: Non-Skilled Home Care.

Homewatch CareGivers
Website: www.homewatchcaregivers.com/ann-arbor/
Address: 525 Avis Drive, Suite 3, Ann Arbor MI 48108
Phone: (734) 530-4217
Fax: (734) 864-7390
Note: No minimum hours required.
Classification: Non-Skilled Home Care.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**IndeQuest Nurse Care Management**
Website: [www.indequeStreetcom/](http://www.indequeStreetcom/)
Address: 47526 Clipper Street, Plymouth MI 48170
Phone: (734) 468-1760
Toll Free: (800) 422-7364
Fax: (734) 468-1765
Note: Private pay. Geriatric care managers provide assessment and education, direct care coordination, and assistance in navigating the health care system.
**Classification:** Other - Care Management.

**Interim Healthcare**
Website: [www.interimhealthcare.com/annarbormi/](http://www.interimhealthcare.com/annarbormi/)
Address: 3810 Packard Road, Suite 230, Ann Arbor MI 48103
Phone: (734) 368-9102
**Classification:** Non-Skilled Home Care

**Kennedy Care**
Website: [www.kennedycare.com/](http://www.kennedycare.com/)
Address: 150 S. Fifth Avenue, Suite 205, Ann Arbor MI 48104
Phone: (734) 657-3528
Toll Free: (800) 796-CARE (2273)
Fax: (877) 533-6177
Email: info@kennedycare.com
Note: Offers concierge services such as pet care, airport transportation, and arranging home services; veteran care and care in senior communities.
**Classification:** Non-Skilled Home Care & Other - Care Management.

**LifeChoices® Membership Plan**
Website: [ehmsolutions.org/service/lifechoices/](http://ehmsolutions.org/service/lifechoices/)
Phone: (734) 295-9292
Email: LCinfo@EHMsolutions.org
**Classification:** Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

**MI Choice Waiver Program - Michigan - Department of Health & Human Services**
Website: [www.michigan.gov/mdhhs/](http://www.michigan.gov/mdhhs/)
Address: Area Agency on Aging 1B - 2900 Northwestern Highway, Suite 400, Southfield MI 48034
Phone: (248) 357-2255
Toll Free: (800) 852-7795
TTY: Michigan Relay (800) 649-3777
Fax: (248) 948-9691
**Services:** Government-funded long term care program to help residents remain in their homes.
Eligibility: Age 60+ and medically eligible for nursing home admission. Income limits (change yearly), individual asset limits (not including house); different rules apply for couples (nursing home financial eligibility rules apply).
**Classification:** Non-Skilled Home Care. Other - Care Management.

**Michigan Visiting Nurses**
Website: [homecare.med.umich.edu/Michigan-Visiting-Nurses](http://homecare.med.umich.edu/Michigan-Visiting-Nurses)

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: 2850 S. Industrial Hwy., Suite 75, Ann Arbor MI 48104
Phone: (734) 677-1515
Toll Free: (800) 842-5504
Classification: Skilled Home Health Care - Billable to Medicare.

Our Family Friend
Website: www.ourfamilyfriend.com
Address: 610 S. Brown Street, Jackson MI 49203
Phone: (734) 224-8158
Fax: (734) 758-9000
Note: Serves Washtenaw County. Offers "on call" services for emergencies.
Classification: Non-Skilled Home Care.

Partners in Personal Assistance
Website: www.annarborppa.org/
Address: 3840 Packard Road, Suite 150, Ann Arbor MI 48108
Phone: (734) 214-3890
Fax: (734) 214-0644
TTY: 711
Email: info@annarborppa.org
Note: Serves people with disabilities 18+ in Washtenaw County in homes or elsewhere. Two-hour minimum per visit.
Classification: Non-Skilled Home Care.

Personal Touch Home Health Care Services, Inc.
Website: www.pthhc.com/
Address: 300 N. Huron Street, Ypsilanti MI 48197
Phone: (734) 480-0125
Fax: (734) 480-0015
Toll Free Fax: (866) 655-1320
Email: info.pthhc@gmail.com
Note: Provides minor home repair and yard maintenance. Community Health Accreditation Partner (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Promedica Home Health Care (formerly Heartland)
Website: promedicahomehealth.org/find-an-agency/promedica-home-health-ann-arbor/
Toll Free: (877) 329-1001
Fax: (800) 878-9657
Email: annarbor@heartlandhomehealth.com
Classification: Skilled Home Health Care - Billable to Medicare.

Reliable Home Care, LLC
Website: www.reliablecarea2.com/
Address: PO BOX 130557, Ann Arbor MI 48113
Phone: (734) 395-7887
Email: rhcareinyourhome@aol.com
Classification: Non-Skilled Home Care.
Covid-19 may affect hours and services; contact agencies directly for current information.

Right at Home
Website: www.rightathome.net/washtenaw
Address: 2355 E. Stadium Blvd., Suite 2, Ann Arbor MI 48104
Phone: (734) 971-5000
Fax: (734) 971-5105
Classification: Non-Skilled Home Care.

St. Joseph Mercy Home Care & Hospice - Southeast Michigan
Website: www.stjoeshealth.org/home-care
Address: 34505 W. 12 Mile Road, Suite 100, Farmington Hills MI 48331
Toll Free: Michigan (855) 559-7178 info and new patient referrals
Fax: New patient referrals (866) 754-4220
Note: Provides Home Care Connect™ remote monitoring technology. Part of Trinity Health At Home.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

SameAddress - Concierge and In Home Care
Address: 21800 Haggerty Road, Suite 114, Northville MI 48167
Website: sameaddress.com
Phone: (248) 262-9999
Toll Free: (866) SENIOR-1 Memory Care Program
Email: customercare@sameaddress.com
Note: Concierge Care includes home modification and repairs plus estate and financial planning.
Classification: Non-Skilled Home Care.

Senior Helpers
Website: www.seniorhelpers.com/mi/ann-arbor
Address: 4130 Varsity Drive, Suite C, Ann Arbor MI 48108
Phone: (734) 927-3111
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Shared Services Home Health Care & Companion Care / Private Duty Care - EHM Senior Solutions
Website: ehmsolutions.org/service/home-care/ and ehmsolutions.org/service/companion-care/
Address: 400 W. Russell Street, Saline MI 48176
Phone: (734) 295-9292 or 222-4037 Home Health Care or 222-4000 Companion/Private Duty
Email: marketing@ehmsolutions.org
Notes: Includes handyman services and home modifications. Community Health Accreditation Program (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare. Other - Care Management.

Stefanie Sinks, Geriatric Care Management
Website: www.stefaniesinks.com
Phone: (734) 649-9600
Email: stefanie@stefaniesinks.com
Classification: Other - Care Management.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Synergy Home Care of Chelsea
Website: www.synergyhomecare.com/agencies/mi/chelsea/mi01/
Address: 123 Marshall Street, Jackson  MI 49202
Phone: (734) 433-9007
Online Live Chat: Yes
Note: Also provides live-in care.
Classification: Non-Skilled Home Care; Other - Care Management

United Home Health Services at Garden City Hospital - Home Health Care / UHHS
Website: www.gch.org/Services//Home-Health-Care
Address: 6245 Inkster Road, Garden City  MI 48136
Phone: (734) 981-8820
Notes: Community Health Accreditation Program (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

VA Ann Arbor Healthcare System - Home and Community-Based Care (HCBC)
Website: www.annarbor.va.gov/services/ecrc
Address: 2215 Fuller Road, Extended Care Center, First Floor, Room F149, Ann Arbor  MI 48105
Phone: (734) 769-7100
Toll Free: (800) 361-8387
Note: Programs manage care in veterans homes and community settings.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare. Other - Care Management.

Visiting Angels - Washtenaw County
Website: www.visitingangels.com/ann-arbor
Address: 2860 Carpenter Road, Suite 300, Ann Arbor  MI 48108
Toll Free: (877) 618-4748 (VISIT)
Classification: Non-Skilled Home Care.

WellsBrooke
Website: wellsbroke.com
Address: 14855 Galleon Court, Plymouth  MI 48170
Toll Free: (888) 493-5572
After Hours Toll Free: (888) 773-1001
Email: info@wellsbrooke.com
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare; Other - Care Management.

HOME MAINTENANCE - rev  July 2021

AARP - HomeFit Guide
Website: www.aarp.org/livable-communities/housing/info-2020/homefit-guide-download.html
Toll Free: (888) 687-2277
Email: livable@aarp.org
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Use the *HomeFit Guide* to determine whether a residence is "fit" for independent living. The guide also includes tips for hiring a contractor. Workshops are offered periodically; or, download or request a free printed copy using publication number: D18959. Printable *worksheets* are available. 

**Hours:** 24 Hours

**Fees:** No fee

**Ann Arbor Community Center - A Helping Hand Around the House** (suspended for COVID)

**Website:** [annarbor-communitycenter.org/services-seniors/](http://annarbor-communitycenter.org/services-seniors/)

**Phone:** (734) 662-3128

**Services:** Provides help with tasks such as light housekeeping, window cleaning, home maintenance projects, yard work, moving furniture and periodically, when available and scheduled, assists with meal preparation or transportation. Registration required.

**Hours:** Leave message for return call.

**Fees:** No fee

**Catholic Social Services of Washtenaw County - Home Maintenance and Safety Services**

**Website:** [csswashtenaw.org/seniors/home-and-safety-services/](http://csswashtenaw.org/seniors/home-and-safety-services/)

**Address:** 4925 Packard Street, Ann Arbor  MI 48108

**Phone:** (734) 971-9781 press 8

**Services:** A variety of basic maintenance services are available to help older adults maintain their independence and keep them safe at home.

- **Home Safety Installations:** Smoke alarms & carbon monoxide detectors, battery & light bulb exchanges; grab bars & shower chairs, raised toilet seats and hand-held showers
- **Home Maintenance & Minor Repairs:** Basic household repairs and routine maintenance; minor plumbing.
- **Outdoor Chores:** Lawn mowing, window washing, gutter cleaning, leaf raking.

**Hours:** Monday - Friday 8:30 am - 5 pm

**Fees:** Based on ability to pay; no one is denied service if unable to contribute.

**City of Ann Arbor - Waste Management and Recycling**

**Website:** [www.a2gov.org/departments/trash-recycling/](http://www.a2gov.org/departments/trash-recycling/)

**Address:** Customer Service, Larcom City Hall, 1st Floor, 301 E. Huron Street, Ann Arbor  MI 48104

**Phone:** (734) 794-7336

**Email:** customerservice@a2gov.org

**Service:** Provides side door or porch set-out service for refuse or recycling containers when “Special Pick-up Service” is requested.

**Eligibility:** Requires an on-site visit to begin this service; must be renewed every 2 years.

**Hours:** Monday - Friday 7:30 am - 5:30 pm except holidays

**Fees:** No additional fee.

**Evangelical Homes of Michigan - Senior Solutions - LifeChoice Solutions®**

**Website:** [ehmsolutions.org/service/lifechoice-solutions-home-maintenance/](http://ehmsolutions.org/service/lifechoice-solutions-home-maintenance/)

**Phone:** (734) 295-9292

**Email:** marketing@ehmsolutions.org

**Service:** Offers home modification – safety assessments, home adaptation and installation services – and handyman / maintenance services. Call for free quotes.

**Hours:** Regular business hours.

**Fees:** Hourly fee for services.
Covid-19 may affect hours and services; contact agencies directly for current information.

Habitat for Humanity, Huron Valley - Home Improvement Programs
Website: https://www.h4h.org/home-improvement-program
Address: 2805 S. Industrial, Suite 100, Ann Arbor MI 48104
Phone: (734) 677-1558
Fax: (734) 215-9843
Services: Provide critical home repairs, exterior projects, appliance replacements and other home improvements for families, individuals, seniors and veterans.
   ● Aging in Place Home Improvement Program targets seniors providing older adults with improvements and modifications to help age safely and comfortably at home. Eligibility: Must meet income guidelines.
Hours: Regular business hours.
Fees: Applicable repayments.

Michigan Department of Health and Human Services - State Emergency Relief Program (SER)
Website: www.michigan.gov/mdhhs
Address: Washtenaw County Office - 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-8386
Services: Provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety. Services provided through direct financial assistance and contracts with a network of non-profit organizations to help with home repairs and ownership services. Asset and income guidelines. Local DHS specialists determine eligibility.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.

Pittsfield Charter Township - Residential Solid Waste Service
Website: www.pittsfield-mi.gov/Residential Solid Waste Service
Address: 6201 W. Michigan Avenue, Ann Arbor MI 48108
Phone: (734) 822-3105
Fax: (734) 944-1103
Email: utilities@pittsfield-mi.gov
Services: If unable to place rubbish at the curbside for pick-up due to a physical challenge or advanced age, contact the Township to arrange for assistance.
Hours: Monday - Friday 8 am - 5 pm
Fees: No additional fee.

Washtenaw County - Office of Community & Economic Development
Website: www.washtenaw.org/732/Home-Maintenance-Repair (multiple languages)
Address: 451 W. Michigan Avenue, 2nd Floor, Ypsilanti MI 48197
Phone: (734) 544-3008
Services:
   ● Accessibility Ramp Program - www.washtenaw.org/Accessibility-Ramp-Program
Provides grants for the installation of exterior ramps at owner-occupied homes. Eligibility: Income guidelines. Grants are limited to one-time assistance per dwelling during a five-year period.
   ● Housing Rehabilitation - www.washtenaw.org/Home-Rehabilitation
Assists income-eligible county homeowners with needed home repairs. Eligibility: First-come, first served for income-eligible applicants. Includes Emergency Repair Program for owner-occupied homes; covers furnaces, water heaters and sewer issues via low-interest loans.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- **Home Weatherization Program** - [www.washtenaw.org/Home-Weatherization](http://www.washtenaw.org/Home-Weatherization)
  Provides weatherization services such as insulation, caulking, weather-stripping. Inspects & repairs furnaces and hot water heaters; inspects & replaces inefficient refrigerators. Eligibility requirements at [www.washtenaw.org/FAQ.aspx?TID=33](http://www.washtenaw.org/FAQ.aspx?TID=33)
  
  **Hours:** Monday - Friday 8:30 am - 5 pm
  **Fees:** No fee. See individual programs for eligibility requirements.

---

**HOUSING – INDEPENDENT / ASSISTED LIVING / MEMORY CARE - rev Jan 2021**

**The Housing Bureau for Seniors** - Michigan Medicine - (734) 998-9339 offers information on housing options and helps prevent eviction and foreclosure.

*Independent Living*

**Independent Living Community Checklist** - SeniorHousingNet™, 8 p.


*Assisted Living*

**Assisted Living - What to Ask** - AARP, 9 p.

**Assisted Living Program Checklist** - Iowa Dept. on Aging, 9 p.

**Touring Checklist: Assisted Living** - A Place for Mom, 1 p.

*Memory Care*

**Alzheimer’s and Dementia Facility Checklist** - AGIS Assist Guide Information Services, 7 p.

**Choosing a Residential Care Setting** - Alzheimer’s Association, 4 p.

**Long Term Care Checklist** - Alzheimer’s Society of Canada, 4 p.

**All Seasons Ann Arbor**

**Website:** [www.allseasons-annarbor.com](http://www.allseasons-annarbor.com)

**Address:** 4600 All Seasons Circle, Ann Arbor MI 48105

**Phone:** (734) 890-5647

**Eligibility:** Call for more information.

**Levels of Care:** Independent, Assisted
Covid-19 may affect hours and services; contact agencies directly for current information.

American House Senior Living Residence
Website: www.americanhouse.com
Address: 3470 Carpenter Road, Ypsilanti MI 48197
Phone: (734) 961-4780
Email: carpenterassistant@americanhouse.com, carpenter@americanhouse.com
Eligibility: 55+; pet friendly
Respite: Short- or long-term; based on availability
Levels of Care: Independent, Assisted

Atria Park of Ann Arbor
Website: www.atria-annarbor.com
Address: 1901 Plymouth Road, Ann Arbor MI 48105
Phone: (734) 249-6045
Eligibility: 60+ (some exceptions); pet friendly
Respite: Based on availability
Levels of Care: Assisted, Memory Care

Baker Commons
Address: 106 Packard Street, Ann Arbor MI 48104
Phone: Ann Arbor Housing Bureau (734) 794-6720
Eligibility: 62+ and/or disabled
Levels of Care: Subsidized, Independent

Balfour Senior Living - Ann Arbor
Website: balfourcare.com/locations/ann-arbor
Address: 2830 S. Main Street, Ann Arbor MI 48103
Phone: (734) 478-0841 478-2402
Email: a2salesteam@balfourcare.com
Eligibility: 55+; pet friendly
Respite: Short and long term.
Levels of Care: Independent, Assisted, Memory Care

Brecon Village Retirement Community
Website: ehmsolutions.org/location/brecon-village
Address: 200 Brecon Drive, Saline MI 48176
Phone: (734) 429-1155
Fax: (734) 944-2235
Email: marketing@ehmsolutions.org
Eligibility: 55+ for condominiums, 60+ for apartments; pet friendly
Respite: Based on availability
Levels of Care: Independent, Assisted, Memory Care, Nursing

Brookdale Ann Arbor
Website: www.brookdalesliving.com
Address: 2190 Ann Arbor-Saline Road, Ann Arbor MI 48103
Phone: (734) 219-3021
Toll Free: (844) 454-1076
Eligibility: 60+ or younger with waiver; pet friendly
Covid-19 may affect hours and services; contact agencies directly for current information.

Levels of Care: Assisted, Memory Care

Brookdale West Eisenhower (Alterra Clare Bridge)
Address: 750 W. Eisenhower Parkway, Ann Arbor  MI 48103
Phone: (734) 219-3014
Toll Free: (844) 505-5025
Fax: (734) 213-1709
Eligibility: 60+ or younger with waiver; pet friendly
Levels of Care: Memory Care

Brookhaven Manor Senior Living
Website: [www.brookhavenmanorapartments.com](http://www.brookhavenmanorapartments.com)
Address: 401 W. Oakbrook Drive, Ann Arbor MI 48103
Phone: (734) 747-8800
Fax: (734) 747-9288
Eligibility: 55+; pet friendly
Levels of Care: Independent

Carpenter Place
Address: 3400 Carpenter Road, Ypsilanti MI 48197
Phone: (734) 973-8377
Fax: (734) 973-8310
Eligibility: 55+ and/or disabled; live-in caregiver with doctor’s note; pet friendly
Respite: Based on availability
Levels of Care: Subsidized, Independent

Cedars of Dexter
Address: 411 Cedars Lane, Dexter MI 48130
Phone: (734) 792-9702
Fax: (734) 792-9702
Eligibility: 60+; pet friendly
Levels of Care: Independent - CRC w/Chelsea Retirement Community

Chelsea Retirement Community - Glazier Commons, Towsley Village, Kresge Healthcare & Rehabilitation Center
Website: [www.chelsearetirementcommunity.com](http://www.chelsearetirementcommunity.com) Available in multiple languages.
Address: 805 W. Middle Street, Chelsea MI 48118
Phone: (734) 433-1000
Fax: (734) 475-4421
Eligibility: 62+; small pets allowed in some locations
Respite: Assisted & Memory Care
Levels of Care: Assisted, Memory Care, Nursing

Chidester Place
Address: 330 Chidester Place, Ypsilanti MI 48197
Phone: (734) 487-9400
Fax: (734) 487-5186

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Eligibility: 62+ and/or disabled; pet friendly
Levels of Care: Subsidized, Independent

**Clark East Towers - Senior Apartments**
Website: [www.nationalchurchresidences.org/communities/clark-east-tower/](http://www.nationalchurchresidences.org/communities/clark-east-tower/)
Address: 1550 E. Clark Road, Ypsilanti MI 48198
Phone: (734) 482-5511
Fax: (734) 482-3079
Eligibility: 62+ and dependent children; live-in caregiver with doctor's note; pet friendly
Levels of Care: Subsidized, Independent

**Courthouse Square Senior Apartments**
Address: 100 S. Fourth Avenue, Ann Arbor MI 48104
Phone: (734) 995-5511
Fax: (734) 995-5533
Eligibility: 55+; live-in caregiver with physician’s note; pet friendly
Levels of Care: Affordable, Independent

**Cranbrook Tower**
Address: 2901 Northbrook Place, Ann Arbor MI 48103
Phone: (734) 668-8914
Fax: (734) 668-7760
Email: cranbrook@kmgprestige.com
Eligibility: 62+ and disabled; live-in caregiver with doctor's note; pet friendly
Levels of Care: Subsidized, Independent

**Cross Street Village**
Address: 210 W. Cross Street, Ypsilanti MI 48197
Phone: (734) 483-8300
Fax: (734) 487-1592
Eligibility: 55+; pet friendly
Levels of Care: Independent

**Eva’s House Program at Huron Woods**
Website: [glacierhills.org/lifestyle-options/evas-house/](http://glacierhills.org/lifestyle-options/evas-house/)
Address: 1200 Earhart Road, Ann Arbor MI 48105
Phone: (734) 769-6410
Fax: (734) 769-3092
Email: info@glacierhills.org
Levels of Care: Memory Care

**Gilbert Residence**
Website: [www.gilbertresidence.com](http://www.gilbertresidence.com)
Address: 203 S.Huron Street, Ypsilanti MI 48197
Phone: (734) 482-9498
Fax: (734) 482-1848
Email: info@gilbertresidence.com
Eligibility: 60+

Neysha Reviere
E-mail: tsfp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Levels of Care: Assisted, Memory Care, Nursing

Glacier Hills Retirement Community - The Meadows (Independent); The Manor (Assisted); and The Pavillion (Independent) construction started Fall 2021 (734) 913-0730
Website: www.glacierhills.org
Address: 1200 Earhart Road, Ann Arbor MI 48105
Phone: (734) 769-6410
Fax: (734) 769-3092
Email: info@glacierhills.org
Eligibility: 62+; pet friendly

Hillside Terrace-Senior Living
Website: www.hillsideterrace.net
Address: 1939 Jackson Avenue, Ann Arbor MI 48103
Phone: (734) 761-4451
Fax: (734) 761-7047
Email: marketing@hillsideterrace.net
Eligibility: 60+; pet friendly

Linden Square
Website: www.lindensquarealc.com
Address: 650 Woodland Drive East, Saline MI 48176
Phone: (734) 429-7600
TTY: Michigan Relay (800) 649-3777
Email: lindensquarealc@heritageseniorcommunities.com
Eligibility: 60+; pet friendly
Respite: Short-term.
Levels of Care: Assisted, Memory Care

Lurie Terrace
Website: www.lurieterrace.org
Address: 600 W. Huron Street, Ann Arbor MI 48103
Phone: (734) 665-0695
Fax: (734) 665-1580
Email: contact@lurieterrace.org
Eligibility: 62+; smoke free; pet friendly
Levels of Care: Affordable, Independent

Lynden Parke (formerly Lexington Club)
Website: www.mylyndenparke.com
Address: 2224 Golfside Road, Ypsilanti MI 48197
Phone: (734) 572-9000
Toll free: (877) 231-8046
Fax: (734) 572-9979
Eligibility: 55+; pet friendly
Levels of Care: Independent
Covid-19 may affect hours and services; contact agencies directly for current information.

Melvin T. Walls Manor  
**Address:** 2189 Glory Lane, Ypsilanti MI 48197  
**Phone:** (734) 484-3820  
**Eligibility:** 62+ ; pet friendly  
**Levels of Care:** Subsidized, Independent

Memory Lane Assisted Living  
**Website:** memorylanemichigan.com  
**Address:** Office 8064 Carpenter Rd. Ypsilanti MI 48197  
**Phone:** (734) 707-4039  
**Eligibility:** Call for information  
**Respite:** Short-term.  
**Levels of Care:** Memory care

Milan Village Apartments  
**Website:** properties.wodagroup.com/apartments/mi/milan/milan-village/  
**Address:** 71 Hurd Street Milan MI 48160  
**Phone:** (734) 439-8179  
**Eligibility:** 62+ or disabled  
**Levels of Care:** Subsidized, Independent; pet friendly

Mill Pond Manor  
**Website:** www.rhf.org/location/mill-pond-manor/  
**Address:** 460 Russell Road, Saline MI 48176  
**Phone:** (734) 429-3838  
**Fax:** (734) 429-3390  
**Eligibility:** 62+ or mobility impaired; pet friendly  
**Levels of Care:** Subsidized, Independent

Parkway Meadows  
**Website:** parkwaymeadowsapts.com  
**Address:** 2375 Sandalwood Circle, Ann Arbor MI 48105  
**Phone:** (734) 662-5055  
**Fax:** (734) 662-7872  
**Email:** parkway@kmgprestige.com  
**Eligibility:** 62+ or with a disability  
**Levels of Care:** Subsidized, Independent

The Pines  
**Website:** umrc.com/communities/the-pines/ Available in multiple languages.  
**Address:** 325 Wilkinson Street, Chelsea MI 48118  
**Phone:** (734) 433-9130  
**Eligibility:** 55+ ; pet friendly  
**Levels of Care:** Independent - CRC w/Chelsea Retirement Community

Sequoia Place  
**Website:** www.samaritas.org/AffordableLiving/Locations/AnnArbor

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Silver Fox Senior Condominiums
Website: www.silverfoxseniorcondos.com
Address: 317 Silver Fox Drive (off Redman Road) Milan  MI 48160
Phone: (734) 476-8970
Eligibility: 55+; pet friendly
Levels of Care: Independent

Silver Maples of Chelsea Retirement Neighborhood
Website: silvermaples.org
Address: 100 Silver Maples Drive, Chelsea  MI 48118
Phone: (734) 475-4111
Fax: (734) 475-4112
Email: info@silvermaples.org
Eligibility: 62+; pet friendly
Respite: Available in Meadows Apartments
Levels of Care: Independent

StoryPoint Saline
Website: www.storypoint.com/community/saline-mi/
Address: 6230 S. State Street, Saline  MI 48176
Phone: (734) 389-7871
Eligibility: Call for information; pet friendly
Levels of Care: Independent, Assisted Living, Memory Care

Superior Woods Healthcare Center
Website: www.savaseniorcare.com/superior-woods-healthcare-center
Address: 8380 Geddes Road, Ypsilanti  MI 48198
Phone: (734) 547-7600
Fax: (734) 547-7779
Eligibility: 60+; language assistance available
Respite Care: Available
Levels of Care: Assisted, Nursing

St. Joseph’s Village Ann Arbor
Website: www.trinityhealthseniorcommunities.org/st-josephs-village-ypsilanti
Address: 5341 McAuley Drive, Ann Arbor  MI 48107
Phone: (734) 712-1600
Fax: (734) 712-1601
Eligibility: 55+; language assistance available
Respite Care: Available
Levels of Care: Independent, Assisted

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

St. Louis Center
Website: stlouiscenter.org
Address: 16195 Old U.S. 12, Chelsea MI 48118
Phone: (734) 475-8430
Fax: (734) 475-0310
Email: mail@stlouiscenter.org
Eligibility: 5-70+ with intellectual/developmental disability and cognitive impairment
Respite: Short term.
Levels of Care: Assisted, Memory care

Towne Centre Place
Website: townecentreplace.com
Address: 401 W. Michigan Avenue, Ypsilanti MI 48197
Phone: (734) 482-5500
Toll Free: (844) 284-9329
Fax: (734) 482-0581
Email: townecentreplace@rosecommunity.com
Eligibility: 62+ (55+ with waiver); dependent children; pet friendly
Levels of Care: Subsidized, Independent

University Commons
Website: www.universitycommons.org
Address: 817 Asa Gray Drive, Ann Arbor MI 48105
Phone: (734) 332-1221
Fax: (734) 332-1222
Eligibility: 55+ and graduate of accredited 4-year college or university; UM affiliation not required
Levels of Care: Independent; pets allowed

University Living (A Provision Living Senior Living Community)
Website: provisionliving.com/locations/ann-arbor/
Address: 2865 S. Main Street, Ann Arbor MI 48104
Phone: (734) 228-4203
Eligibility: 60+; UM affiliation not required; pets on a case-by-case basis
Respite: Available
Levels of Care: Independent, Assisted, Memory Care

Vibrant Life Senior Living
Website: vibrantlifr.com
Address: 8100 Geddes Road, Superior Township MI 48198
Phone: (734) 484-4740
Eligibility: 50+
Respite: Short and long term.
Levels of Care: Assisted, Memory Care

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

**HOUSING – NURSING HOMES - rev Jan 2021**

**Explanation:** Nursing Homes are medical facilities, which are highly regulated by the State and Federal government, and provide two levels of care:

- Long-term care is for patients who are unable to recover from an illness or injury. Their conditions are chronic. Payment is private or may be covered by Medicaid, if eligibility requirements are met.
- Short-term care provides rehabilitation by skilled therapists and licensed nurses following an illness or injury. Medicare or Medicaid typically covers payment when eligibility requirements are met.

**The Housing Bureau for Seniors** - Michigan Medicine - (734) 998-9339 offers information on nursing homes, housing and other care options and helps prevent eviction and foreclosure.

**Nursing Home Compare:** From Medicare.gov, this website allows one to find and compare nursing homes certified by Medicare and Medicaid. This website contains quality of resident care and staffing information for more than 15,000 nursing homes around the country. Available in Spanish / Español.


**Nursing Home Checklist** (Medicare.gov, 9 p.)

**Nursing Home Checklist** (National Caregivers Library, 4 p.)

**Nursing Home Checklist** (AARP, 3 p.)

**Brecon Village - EHS Senior Solutions**
Website: [ehmsolutions.org/location/brecon](http://ehmsolutions.org/location/brecon)
Address: 200 Brecon Drive, Saline MI 48176
Phone: (734) 429-1155
Fax: (734) 944-2235
Email: marketing@ehmsolutions.org

**Chelsea Retirement Community - Kresge HealthCare & Rehabilitation Center**
Website: [umrc.com/kresge_rehab/](http://umrc.com/kresge_rehab/) Available in multiple languages
Address: 805 W. Middle Street, Chelsea MI 48118
Phone: (734) 475-7310

**Emmanuel House**
Website: [www.em-house.org](http://www.em-house.org)
Address: 475 Evergreen Drive, Ann Arbor MI 48103
Phone: (734) 780-7667

**Gilbert Residence**
Website: [www.gilbertresidence.com/nursing-care/](http://www.gilbertresidence.com/nursing-care/)

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Address: 203 S. Huron Street, Ypsilanti MI 48197
Phone: (734) 482-9498
Fax: (734) 482-1848

Glacier Hills Care and Rehabilitation Center
Website: glacierhills.org/lifestyle-options/care-rehabilitation/
Address: 1200 Earhart Road, Ann Arbor MI 48105
Phone: (734) 769-6410
Email: info@glacierhills.org

ProMedica Skilled Nursing and Rehabilitation (Ann Arbor) (formerly Heartland)
Website: www.promedicaskillednursing.org/locations/promedica-skilled-nursing-and-rehabilitation-ann-arbor/
Address: 4701 E. Huron River Drive, Ann Arbor MI 48105
Phone: (734) 975-2600
Fax: (734) 677-5857
Email: annarbor@heartlandnursing.com

The Redies Center for Rehabilitation & Healthy Living
Website: ehmsolutions.org/location/the-redies-center
Address: 440 W. Russell Street, Saline MI 48176
Phone: (734) 429-9401
Fax: (734) 669-3775
Email: marketing@ehmsolutions.org

Regency at Bluffs Park
Website: www.regencyatbluffspark.com
Address: 355 Huron View Blvd., Ann Arbor MI 48103
Phone: (734) 887-8700

Regency at Whitmore Lake
Website: www.regencyatwhitmorelake.com
Address: 8633 Main Street, Whitmore Lake MI 48189
Phone: (734) 449-4431

Superior Woods Health Care Center
Website: www.savaseniorcare.com/superior-woods-healthcare-center
Address: 8380 Geddes Road, Ypsilanti MI 48198
Phone: (734) 547-7600

VA Ann Arbor Healthcare System - Medical Foster Home Program
Website: www.annarbor.va.gov/services/medicalfosterhome.asp
Address: 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 222-4269
Toll Free: (800) 361-8387 ext. 24269
TTY: (800) 361-8387 Ext. 711

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

VA Ann Arbor Healthcare System - Rehabilitation and Extended Care Services
Website: www.annarbor.va.gov/services/ecrc.asp
Address: 2215 Fuller Road, Ann Arbor  MI 48105
Phone: (734) 769-7100
Toll Free: (800) 361-8387
TTY: (800) 361-8387 Ext. 711

Villa at Parkridge
Website: www.villaatparkridge.com
Address: 28 S. Prospect Street, Ypsilanti  MI 48198
Phone: (734) 714-5600
Fax: (734) 483-8972
Text: (313) 910-3526

INFORMATION / REFERRAL / ADVOCACY - rev Jan 2021

Alzheimer’s Association – Greater Michigan Chapter
Website: www.alz.org/gmc  www.alz.org
Toll Free: 24 Hour (800) 272-3900
TTY: 24 Hour (866) 403-3073
Online Live Chat:  Ask a Librarian
Email: helplinegmc@alz.org
Services: Provides a 24 hour helpline, care consultation and resource referral, support groups, message boards, publications and newsletters pertaining to Alzheimer’s disease, educational programs, professional training, a speakers’ bureau, a resource library with free lending opportunities. The Alzheimer’s Association provides multi-lingual services.
Hours: 24 Hours.
Fees: No fee for most services.

American Association of Retired Persons (AARP) - Michigan Office
Website:www.aarp.org/michigan
Address: AARP Michigan State Office, 309 N. Washington Square, Suite 110, Lansing MI 48933
Toll Free (866) 227-7448 Michigan  (888) 687-2277 National  (877) 342-2277 Spanish / Español
Fax: (517) 482-2794
TTY: 711  (877) 434-7598 National  (866) 238-9488 Spanish / Español
Email: miaarp@aarp.org
Services: AARP is a nonprofit, nonpartisan membership organization that advocates for legislation and monitors public policy issues relating to seniors 50 +. Membership provides access to various insurance, financial, health, technology and travel benefits.
Hours: Monday – Friday 8 am – 5 pm
Fees: Membership is $16 per year with discounted rates for multi-year memberships.

Ann Arbor Center for Independent Living (CIL)
Website: www.annarborcil.org
Covid-19 may affect hours and services; contact agencies directly for current information.

**Address:** 3941 Research Park Drive, Ann Arbor  MI 48108  
**Phone:** (734) 971-0277  
**FAX:** (734) 971-0826  
**Email:** info@aacil.org  
**Services:** Information and referral services are provided by phone, email, or in person to people with disabilities, and other members of the community seeking disability-related information. Also has an online resource directory at www.annarborcil.org/resources/. Has a medical equipment loan closet.  
**Hours:** Monday - Friday 9 am - 5 pm  
**Fees:** No fee.

**Ann Arbor Community Center**  
**Website:** annarbor-communitycenter.org  
**Address:** 625 N. Main Street, Ann Arbor  MI 48104  
**Phone:** (734) 662-3128 (leave message for return call)  
**Fax:** (734) 662-1099  
**Services:** Combines local volunteers and funding from the community to provide high quality programs, information, and services such as senior citizen care, food assistance, etc.  
**Hours:** Monday - Friday 9 am - 3 pm  
**Fees:** No fee

**Area Agency on Aging 1-B (AAA 1-B)**  
**Website:** www.aaa1b.org  
**Address:** 29100 Northwestern Hwy., Suite 400, Southfield  MI 48034  
**Phone:** (248) 357-2255  
**Toll Free:** (800) 852-7795  
**TTY:** Michigan Relay (800) 649-3777  
**Fax:** 248-262-9971  
**Services:** Certified resource specialists provide information on services and resources for adults 60+, persons with disabilities and family caregivers. Areas of assistance include housing, meals, long-term care, transportation, personal care, respite care, support groups and legal services. Covers Livingston, Macomb, Monroe, Oakland, St. Clair, and Washtenaw counties. Also provide referral numbers for other counties in Michigan and for all states.  
- **Help for Caregivers**  
  **Website:** aaa1b.org/caregiver-resources/  
  **Toll Free:** (800) 852-7795  
  **Services:** Links to information on training, respite, support groups, transportation, grandparents as parents and other resources.  
**Hours:** Monday - Friday 8 am - 5 pm  
**Fees:** No fee.

**Catholic Social Services of Washtenaw County - Ahead of the Curve - Washtenaw Senior Resource Directory**  
**Website:** getaheadwashtenaw.org  
**Phone:** (734) 971-978  
**Services:** Online browsable and searchable directory of programs and services for older adults in Washtenaw County. Also provides telephone assistance telephone during regular business hours.  
**Hours:** 24 Hours  
**Fees:** No fee.

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Catholic Social Services of Washtenaw County - Senior Services Department
Website: csswashtenaw.org/seniors/
Address: 4925 Packard Street, Ann Arbor MI 48108
Phone: (734) 971-9781 press 8
Fax: (734) 971-2730
Services: Resource Advocates provide information and referral by telephone or in-home assessment to residents of Washtenaw County, age 60+. Publishes a free annual “Senior Resource Directory” for Washtenaw County listing agencies and phone numbers. The directory can be downloaded (from link above), requested by phone, or viewed online at blueprintforaging.org.
Hours: Monday - Thursday 8:30 am - 9 pm; Fridays 8:30 am - 5 pm; Saturdays 8:30 am - 3 pm
Fees: No fee.

Chelsea Community Senior Services (C2S2)
Website: chelseaseniors.org/FAQ-C2S2
Address: Chelsea Senior Center, WSEC, 512 Washington Street, Chelsea MI 48118
Phone: (734) 475-9242
Email: connected@chelseaseniors.org
Services: Helps seniors 60+ in the Chelsea School District remain in their own homes by providing access to needed services using volunteers or through referrals to vetted, discounted providers.
Hours: Monday - Friday 9 am - 3 pm
Fees: Donations accepted.

Dexter Senior Center - Resources
Website: dexterseniors.org/community-resources/
Phone: (734) 426-7737
Services: Links Dexter-area residents to information on Caregivers, Transportation, Home Services, Medicare Counseling, Legal Resources and other directories/resources.
Hours: 24 Hours
Fees: No fee

Eldercare Locator - United States - Administration on Aging
Website: eldercare.acl.gov
Toll Free: (800) 677-1116
Email: eldercarelocator@n4a.org
Online Live Chat: Yes
Services: Nationwide service that connects older Americans and their caregivers with information on both state and local senior services in their community.
Hours: 9 am - 8 pm
Fees: No fee.

Friends in Deed
Website: www.friendsindeed.info
Address: 1196 Ecorse Road, Ypsilanti MI 48198
Phone: (734) 484-4357
Fax: (734) 484-5355
Email: Helpline@FriendsInDeedMI.org
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services:** Fills the gaps of assistance offered by other agencies / organizations in Washtenaw County by providing information about or making a referral to another organization that has a program of services that better fits a client’s needs. Also works to track resources available in the community and pass on the information through an annual How to Help seminar and every other year Resource Guides:

- **Food Banks** - includes community services, shelters and hot meals locally and county-wide.
- **Clothing and Medical Closets** - covers free or low cost clothing, household & medical items.

**Hours:** Monday - Friday 9:30 am - 2:30 pm for document and furniture drop off

**Fees:** No fee.

**Great Lakes Loan Closets - Washtenaw County (MI) Loan Programs**

**Website:** loanclosets.org/michigan/washtenaw

**Address:** P.O. Box 19614, Kalamazoo MI  49019

**Services:** Help those in need find places to borrow medical equipment within their community. Also provides information on how and where to donate medical equipment, hearing aids, and medications.

**Hours:** 24 Hours

**Fees:** No fee.

**Jewish Family Services of Washtenaw County - New American Club**

**Website:** jfsannarbor.org/transforming-aging/nac/

**Address:** 2245 S. State Street, Suite 200, Ann Arbor MI 48104

**Phone:** (734) 769-0209

**Email:** info@jfsannarbor.org

**Services:** Social services, activities, and assistance for foreign-born seniors. Intake services in English and Russian with additional translating services as needed.

**Hours:** Monday - Thursday 9 am - 5 pm; Fridays 9 am - 3 pm

**Fees:** No fee.

**Jewish Family Services of Washtenaw County - (WISE) Washtenaw Integrated Senior Experience**

**Website:** jfsannarbor.org/transforming-aging/

**Address:** 2245 S. State Street, Suite 200, Ann Arbor MI 48104

**Phone:** (734) 769-0209

**Email:** info@jfsannarbor.org

**Services:** Care management and aging in place service links seniors to systems, community organizations and experts in aging.

**Hours:** Monday - Thursday 9 am - 5 pm; Fridays 9 am - 3 pm

**Fees:** No fee.

**Michigan Legislature - Publications**

**Website:** http://www.legislature.mi.gov/(S(dh23vhriegsujdaaussrpo44a))/mileg.aspx?
Page=Publications

**Services:** Information on various topics of interest to seniors

- **Changes and Choices: Legal Rights of Senior Adults** (2016, under revision)
- **A Guide to Legal and Medical Decisions: Peace of Mind** (2021)
- **Services for Seniors: Laws and Programs for Senior Adults** (2021)

**Hours:** 24 Hours

**Fees:** No fee
Covid-19 may affect hours and services; contact agencies directly for current information.

Michigan Medicine - Geriatrics Center - Social Work and Community Programs
Website: medicine.umich.edu/dept/geriatrics-center/community-programs/social-work
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-2556 or (734) 998-9353
Services: Geriatric social workers offer individuals and caregivers a wide range of information services including individual and group counseling, support groups, educational programs, and various other wellness programs.
Hours: Monday - Friday 8 am – 5 pm
Fees: No fee for support groups. There may be fees associated with other programs.

Michigan Support for Older Adults Portal (SOAP) - Resources
Website: misoap.org/toolbox/resources/
Address: 3815 W. Saint Joseph, Suite C-200, Lansing MI 48197
Services: Use to find community resources to address senior needs, screen for available services and benefits, and help seniors apply for benefits.
Hours: 24 Hours.
Fees: No fee.

National Council on Aging
Website: www.ncoa.org
Phone: (571) 527-3900
Services: Links to resources for older adults and caregivers on economic security, healthy living and public policy.
Hours: Call for hours
Fees: No fee.

National Resource Center on LGBT Aging - SAGE (Service & Advocacy for GLBT Elders)
Website: www.lgbtagingcenter.org
Address: c/o SAGE, 305 Seventh Avenue, 6th Floor, New York NY 10001
Phone: (212) 741-2247
Fax: (212) 366-1947
Email: info@lgbtagingcenter.org
Services: Provides training, technical assistance and educational resources to aging providers, LGBT organizations and LGBT older adults. Help available in English or Spanish / Español.
Hours: 24 Hours
Fees: No fee.

National Resource Directory [for Wounded Warriors, Service Members & Veterans]
Website: nrd.gov
Services: A searchable resource database that connects wounded warriors, Service Members, Veterans, their families, and caregivers to vetted programs and services that support them. It provides access to services and resources at the national, state and local levels to support recovery, rehabilitation and community reintegration. Find resources by category, and some subcategories, then limit by location (state).
Hours: 24 Hours
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

Office of Services to the Aging - State of Michigan - Adult Protective Services
Website: [www.michigan.gov/adultprotectiveservices](http://www.michigan.gov/adultprotectiveservices)
Toll Free: Michigan 24 Hours (855) 444-3911
Services: Responds to phone calls reporting concerns of abuse, neglect or exploitation against older adults, cognitively diminished or physically-challenged individuals. Makes referrals for assistance to local agencies.
Hours: 24 Hours
Fees: No fee.

Office of Services to the Aging - State of Michigan - Michigan Long Term Care Ombudsman Program (MILTCOP)
Website: [mltcop.org](http://mltcop.org)
Address: 15851 S. US 27, Suite 73, Lansing MI  48906
Phone: (517) 827-8040
Toll Free: (866) 485-9393
Fax: (517) 574-5301
Services: The Long Term Care Ombudsman program is available for residents or concerned relatives to investigate complaints, suggest remedies, and assist with resident rights, payment issues, guardianship, and nursing home placement. Provides local contact for Washtenaw County at the Area Agency on Aging 1-B (AAA 1-B) office: (586) 980-9303.
Hours: Monday – Friday  9 am – 5 pm
Fees: No fee.

Public Citizens of Washtenaw (formerly Gray Panthers of Washtenaw)
Address: PO Box 7213, Ann Arbor  MI 48107
Phone: Michael-David BenDor (734) 484-1628
Email: Michael-David BenDor md@bendor.org or Alan Haber megiddo@umich.edu
Services: Intergenerational group which actively promotes changes in policy for economic security, health care, civil rights/liberties, political integrity, and other issues.
Hours: Group meets the 1st Saturday of each month from 10 am - 12 pm. (Please call to confirm).
Fees: $35 individual membership or sliding scale; $60 couples.

St. Joseph Mercy - (COVID-19 &) Community Outreach Hotline
Toll Free: (833) 247-1258 ext. 3
Services: Provides information on southeast Michigan resources for food, transportation, COVID-19 testing, health insurance, medication assistance and dependent care.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: No fee.

Southeast Michigan 211
Website: [www.navigatorresources.net/uwse/](http://www.navigatorresources.net/uwse/)
Address: United Way for Southeastern Michigan, 3011 W. Grand Blvd., Suite 500, Detroit  MI 48202
Phone: (313) 226-9200
Text: your zip code to 898211
Services: Offers more than a dozen guided subject searches along with keyword and agency searches.
Hours: 24 Hours.
Fees: No fee

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Turner Senior Wellness Program - Michigan Medicine
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor  MI 48105
Phone: (734) 998-9353
Email: tswp.info@umich.edu
Fax: (734) 998-9340
Services: Staff and volunteers provide information on older adult services and agencies in the Washtenaw County area, including caregiver information, hearing and vision impairments, memory loss, home care and support groups. Turner Senior Wellness Program publishes and updates "Local Resources for Older Adults in Washtenaw County" on the Michigan Medicine Geriatrics Center website.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee

United Way of Washtenaw County: 2-1-1
Website: www.uwwashtenaw.org
Address: 2305 Platt Road, Ann Arbor  MI 48104
Phone: 24 Hours 2-1-1
Toll Free: (800) 552-1183  24 Hours
Email: liveunited@uwwashtenaw.org
Online Live Chat: Yes
Services: Confidential service provides information and referrals to local health and human service agencies and to volunteer opportunities. Can also help with connecting to information for other Michigan locations and other states. Online searchable databases at mi211.communityos.org (select county) or www.navigateresources.net/uwse/ (enter zip code).
Hours: 24 Hours
Fees: No fee.

University of Michigan - Work-Life Resource Center - Elder Care
Website: hr.umich.edu/benefits-wellness/work-life/elder-care
Address: 2600 Wolverine Tower, 3003 S. State Street, Ann Arbor  MI 48109
Phone: (734) 936-8677
Fax: (734) 615-2776
TTY: (734) 647-1388
Email: worklife@umich.edu
Services: Assists staff, retirees and students at the University of Michigan with information, resources and services for eldercare in Michigan and nationwide. Information on assisted living, nursing homes, medical & legal resources, counseling services, support groups for caregivers, and a variety of other services. Provides posting board of/for “Family Helpers” -- current students at UM, recent graduates or retirees from UM who can be employed for elder care, chores, etc.
Hours: Monday - Friday 8 am – 5 pm
Fees: No fee.

Washtenaw County - Office of Community & Economic Development & United Way of Washtenaw County - Community Resources
Website: Washtenaw County Community Resources - Directory

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Spreadsheet with information on housing, food assistance, older adult support, income support and financial services, health services, education services, and barrier busters.

Hours: 24 Hours

Fees: No fee.

Washtenaw County - Older Adults - Resource Links
Website: www.washtenaw.org/1584/Older-Adults (multiple languages)

Services: Web page linking to county, local, and regional resources for seniors in the areas of mental health, housing and/or homelessness, food and nutrition, medical care, recreation and for persons with disabilities and veterans. Also includes links to social service agencies.

Hours: 24 Hours

Fees: No fee

INSURANCE ASSISTANCE - rev Jan 2021

Department of Veterans Affairs - Washtenaw County
Website: washtenaw.org/959/Veterans-Affairs
Address: 2155 Hogback Road, Ann Arbor MI 48108 or PO Box 8645, Ann Arbor MI 48107
Phone: (734) 973-4540
Toll Free: VA Health Benefits Services Center (877) 222-8387
Fax: (734) 973-4560

Services: Help for county veterans, survivors and dependents to apply for federal, state and local veterans’ pensions and benefits including financial assistance for food, housing, medical care, transportation and utilities. Call VA's Health Benefits Services Center for information about eligibility for its standard health plan.

Hours: Walk In Service (Public): 8:30 am - 12 pm; Appointments (Public) 1 pm - 5:30 pm; Closed for Lunch 12 pm - 1 pm; Closed Fridays - Sundays & Holidays

Fees: No fee for assistance in applying. Health benefits include fee and no-fee based services, depending on the veteran's condition, income, and status.

Michigan - MDHHS - Medicare Savings Program
Website: www.michigan.gov/mdhhs/MedicareSavingsProgram - Brochure
Address: MDHHS Washtenaw County Office, 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-9888

Services: Pays for certain Medicare costs. There is an asset limit with income determining what is covered. The Michigan Department of Community Health (MDCH) may help pay the following, depending on the person's income: Medicare premiums, Medicare coinsurance, and/or Medicare deductible. In some cases, the MDCH may refund the person a portion of the Medicare Part B premium on an annual basis. Apply through the MDHHS Washtenaw County Office.

Hours: Vary; call

Fees: No fee

Michigan Medicare/Medicaid Assistance Program (MMAP)
Website: mmapinc.org

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

| **Address:** Services offered at various locations |
| **Toll Free:** (800) 803-7174 or (800) 852-7795 AAA-1B |
| **Services:** Help and information on Medicare and Medicaid health insurance, prescription/Rx insurance, and billing, plus long term care insurance. All Medicare recipients are eligible, including veterans, regardless of age. Washtenaw County served by Area Agency on Aging 1B (AAA 1-B). |
| **Hours:** Monday - Friday 8:30 am - 5 pm |
| **Fees:** No fee |

**Social Security Administration**

**Website:** [www.ssa.gov](http://www.ssa.gov)

**Address:** 3971 Research Park Drive, Suite A, Ann Arbor MI 48108

**Toll Free:** (800) 772-1213 national  (877) 402-0825 Ann Arbor

**Interpreter Services:** (800) 772-1213

**TTY:** (800) 325-0778

**Fax:** (833) 950-2476 Ann Arbor

**Services:** Handles applications for Social Security, Medicare, Disability, SSI, Extra Help for prescriptions/Rx (Part D), and other federal financial programs.

**Hours:** Office Monday – Tuesday & Thursday - Friday 9 am - 4 pm; Wednesdays 9 am – 12 pm

**Fees:** No fee.

**State of Michigan - Department of Health and Human Services - Assistance Programs - Health Care Coverage**

**Website:** [www.michigan.gov/mdhhs](http://www.michigan.gov/mdhhs)

**Address:** MDHHS Washtenaw County Office, 22 Center Street, Ypsilanti MI 48198

**Phone:** (734) 481-2000

**Fax:** (734) 481-8382

**TTY:** 711 or (800) 649-3777 and ask for (517) 373 241-3740

**Services:** Various programs and assistance for health insurance. Call for more information.

**Hours:** Monday - Friday 8 am - 5 pm

**Fees:** No fee.

---

**LEGAL ASSISTANCE - rev Jan 2021**

**Adult Protective Services - State of Michigan - Department of Health and Human Services**

**Website:** [www.michigan.gov/mdhhs/Adult Protective Services](http://www.michigan.gov/mdhhs/Adult Protective Services)

**Address:** MDHHS Washtenaw County Office, 22 Center Street, Ypsilanti MI 48198

**Phone:** (734) 481-2000

**Toll Free:** (855) 444-3911 24 Hour - Michigan - Report Abuse & Neglect

**Fax:** (734) 481-8386

**Services:** Investigates whether the person suspected of being abused, neglected, exploited or endangered is in need of protective services. DHHS will “make available to the adult the appropriate and least restrictive protective services ...” The Washtenaw County Dept. of Human Services will provide emergency services and referrals as needed for financial management, conservatorship, guardianship, civil commitment, case management, home help, housing information, etc.

**Hours:** Monday - Friday 8 am - 5 pm

**Fees:** No fee.

---

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Ann Arbor Tenants Union**
Website: [www.facebook.com/a2 tenants union/](http://www.facebook.com/a2 tenants union/)
Phone: (440) 482-1968
Email: aatenantunion@gmail.com
Services: Provides help in dealing with landlords, leases, repairs through paralegal assistance, court support, and anti-eviction defense. Covers all of Washtenaw County; has an online Intake form.
Hours: Typically replies within 24-48 hours.
Fees: No fee.

**Crime Victims Legal Assistance Project - Elder Justice Initiative Michigan Advocacy Program**
Website: [cvlap.org/elder-justice-program](http://cvlap.org/elder-justice-program)
Address: 420 N. Fourth Street, Ann Arbor MI 48104
Phone: (734) 665-6181
Toll Free: Central Intake (888) 783-8190 or (866) 665-6181
Fax: (734) 665-2974
Services: Through the Legal Services of South Central Michigan office, provides free legal assistance to adults age 55+ who have experienced abuse, domestic violence or neglect.
Hours: Monday - Friday 9 am – 5 pm
Fees: No fee.

**Dispute Resolution Center**
Website: [thedisputeresolutioncenter.org/](http://thedisputeresolutioncenter.org/)
Address: 4133 Washtenaw Avenue, Suite 125, Ann Arbor MI 48108
Phone: (734) 794-2125 or (517) 546-6007
Fax: (734) 794-2126
Email: thedrc@ewashtenaw.org
Services: Provides confidential dispute resolution using trained volunteer mediators. Does not handle disputes involving serious violence and drugs.
Hours: Monday - Friday 9 am – 5 pm.
Fees: Depends on service. Some services based on ability to pay.

**Elder Law of Michigan (ELM)**
Website: [www.elderlawofmi.org/](http://www.elderlawofmi.org/)
Address: 3815 W. St. Joseph, Suite C-200, Lansing MI 48917
7310 Woodward Avenue, Suite 703, Detroit MI 48202
Toll Free: (866) 400-9164
Fax: (517) 372-0792
Email: info@elderlawofmi.org
Services:
- **The Mid-America Pension Rights Project** (866) 735-7737: Assists retirees in finding, securing, and recovering pension benefits. Answers questions regarding pension plans and other retirement benefits. Monday - Friday 8 am - 4 pm
- **The Michigan Coordinated Access to Food for the Elderly** (877) 664-2233: (MiCAFE) Project is designed to increase the participation of older adults in the Food Assistance Program, Medicare/Medicaid, utility assistance and tax credits. Monday - Friday 9 am - 3 pm
- **Pooled Account Trust** (517) 485-9164: An estate planning tool designed to protect eligibility for public assistance programs for clients with significant long term health and financial needs.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Pays expenses outside of the basic care provided by government benefits. Membership and monthly fees.

**Hours:** Monday - Friday 9 am – 5 pm

**Fees:** No fee.

**H.E.L.P. (Helping the Elderly Live Productively) - Forms & Tools**

**Website:** www.help4srs.org/forms-tools/

**Services:** Provides information geared toward California seniors; however TSWP attendees have found helpful information here. Of special interest is page one of the "When Someone Dies" checklist.

**Hours:** 24 Hours

**Fees:** No fee.

**Know Your Rights - OUTreach with MLaw Outlaws**

**Website:** www.jimtoycenter.org/know-your-rights

**Phone:** (734) 707-9243 voicemail

**Services:** Provides free legal name change support, educational panels, self-representation kits, and attorney referral assistance for the LGBTQ community.

**Hours:** Call for information.

**Fees:** No fees.

**Livanta (formerly KEPRO) - Medicare Quality Improvement Organization - Michigan**

**Website:** livantaqio.com/en

**Toll Free:** 24 Hours-(888) 524-9900

**TTY:** (888) 985-8775

**Services:** Hotline for Michigan Medicare beneficiaries to inquire about patient rights under Medicare, premature discharges from hospitals, ending of Medicare-covered care, the Medicare appeals process and other quality of care issues. Facilities covered include hospitals, outpatient rehab facilities, skilled nursing homes, home health agencies, and hospice. Smartphone app available.

**Hours:** Weekdays 9 am – 5 pm

**Fees:** No fee.

**Legal Services of South Central Michigan (LSSCM)**

**Website:** www.lsscm.org/

**Address:** 420 N. Fourth Street, Ann Arbor MI 48104

**Phone:** (734) 665-6181

**Toll Free:** (866) 665-6181

**Fax:** (734) 665-2974

**Services:** Free legal assistance to low-income adults 60+ who are financially eligible. Offers services in the following areas: housing, family law, public benefits (Social Security, Medicare, Medicaid, SSI, etc.), power of attorney, guardianship, simple wills, nursing home issues, consumer issues. Cannot accept fee-generating or criminal cases. Arrangements for special accommodations are available.

**Hours:** Monday - Friday 9 am – 5 pm

**Fees:** No fee.

**Low Income Taxpayer Clinic (LITC) - University of Michigan Law School**

**Website:** www.law.umich.edu/clinical/litc/

**Address:** 701 S. State Street, Ann Arbor MI 4810

**Phone:** (734) 936-3535

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services:** Helps low-income taxpayers with various issues -- IRS notices, liens and levies, innocent/injured spouse relief, tax audits and more -- when the amount in dispute is $50,000 or less per tax year.
**Hours:** Varies; call for information
**Fees:** Charged only for expenses incurred.

**MI-Resolve**

**Website:** [cii2.courtnnovations.com/MIWDRC](http://cii2.courtnnovations.com/MIWDRC)
**Phone:** (734) 794-2125  (Dispute Resolution Center)
**Email:** thedrc@washtenaw.org

**Services:** Online site provides a free, quick and easy means of resolving disputes that are typically filed as a small claims or landlord/tenant case in the district court. Can use with or without the help of a mediator. Available from computers or mobile devices.
**Hours:** 24 Hours
**Fees:** No fee.

**Michigan Medicine - Geriatrics Center - Social Work and Community Programs - Advance Directives**

**Website:** none
**Address:** Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor  MI 48105
**Phone:** Appts. (734) 764-2556
**Fax:** (734) 936-4120

**Services:** Trained peer volunteers are available by appointment to discuss Durable Power of Attorney for Health Care (DPOA-HC), Living Will, and end of life decisions. Volunteers will assist in completing the DPOA-HC. Appointments required. Open to the public.
**Hours:** Monday afternoons
**Fees:** No fee.

**SafeHouse Center**

**Website:** [www.safehousecenter.org/LegalAdvocacyServices](http://www.safehousecenter.org/LegalAdvocacyServices)
**Address:** 4100 Clark Road, Ann Arbor  MI 48105
**Phone:** Administration (734) 973-0242
**24-Hour Crisis Line:** (734) 995-5444
**TTY:** (734) 973-2227
**Fax:** (734) 973-7817
**Email:** info@safehousecenter.org

**Services:** Temporary housing, counseling and legal advocacy is provided for victims of domestic violence and sexual assault. Staff works with law enforcement and social agencies for long term planning. Uses Language Line, for non-English speakers to have a conversation with SafeHouse staff through a confidential interpreter. An advocate may be available to meet for personal protection orders (PPO) at the Washtenaw County Court House -- call (734) 222-3381 for an appointment.
**Hours:** Lobby Monday - Friday 9 am - 5 pm
**Fees:** No fee.

**Washtenaw Bar Association - Lawyer Referral and Information Service (LRIS)**

**Website:** [www.washbar.org/lawyer-referral](http://www.washbar.org/lawyer-referral)
Covid-19 may affect hours and services; contact agencies directly for current information.

**Address:** 101 E. Huron Street, Suite 1111, Ann Arbor  MI  48104  
**Phone:** Referrals (734) 996-3229  
**Fax:** (734) 663-2430  
**Services:** Client receives one attorney’s name and phone number based on area of law needed, and up to 30 minutes of consultation with that attorney. Also offers the family law *Modest Means Program* where legal services are available for $75 per hour to those of moderate means, according to federal income guidelines. Spanish / Español services available.  
**Hours:** Monday – Friday 9 am – 5 pm  
**Fees:** $30 per referral.

**Washtenaw County / Eastern Michigan University - Legal Resource Center**  
**Website:** [www.emich.edu/engage/community/legal-resource-center/](http://www.emich.edu/engage/community/legal-resource-center/)  
**Address:** 101 E. Huron, First Floor, Washtenaw County Courthouse, Ann Arbor  MI 48107  
**Phone:** (734) 994-0160  
**Services:** Legal self-help center. Staff helps people in Washtenaw County locate and complete forms for civil and domestic issues such as divorce, personal protection orders, small claims, landlord-tenant disputes, probate, guardianship, conservatorship, etc. Students from EMU’s Paralegal Studies Program give information on legal procedures. No legal advice provided.  
**Hours:** Tuesday - Thursday 9 am - 4 pm during academic calendar  
**Fees:** No fee.

**Washtenaw County - Prosecuting Attorney’s Office - Victim / Witness Services**  
**Website:** [www.washtenaw.org/1107/Victim-Witness-Services](http://www.washtenaw.org/1107/Victim-Witness-Services)  
**Address:** 200 N. Main Street, Suite 300, Ann Arbor  MI 48107  
**Phone:** (734) 222-6650  
**Services:** Advocates work with victims of felonies, misdemeanors and juvenile crimes. Help navigate the courts system; help with the return of personal property; provide information and assistance with filing applications for victim compensation or restitution; provide information and referral for community services; and act as liaison between the victim and other criminal justice agencies.  
**Hours:** Call for hours.  
**Fees:** No fee.

---

**MEALS - rev Sept 2021**

All specific days / hours information have been replaced with the generic phrase “Visit website or call for current days / hours.

**Ann Arbor Meals on Wheels - Michigan Medicine**  
**Website:** [www.med.umich.edu/services/meals-on-wheels](http://www.med.umich.edu/services/meals-on-wheels)  
**Address:** 3621 S. State Street, Suite 650, Ann Arbor  MI 48108  
**Phone:** (734) 998-6686  
**Fax:** (734) 998-6277  
**Email:** aamealsonwheels@umich.edu  
**Services:** Provides meals to older adults or individuals with disabilities who are homebound or unable to prepare complete nutritious meals for themselves. Clients are served regardless of age or financial status and must be a resident of Ann Arbor. There are options for standard or vegetarian entrées, Asian, and liquid meals and for hot meals or sack meals.

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Chelsea Senior Center - Senior Cafe & Meals on Wheels**
Website: [chelseaseniors.org/daily-lunch-home-delivered-meals/](chelseaseniors.org/daily-lunch-home-delivered-meals/)
Address: WSEC, 512 E Washington Street, Chelsea  MI 48118
Phone: (734) 475-9242
Email: connected@chelseaseniors.org
Services: Lunch available; 24 hour reservation required for Senior Cafe. Check webpage for lunch menu. Also provides Meals on Wheels for Chelsea & Manchester area.
Hours: Visit website or call for current days / hours.
Fees: 60+: $3.00 suggested donation; others $5.00

**Dexter Senior Center - Senior Nutrition Program**
Website: [www.dexterseniors.org](www.dexterseniors.org)
Address: 7720 Ann Arbor Street, Dexter  MI 48130
Phone: (734) 426-7737
Services: Lunch served to people 60+. A 24 hour advance registration is required. Also provides Meals on Wheels for Dexter School District only. Must be 60+ and unable to prepare meals.
Hours: Visit website or call for current days / hours.
Fees: 60+: $3.00 suggested donation.

**Faith in Action (FIA) - Chelsea & Dexter - Food Pantry**
Website: [www.faithinaction1.org](www.faithinaction1.org)
Address: 603 S Main, Chelsea  MI 48118    7275 Joy Road, Dexter  MI 48103
Phone: (734) 475-3305      (734) 426-7002
Services: Food pantry for residents of Chelsea and Dexter school districts only. Provides Thanksgiving food baskets and a Christmas Day Meal.
Hours: Visit website or call for current days / hours.
Fees: Based on household income.

**Hope Clinic**
Website: [thehopeclinic.org](thehopeclinic.org)
Address: 518 Harriet Street, Ypsilanti  MI 48197
Phone: (734) 484-2989
Email: info@thehopeclinic.org
Services: Provides food on an emergency and ongoing basis.
Hours: Monday - Friday 9 am – 5 pm; Saturdays 8:30 am - 12 pm
   Emergency Food bag: Monday - Friday 9 am - 5 pm
   Food Pantry: Tuesday - Wednesday & Friday - Saturday  By appointment
   Fresh Produce (Farm Stand, 454 Harriet Street): Monday & Wednesday 4 - 6 pm
      By appointment or during Food Pantry appointment
   Meals (carryout): Daily except Wednesdays 5 - 6 pm
   Walk up groceries (no dairy, meat or personal items) - Farm Stand at 454 Harriet Street:
      Monday 9:30 am - 12 pm; Thursday 12:30 am - 3 pm; Saturday 11 am - 12:30 pm
   Grocery delivery Wednesday or Friday 1 - 4 pm  By reservation
      call Monday - Thursday 9 am - 4 pm by the day before
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

Jewish Community Center of Greater Ann Arbor - Lunch Cafe
Website: jccannarbor.org/lunch-cafe/
Address: 2935 Birch Hollow Drive, Ann Arbor  MI 48108
Phone: (734) 971-0990
Fax: (734) 677-0109
Services: Light, dairy- (meat-free) & nut- free lunch open to all; must register 24 hours before.
Hours: Visit website or call for current days / hours.
Fees: 60+ $3.00 suggested donation; others $5.50.

Lincoln Senior Center
Website: www.lincolnk12.org/community-partners/lincoln-golden-ages/
Address: West Entrance of Brick Elementary, 8970 Whittaker Road, Ypsilanti  MI 48197
Phone: (734) 483-8366
Email: LincolnGoldenAges@lincolnk12.org
Services: Lunch program.
Hours: Visit website or call for current days / hours.
Fees: 60+ - $3.00 suggested donation. Membership dues $15 per year.

Manchester Area Senior Citizens Council, Inc.
Website: www.facebook.com/groups/manchesterseniors/
Address: meals at Emanuel United Church of Christ, 324 W. Main Street, Manchester  MI 48158
Phone: Meals / Transportation (734) 385-6308
Services: Serves Manchester, Sharon, Bridgewater, and Freedom Townships. Carry-out and dine-in available without reservations. Call to reserve deliveries or transportation to meals.
Hours: Visit website or call for current days / hours.
Fees: 55+ $4.00 suggested donation; under 55, $4.50.

Manchester Meals on Wheels (via Chelsea Senior Center)
Website: chelseaseniors.org/daily-lunch-home-delivered-meals/
Address: 512 E. Washington Street, Chelsea MI 48118
Phone: (734) 475-9242
Email: connected@chelseaseniors.org
Services: Meals provided through the Chelsea Senior Center for seniors 60+ that are unable to prepare their own meals.
Hours: Visit website or call for current days / hours.
Fees: 60+: $3.00 suggested donation; others $5.00.

Milan Seniors for Healthy Living - Senior Cafe & Meals on Wheels
Website: milanseniors.org/
Address: 45 Neckel Court, MILan MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Email: mshl@milanseniors.org
Services: Lunch served and meals delivered for those 60+.
Hours: Visit website or call for current days / hours.
Fees: 60+: $3.00 suggested donation.
Covid-19 may affect hours and services; contact agencies directly for current information.

Northfield Township Community & Senior Center - Senior Nutrition Program
Website: www.twp-northfield.org/community_visitors/senior_center/ongoing_services.php
Address: 9101 Main Street, Whitmore Lake MI 48189
Phone: (734) 449-2295
Fax: (734) 449-8410
Services: Lunch provided; home-delivered meals and liquid dietary supplement available.
Hours: Visit website or call for current days / hours.
Fees: 60+ $3.00 suggested donation; others $5.50.

Pittsfield Senior Center - Senior Cafe
Website: www.pittsfield-mi.gov/Senior-Center
Phone: (734) 822-2117
Email: seniors@pittsfield-mi.gov
Services: Brown-bag and frozen lunches provided through the Washtenaw County Senior Cafes program. Call or email one-week ahead to order meals.
Hours: Visit website or call for current days / hours.
Fees: $3.00 donation for 60+; others $5.00.

Saline Area Senior Center - Meals on Wheels
Website: www.salineseniors.org/meals-on-wheels
Address: 7190 N. Maple, Saline MI 48176
Phone: (734) 429-9274
Fax: (734) 429-1079
Services: Provides Meals on Wheels services to homebound individuals of any age. A physician’s form, available at the Saline Senior Center, must be completed. No meals served on select holidays.
Hours: Visit website or call for current days / hours.
Fees: Ages 60+ suggested donations -- $2.50 hot meal and/or $.50 sack meal; others $5.00. Fees are billed on a monthly basis.

Turner Senior Wellness Program - Senior Nutrition Program - Michigan Medicine
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Email: tswp.info@umich.edu
Services: Serves hot lunch; must call to register 2 days in advance.
Hours: Tuesdays & Fridays 12 pm.
Fees: 65+ $3.00 suggested donation; others, $5.50.

Ypsilanti Meals on Wheels
Website: www.ymow.org
Address: 1110 W Cross Street, Ypsilanti MI 48197
Phone: (734) 487-9669
Fax: (734) 482-3868
Services: Hot lunch and cold dinner are offered to homebound individuals regardless of age or financial status. Meals are low in salt and fat and are appropriate for diabetics. Meals delivered on Thanksgiving, Christmas and New Years days; frozen meals delivered in advance of Memorial Day, Fourth of July, Labor Day and the day after Thanksgiving. Service area: Eastern Washtenaw County.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Fresh produce may be provided in addition to meals.
**Hours:** Visit website or call for current days / hours.
**Fees:** $3.00 suggested donation; billed monthly.

**Ypsilanti (City of) Senior/Community Center**
**Website:** [www.ypsiseniorcenter.org](http://www.ypsiseniorcenter.org)
**Address:** 1015 N. Congress, Ypsilanti MI 48197
**Phone:** (734) 483-5014
**Fax:** (734) 480-0380
**Services:** Lunch is served.
**Hours:** Visit website or call for current days / hours.
**Fees:** 60+: $3.00 suggested donation; others, $5.50

**Ypsilanti Township Community Center - 50 & Beyond Programs**
**Website:** [ytown.org/50-beyond-programs](http://ytown.org/50-beyond-programs)
**Address:** 2025 E. Clark Road, Ypsilanti MI 48198
**Phone:** (734) 544-3838
**Fax:** (734) 544-3888
**Services:** Lunch is served to persons 60+. Call 1 week in advance for a reservation.
**Hours:** Visit website or call for current days / hours.
**Fees:** 60+: $3.00 suggested donation.

---

**PHYSICAL FITNESS - rev Sept 2021**

Specific hours have been replaced with the generic phrase
   “Visit website or call for current offerings & hours.”

**Ann Arbor Public Schools - Community Education & Recreation**
**Website:** [www.a2schools.org/reced](http://www.a2schools.org/reced)
**Address:** 1515 S. Seventh Street, Ann Arbor MI 48103
**Phone:** (734) 994-2300 ext. 1
**Activities:** Individual activities and team sports, including
  - Baseball and softball
  - Cycling
  - Dance
  - Kickball
  - Martial arts
  - Nia Fitness
  - Pilates
  - Tai Chi
  - Tennis
  - Volleyball and sand volleyball
  - Weight training
  - Yoga
  - Zumba
**Hours:** Visit website or call for current offerings & hours.
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: Varies according to program. Scholarships are available to district residents who meet specific low-income guidelines. Seniors must mail or drop off registration forms to receive discounts.

Ann Arbor Senior Center, Burns Park - Ann Arbor - Parks & Recreation
Website: www.a2gov.org/senior
Address: 1320 Baldwin Avenue, Ann Arbor MI 48104
Phone: (734) 794-6250
Activities: Programs and services promote fitness and activity, reduce the risk of adverse health events, and provide recreational and cultural activities that can improve physical stamina and maintain cognitive functioning.
  ● Dance
  ● Strength training
  ● Tai Chi
  ● Yoga
Hours: Visit website or call for current offerings & hours.
Fees: $25 single, $35 family membership fee.

Ann Arbor YMCA
Website: www.annarborymca.org
Address: 400 W. Washington, Ann Arbor MI 48103
Phone: (734) 996-9622
Activities: Promotes healthy living through facilities and programs that build healthy spirit mind and body. Offers in-person and virtual exercise opportunities.
  ● Exercise equipment, gymnasium, indoor track, swimming pools (lap & warm-water)
  ● Aerobics
  ● Arthritis warm water exercise
  ● Conditioning classes
  ● Dance classes
  ● Fencing
  ● Martial arts
  ● Nia and Gentle Nia
  ● Personal training
  ● Pickleball
  ● Pilates
  ● Stretch & toning classes
  ● Studio cycling
  ● Swimming
  ● Yoga
  ● Zumba
Hours: Visit website or call for current offerings & hours.
Fees: Depends on activity. Senior and senior couple monthly membership fee; scholarships available. Non-members pay higher class fees.

Chelsea Wellness Center
Website: www.chelseawellness.org
Address: 14800 E. Old U.S.12, Chelsea MI 48118
Phone: (734) 214-0220
Activities: Offers free fitness assessment with membership, personalized exercise plans, group
Covid-19 may affect hours and services; contact agencies directly for current information.

Exercise classes, personal training and specialty programs. Members also have access to Dexter and Manchester Wellness Centers.

- Exercise equipment
- Aerobics
- Aqua cardio and core
- Arthritis warm water classes
- Cycling
- Dance
- Personal training
- Pickleball
- Tai Chi
- Zumba
- Pilates
- Toning
- Yoga
- Medical fitness programs

Hours: Visit website or call for current offerings & hours.

Fees: Membership fee includes some classes; call for services fee. Senior membership fee. Scholarships available. Non-members pay higher class fee.

Chelsea Senior Center
Website: www.chelseaseniors.org
Address: Washington Street Education Center, 512 E. Washington Street, Chelsea MI 48118
Phone: (734) 475-9242
Email: connected@chelseaseniors.org
Activities: Enhances the quality of life and well being of area seniors.

- Dance
- Enhance fitness
- Fitness, standing and seated
- Pickleball
- Tai Chi
- Wii bowling
- Yoga

Hours: Visit website or call for current offerings & hours.

Fees: Depends on activity; membership dues. Scholarships available.

Dexter Wellness Center
Website: www.dexterwellness.org
Address: 2810 Baker Road, Dexter MI 48130
Phone: (734) 580-2500

Activities: Offers free fitness assessment with membership, personalized exercise plans, group exercise classes, personal training and specialty programs. Members also have access to Chelsea and Manchester Wellness Centers. Some classes offered virtually.

- Gymnasium
- Aerobics
- Cycling

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- Dance
- Kettleball
- Nia Fitness
- Personal training
- Pickleball
- Pilates
- Swimming pools (lap & warm-water)
- Tai Chi
- Yoga
- Zumba

**Hours:** Visit website or call for current offerings & hours.
**Fees:** Senior membership fees; non-members pay more for classes; scholarships available.

**Jewish Community Center of Greater Ann Arbor**
**Website:** [www.jccannarbor.org](http://www.jccannarbor.org)
**Address:** 2935 Birch Hollow Drive, Ann Arbor  MI 48108
**Phone:** (734) 971-0990 Ext. 140
**Fax:** (734) 677-0109
**Email:** jcc@jccannarbor.org

**Activities:** Offered to include health and fitness as part of your day.
- Israeli dance
- Low impact exercise
- Tai Chi for seniors
- Yoga and meditation
- Zumba

**Hours:** Visit website or call for current offerings & hours.
**Fees:** Senior membership fee.

**Manchester Area Senior Citizens Council, Inc.**
**Website:** [www.facebook.com/groups/manchesterseniors/about/](http://www.facebook.com/groups/manchesterseniors/about/)
**Address:** 410 City Road, (PO BOX 31) Manchester  MI 48158
**Phone:** (517) 456-4962

**Activities:** Yoga and Movement through Music (Movin’ and Groovin’) offered weekly. Exercise from your chair. Yoga at The Manchester United Methodist Church Fellowship Hall; Movin’ and Groovin’ at Manchester Village Hall, 912 City Road.

**Hours:** Visit website or call for current offerings & hours.
**Fees:** Call for rates; some programs free.

**Manchester Wellness Center**
**Website:** [sites.google.com/mcs.k12.mi.us/manchesterwellnesscenter](http://sites.google.com/mcs.k12.mi.us/manchesterwellnesscenter)
**Address:** 710 E. Main Street, Manchester  MI 48158
**Phone:** (734) 428-0850

**Activities:** Offers free fitness assessment with membership, personalized exercise plans, group exercise classes, personal training and specialty programs. Members also have access to Dexter and Chelsea Wellness Centers.
- Abs ‘n stretching
- Cycling & stretch
- Functional fitness

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- Personal training
- Yoga
- Zumba

**Hours:** Visit website or call for current offerings & hours.

**Fees:** Senior membership fees; **Silver Sneakers membership.**

**Michigan Medicine - Family Medicine - MDisability - Adaptive Sports**

**Website:** medicine.umich.edu/dept/family-medicine/programs/mdisability/providing-adaptive-sports

**Email:** Adaptivesports@umich.edu

**Services:**
- Offers wheelchair basketball drop-in games for university students, faculty & staff and community members.
- Provides link to virtual program **"Staying Fit While Staying Put"**

**Hours:** Visit website or call for current offerings & hours.

**Fees:** No fee.

**Milan Seniors for Healthy Living**

**Website** milanSeniors.org/home/senior-center/fitness/

**Address:** 45 Neckel Court Milan MI 48160

**Phone:** (734) 508-6229

**Fax:** (734) 439-4315

**Email:** mshl@milanseniors.org

**Activities:**
- Exercise Room
- Enhance Fitness
- Yoga

**Hours:** Visit website or call for current offerings & hours.

**Fees:** Depends on activity. Membership dues.

**Northfield Township Community [& Senior] Center**

**Website:** twp-northfield.org/community_visitors/senior_center

**Address:** 9101 Main Street, Whitmore Lake MI 48189

**Phone:** (734) 449-2295

**Fax:** (734) 449-8410

**Activities:**
- Chair Yoga
- Chair exercise, dance and weights
- **Dance**
- **Fitness class**
- Line dancing

**Hours:** Visit website or call for current offerings & hours.

**Fees:** Yes.

**Pittsfield Township Senior Center**

**Website:** www.pittsfield-mi.gov/AdultSenior-Programs

**Address:** 701 W. Ellsworth Road, Ann Arbor, MI 48108 by appt. only

**Phone:** Office (734) 822-2117 Recreation (734) 395-3406

Neysha Reviere

E-mail: tswp.info@umich.edu

Phone: (734) 998-9353
Email: seniors@pittsfield-mi.gov
Activities:
- Golf
- Tennis
- Cardio Drumming
- Senior Strong (Fitness)
- Morning Exercises
- Tai Chi

Hours: Visit website or call for current offerings & hours.
Fees: Resident/Non-Resident fees. Some free programs.

Saline Area Senior Center
Website: www.salineseniors.org
Address: 7190 N. Maple Road, Saline MI 48176
Phone: (734) 429-9274
Fax: (734) 429-1079
Activities:
- Balance
- Dance
- Drumming
- Hula Hooping
- Ping pong
- Strength
- Tai Chi
- Yoga - chair and outdoor walking
- Zumba

Hours: Visit website or call for current offerings & hours.
Fees: Fitness Membership available monthly or yearly; dues vary depending on age and residency.

Saline Recreation Center
Website: www.cityofsaline.org/parks--recreation--recreation-center
Address: 1866 Woodland Drive, Saline MI 48176
Phone: (734) 429-3502
Fax: (734) 429-5208
Activities:
- Aerobics
- Aqua Zumba
- Barre
- Basketball leagues
- Cycling
- Fitness
- Jujitsu
- Personal training
- Pilates
- Racquetball leagues & courts
- Soccer leagues
- Softball leagues
- Swimming
Covid-19 may affect hours and services; contact agencies directly for current information.

- Tennis programs & courts
- TRX
- Volleyball - Indoor and sand leagues & courts
- Water Aerobics
- Water jogging
- Weightlifting
- Yoga
- Zumba

**Hours:** Visit website or call for current offerings & hours.

**Fees:** Reduced rates for Seniors / Senior Family payable monthly (facility use only), by 12-month contract or pre-paid annually. (Contract and pre-paid rates include facility use and land fitness classes with discounts for other classes and programs, including drop-in fees).

**Silver Sneakers**

**Website:** [www.silversneakers.com](http://www.silversneakers.com)

**Services:** Check facilities by zip code. Check eligibility for a health and fitness program designed for those 65+ which is included with many Medicare plans. Requires an email address to check eligibility. Virtual classes include:

- Body strength - Total or Upper
- Bodyweight boot camp
- BOOM Mind - mix of yoga, pilates & barre
- Cardio mix (some in English & Spanish / Español)
- Cardio dance
- Circuit - upper body strength & low-impact cardio
- Classic - fall prevention, strength & endurance
- EnerChi - modified Tai Chi
- Fall prevention
- Stability
- Yoga
- Zumba

**Hours:** Visit website for current offerings & hours.

**Fees:** Free or low-cost with Medicare.

**Turner Senior Wellness Program - Michigan Medicine**

**Website:** [michmed.org/tswp](http://michmed.org/tswp)

**Address:** Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor  MI 48105

**Phone:** (734) 998-9353

**Fax:** (734) 998-9340

**Activities:** Note: Some classes offered hybrid or virtually.

- Enhance fitness
- Move and Groove - chair dance
- Nia Fitness - chair exercises
- Posture-Balance-Strength
- Tai Chi
- Yoga
- Walking in place

**Hours:** Visit website or call for current hours.

**Fees:** Depends on activity. No membership dues.
Covid-19 may affect hours and services; contact agencies directly for current information.

University Of Michigan - School of Kinesiology - Lifetime Fitness - Community Programs
Website: www.kines.umich.edu/community-programs/lifetime-fitness
Address: Phone: (734) 764-1342
Fax: (734) 647-6375
Activities: Liability waiver required.
- Chair aerobics
- Chair yoga
- Strength, stretch & balance
- Zumba
Hours: Visit website or call for current offerings and hours.
Fees: Fee varies.

Washtenaw Community College - Health & Fitness Center
Website: www.wccfitness.org
Address: 4833 E. Huron River Drive, Ann Arbor  MI 48105
Phone: (734) 975-9950
Activities:
- Aerobics
- Aquacize
- Cycling
- Dance
- Medical fitness - cancer, cardiac, diabetes, functional, orthopedic, pulmonary, weight
- Personal trainer
- Pilates
- Sit ‘n Fit using chair or stability ball
- Strength
- Stepping
- Stretching
- Tai Chi
- Yoga
- Swimming
- Zumba
- Arthritis aquatics
Hours: Visit website or call for current offerings & hours.
Fees: Varies with activity; many free. Senior and senior couple monthly membership dues.

Washtenaw County - Parks & Recreation - Meri Lou Murray Recreation Center
Website: www.washtenaw.org/497/Meri-Lou-Murray-Recreation-Center (multiple languages)
Address: 2960 Washtenaw Avenue, Ann Arbor  MI 48104
Phone: (734) 971-6355
Fax: (734) 971-209
Email: dsk@washtenaw.org (manager on duty)
Activities: Note: Some classes offered hybrid or virtually
- Exercise equipment, gymnasium, Indoor track, swimming pool
- Aerobics
- Aquatics classes
- Badminton

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

- Basketball
- Dance
- Pickleball
- Pilates
- Tai Chi
- Volleyball
- Yoga
- Zumba

**Hours**: Visit website or call for current offerings & hours.

**Fees**: Depends on activity. Senior rates available for day passes and membership dues.

**Ypsilanti Senior / Community Center**

**Website**: ypsiseniorcenter.org

**Address**: 1015 N. Congress Street, Ypsilanti MI 48197

**Phone**: (734) 483-5014

**Fax**: (734) 480-0380

**Activities**: Exercise classes offered in cooperation with Washtenaw Community College. **Note**: Some classes offered hybrid or virtually

- Ball exercise
- Chair exercise
- Line dance
- Tai Chi
- Yoga

**Hours**: Visit website or call for current offerings & hours.

**Fees**: No fee. No membership dues.

**Ypsilanti Township - Community Center - 50 & Beyond**

**Website**: ytown.org/50-beyond-programs

**Address**: 2025 E. Clark Road, Ypsilanti MI 48198

**Phone**: (734) 544-3838

**Activities**:

- Dance classes
- Enhance fitness
- Fall prevention
- Lifetime fitness
- Racketball
- Tai Chi
- Pickleball
- Walking indoors
- Yoga
- Zumba

**Hours**: Visit website or call for current offerings & hours.

**Fees**: Depends on activity; higher non-resident fee. Membership dues for residents, resident households, non-residents and non-resident households.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

SENIOR CENTERS - rev Sep 2021

All specific open hours replaced with the generic phrase “Visit website or call for current hours.”

Ann Arbor Community Center
Website: https://annarbor-communitycenter.org/services-seniors/
Address: 625 N. Main Street, Ann Arbor MI 48104
Phone: (734) 662-3128
Hours: Visit website or call for current hours.

Ann Arbor Senior Center, Burns Park
Website: www.a2gov.org/senior
Address: 1320 Baldwin Avenue, Ann Arbor MI 48104
Phone: (734) 794-6250
Hours: Visit website or call for current hours.

Chelsea Senior Center
Website: www.chelseaseniors.org
Address: Washington Street Education Center, 512 E. Washington, Chelsea MI 48118
Phone: (734) 475-9242
Email: connected@chelseaseniors.org
Hours: Visit website or call for current hours.

Dexter Senior Center
Website: www.dexterseniors.org
Address: 7720 Ann Arbor Street, Dexter MI 48130
Phone: (734) 426-7737
Hours: Visit website or call for current hours.

Jewish Community Center of Greater Ann Arbor
Website: www.jccannarbor.org
Address: 2935 Birch Hollow Drive, Ann Arbor MI 48108
Phone: (734) 971-0990
Fax: (734) 677-0109
Email: jcc@jccfed.org
Hours: Visit website or call for current hours.

Lincoln Golden Ages Senior Center
Website: www.lincolnk12.org/community-partners/lincoln-golden-ages/
Address: West Entrance of Brick Elementary, 8970 Whittaker Road, Ypsilanti MI 48197
Phone: (734) 483-8366
Email: LincolnGoldenAges@lincolnk12.org
Hours: Visit website or call for current hours.

Milan Seniors for Healthy Living
Website: www.milanseniors.org
Address: 45 Neckel Court, Milan MI 48160
Covid-19 may affect hours and services; contact agencies directly for current information.

Phone: (734) 508-6229
Fax: (734) 439-4315
Email: mshl@milanseniors.org
Hours: Visit website or call for current hours.

Northfield Township Community & Senior Center
Website: twp-northfield.org/community_visitors/senior_center
Address: 9101 Main Street, Whitmore Lake  MI 48189
Phone: (734) 449-2295
Fax: (734) 449-8410
Hours: Visit website or call for current hours.

Pittsfield Township Senior Center
Website: www.pittsfield-mi.gov/AdultSenior-Programs
Address: 701 W. Ellsworth Road, Ann Arbor, MI 48108
Phone: (734) 822-2117
Email: seniors@pittsfield-mi.gov
Hours: Visit website or call for current hours.

Saline Area Senior Center
Website: www.salineseniors.org
Address: 7190 N. Maple Road, Saline MI 48176
Phone: (734) 429-9274
Fax: (734) 429-1079
Hours: Visit website or call for current hours.

South Lyon Center for Active Adults
Website: www.slcs.us/departments/center_for_active_adults
Address: South Lyon High School, Door #32, 1000 N. Lafayette (Pontiac Trail & Eleven Mile Road), South Lyon MI 48178
Phone: (248) 573-8175
Email: centerforactiveadults@slcs.us
Hours: Visit website or call for current hours.

Turner Senior Wellness Program - Michigan Medicine
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Email: tswp.info@umich.edu
Hours: Visit website or call for current hours.

Well Connected (aka Senior Center without Walls) and Well Connected Español - Covia
Website: covia.org/programs/well-connected
Toll Free (877) 797-7299
Email: coviaconnections@covia.org
Services: Free telephone and online activities for adults 60+ anywhere in the U.S. Activities are about 30-60 minutes long and led by presenters or facilitators. Spanish / Español-language programs.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Also offers Social Call, a friendly visitor program with a mission to foster connections between volunteers and older adults throughout the US.

Hours: Call for hours

Fees: No fee.

Ypsilanti Senior / Community Center
Website: ypsiseniorcenter.org
Address: 1015 N. Congress, Ypsilanti MI 48197
Phone: (734) 483-5014
Fax: (734) 480-0380
Email: ypsilantiseniors@gmail.com
Hours: Visit website or call for current hours.

Ypsilanti Township - Community Center - 50 & Beyond Programs
Website: ytown.org/50-beyond-programs
Address: 2025 E. Clark Road, Ypsilanti MI 48198
Phone: (734) 544-3838
Fax: (734) 544-3888
Hours: Visit website or call for current hours.

SUPPORT GROUPS - rev Oct 2021

- Addiction
- Alzheimer's / Dementia / Memory Loss
- Amputees
- Arthritis
- Cancer
- Caregivers
- Diabetes
- Domestic and Sexual Abuse
- Grandparents
- Grief
- Hearing Loss
- Heart Disease
- LGBTQ
- Low Vision
- Mental Health
- Multiple Sclerosis
- Osteoporosis
- Parkinson's Disease
- Pulmonary Disease

National & Michigan Self Help Groups - Michigan Mental Health Networker
www.mhweb.org/miscellany/selfhelp.html#o

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
ADDICTION

Addiction Recovery Resources in Washtenaw County - Workit Health
Website: www.workithealth.com/blog/addiction-resources-washtenaw-county
Phone: (734) 292-4020
Services: Lists general resources, support groups in the county, online support groups, information for families of addicts, and addiction treatment.
Hours: 24 Hours
Fees: No fee.

Al-Anon / ACOA
Website: www.afgdistrict5.org   al-anon.org (also in Spanish / Español or French)
Services: Program of recovery for family and friends of alcoholics, whether or not the alcoholic recognizes the existence of a drinking problem or seeks help. Hybrid and virtual meetings in Ann Arbor, Chelsea, Saline, Ypsilanti and surrounding communities.
Hours: Varies
Fees: Based on ability to pay.

Alano Club, Washtenaw
Website: http://washtenawalano.club
Address: 995 N. Maple Road, Ann Arbor  MI 48103
Phone: (734) 668-8138
Services: Support groups and services for alcoholics, substance users, or individuals suffering from any addictive habits. Contact for meeting locations, dates and times or look around for the current schedule.
Hours: Daily 8 am - 11:59 pm
Fees: No fee.

Alcoholics Anonymous, Huron Valley
Website: www.hvai.org   aa.org (also in Spanish / Español or French)
Address: 31 S. Huron Street, Ypsilanti  MI 48197
Phone: Literature (734) 482-0707
Helpline: Support Groups (734) 482-5700
Email: professionals@hvai.org
Services: Support groups to help recovery from alcoholism. Locations and times for meetings — searchable online indicate whether virtual or in-person. Covers Ann Arbor, Chelsea, Dexter, Manchester, Milan, Saline, Ypsilanti and surrounding communities. Open to anyone who wants to stop drinking.
Hours: Tuesday - Friday 1 pm - 6 pm (office)
Fees: Based on ability to pay.

American Lung Association - Quit Smoking or Vaping Hotline
Website: www.lung.org/quit-smoking/ (also in Spanish / Español)
Toll Free: (800) LUNG-USA (586-5872)
TTY Toll Free: (800) 501-1068

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

**Online Live Chat:** Yes  
**Hours:** Monday - Friday 7 am - 9 pm; weekends 9 am - 5 pm

---

**Friends of Little House Recovery Center**  
**Website:** [folhrc.wixsite.com/](https://folhrc.wixsite.com/)  
**Address:** 802 N. River Street, Ypsilanti MI 48198  
**Email:** folhrc@gmail.com  
**Services:** Creates an environment of recovery for alcoholics, addicts and people with addictive personalities. Meeting rooms for 12 Step and recovery oriented programs like Alcoholics Anonymous, Narcotics Anonymous, Gamblers Anonymous, Overeaters Anonymous, and other programs. Has programs for LGBT, men-only, and women-only groups. Closed meetings.  
**Hours:** Call for meeting information.  
**Fees:** No fee.

---

**Gambler’s Anonymous**  
**Website:** [www.gamblersanonymous.org/ga/](http://www.gamblersanonymous.org/ga/)  
**Address:** Area 9 Intergroup, Gambler Anonymous, c/o Washtenaw Alano Club, 995 N. Maple Rd., Ann Arbor, MI 43103  
**Toll Free:** Michigan Hotline (855) CALL-GA (222-5542)  
**Services:** Website provides links to locate a closed, modified closed or open meeting or to talk with someone nearby and to virtual meetings by state. Also provides a link to the Gam-Anon page for family or friends which lists virtual meetings by day or time zone. Offers printed materials in English and Spanish / Español.  
**Hours:** Varies  
**Fees:** No fee

---

**Jim Toy Community Center - Addiction Support Groups**  
**Website:** [www.jimtoycenter.org](http://www.jimtoycenter.org)  
**Address:** 319 Braun Court, Ann Arbor MI 48104 - Closing facility January 2021. Call for services.  
**Phone:** (734) 995-9867  
**Services:** Offers activities and monthly support groups for gays/transgender/bisexual/lesbians. Call to confirm times and for more information.  
- **Because We Are Worth It (Sex Addicts Anonymous)** 1st Tuesday 6:30 - 7:45 pm  
- **Sufficient Substitute (Alcoholics Anonymous)** Saturdays 8 - 9 pm  
**Hours:** See [Groups Calendar](http://www.jimtoycenter.org)  
**Fees:** No fee

---

**Narcotics Anonymous, Washtenaw Area**  
**Website:** [michigan-na.org/washtenaw-area](http://michigan-na.org/washtenaw-area) or [na.org](http://na.org)  
**Toll Free:** Michigan Hotline (800) 230-4085   
Detroit Area Hotline (877) 338-1188  
**Services:** Click on "Meetings" to find local support group meetings in Ann Arbor, Chelsea, Saline and Ypsilanti. Most physical locations are closed and meetings are virtual (October 2021). National website offers the basic text, Narcotics Anonymous in streaming and downloadable mp3 audio files in English, Arabic, Hebrew, Hungarian, Russian, Spanish / Español, and in Thai.  
**Hours:** Varies  
**Fees:** No fee

---

Neysha Reviere  
E-mail: [tswp.info@umich.edu](mailto:tswp.info@umich.edu)  
Phone: (734) 998-9353
Greater Ann Arbor Area Overeaters Anonymous
Website: www.a2oa.org  oavirtualregion.org
Email: chair@a2oa.org
Services: Sponsors open, closed, special focus and special topics meetings in the Ann Arbor area and northwest Ohio in varied formats -- in person, phone, video/virtual, and hybrid. Special meetings for men, women, LGBTQ+ and people of color available in other locations.
Hours: Click on “Meetings” to find local support group meetings.
Fees: No fee

Nicotine Anonymous (NicA)
Website: nicotine-anonymous.org (multiple languages)
Toll Free: (877) TRY-NICA (879-6422)
Hours: 24 Hours
Services: Offers 12-step fellowship of men and women helping each other live nicotine-free lives. Use “Find Meeting” tab for face-to-face, phone, video, and Internet meetings or pen and email pals.
Fees: No fee.

St. Joseph Mercy Health System - Classes & Events
Website: www.stjoeshealth.org/classes
Services: Search by categories such as Substance Abuse Education & Support or Support Group and/or by location to find groups of interest.
Hours: Varies
Fees: No fee for support groups

SMART Recovery® (Self Management and Recovery Training)
Website: https://www.smartrecovery.org (also Spanish / Español)
Phone: (734) 686-4974
Online Live Chat: 24 Hours
Services: A mental health and educational program, focused on changing human behavior for any substance or activity addiction. Has online chat, forums and meetings in addition to in-person meetings. Use the SMARTfinder site to search for meetings by zip code. Can limit search results by day of week, type (online, in-person), distance, and tags – family & friends, women, LGBTQ, veterans, or Spanish (Español). Select videos featured on site; subscription available for newsletters, blog posts, podcasts, videos and invitations to special SMART Recovery events.
Hours: Call for hours
Fees: No fee

SmokeFree 60+
Website: 60plus.smokefree.gov  womensmokefree.gov  espanol.smokefree.gov
Phone: (877) 44U-Quit (National Cancer Institute quitline)
Online Live Chat: livehelp.cancer.gov  LiveHelp-es.cancer.gov (Spanish / Español)
    Monday - Friday 9 am - 9 pm ET
Services: Provides free, accurate, evidence-based information and professional assistance to help support the immediate and long-term needs of older adults trying to quit smoking.
Hours: 24 Hours
Fees: No fee.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Turner Senior Wellness Program - Michigan Medicine - Staying Smoke Free
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Services: Support group to help seniors who have quit smoking remain smoke-free.
Hours: 4th Thursdays 1:30 - 3 pm
Fees: No fee.

ALZHEIMER’S / DEMENTIA / MEMORY LOSS

Alzheimer’s Association - Greater Michigan Chapter
Website: www.alz.org/gmc    www.alz.org (also in Spanish / Español)
Toll Free: Hotline (800) 272-3900
TTY: Hotline (866) 403-3073
Online Live Chat: Support Groups
Services: Support groups for people with Alzheimer’s disease, their family members and care partners at various locations. Check www.communityresourcefinder.org (limit search by delivery method, audience, language) for current locations, times and contact information.
Recent caregiver support group locations:
- Chelsea Retirement Community, Crippen Bldg., 725 W Middle St, Chelsea MI 48118
- St. Joseph Mercy Hospital, Towsley Health Building, 5361 McAuley Drive, Ann Arbor 48106
- Brecon Village, 404 200 Brecon Drive, Saline MI 48176
- Silver Maples, 100 Silver Maples Drive, Chelsea MI 48118 (with respite)
- Gilbert Residence, 203 S. Huron Street, Ypsilanti MI 48197
Hours: Hotlines available 24 Hours.
Fees: No fee.

Michigan Alzheimer’s Disease Center - Catching Your Breath - Wellness Initiative
Website: alzheimers.med.umich.edu/wellness-initiative/
Phone: (734) 615-8293
Services: Monthly programs for learning and practicing stress resilience skills for continued health, balance and well-being - for adults with cognitive loss and their care partners. Offered virtually, online and by phone. Registration required for some programs.
Hours: Vary; see schedule on web or call for information.
Fees: No fee for program; parking fee -- contact for assistance with this fee.

Michigan Lewy Body Dementia Support Groups
Website: alzheimers.med.umich.edu/lbd/
Phone: (734) 764-5137    call to confirm
Services: Click on Support Groups to find current virtual and in-person offerings for caregivers and family members of those diagnosed with LBD; separate meetings for those who have early diagnosis of LBD. Registration required.
Hours: 2nd Tuesday 2 - 3 pm (Caregivers), 3 - 4 pm (those with LBD). & 6 - 7 pm (Caregivers)
Fees: No fee.

Mitten Minds Support Group
Website: alzheimers.med.umich.edu/mitten-minds-support-group/
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: For individuals with mild cognitive impairment or early-stage dementia. Registration required for each session
Hours: 3rd Tuesday, 3 - 4 pm
Fees: No fee.

St. Joseph Mercy Health System - Classes & Events
Website: www.stjoeshealth.org/classes
Services: Search by categories such as Dementia / Alzheimer’s Support Group and/or by location to find groups of interest.
Hours: Varies
Fees: No fee for support groups

AMPUTEES

Amputee Coalition - Virtual Support Groups
Website: www.amputee-coalition.org/support-groups-peer-support/virtual-support-group-meetings/
Services: Groups for amputees and families and for non-professional caregivers.
Hours: Thursdays 6, 7, 8 or 9 pm for amputees and families
2nd Wednesday 7 pm for non-professional caregivers
Fees: No fee.

Michigan Medicine - Orthotics and Prosthetics Center - U-CAN Amputee Support Group
Website: u-can-amputee-support-group
Address: 2850 S. Industrial Hwy., Suite 400, Ann Arbor MI 48106
Phone: (734) 975-7432
Services: Support group for amputees and their families.
Hours: 1st Tuesday 5:30 - 7:30 pm
Fees: No fee. Donations accepted.

St. Joseph Mercy Ann Arbor - Amputee Support Group
Website: www.stjoeshealth.org/AmputeeSupportGroup
Phone: (734) 712-3546
Services: Virtual support group for amputees, families, and caregivers. Registration required.
Hours: 2nd Tuesday 2 - 3 pm
Fees: No fee.

ARTHRITE

Arthritis Foundation - Michigan
Website: www.arthritis.org/local-offices/mi
Toll Free: (800) 283-7800 (national helpline)
Online Live Chat: Yes
Services: Chat group via Live Yes! Connect. Must create an account to join a group.
Hours: 24 Hours.
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

National Osteoarthritis Foundation - Ann Arbor Support Group
Website: www.nof.org/patients/patient-support/nof-support-groups/
Email: NOFannarborMI@gmail.com
Services: Support group for osteoarthritis sufferers.
Hours: Email for hours
Fees: No fee.

Turner Senior Wellness Program - Michigan Medicine – Arthritis Support Group
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor  MI 48105
Phone: (734) 998-9353
Services: Support group for older adults with arthritis.
Hours: 3rd Friday 10 - 11:30 am
Fees: No fee.

CANCER

Cancer Support Community of Greater Ann Arbor - Support Groups
Website: www.cancersupportannarbor.org/support/
Address: 2010 Hogback Road, Suite 3, Ann Arbor  MI 48105
Phone: (734) 975-2500
Email: info@cancersupportannarbor.org
Services: Programs, education, and weekly/bi-weekly/monthly groups for people affected by cancer. Registration required for weekly support groups. Call for times and dates of specific cancer support groups which are listed online. Some of these include:

- African American Fellowship
- Blood Cancer Group
- Breast Cancer Group
- Head and Neck Cancer
- Hereditary Colorectal Cancer Peer Group
- Life Beyond Cancer Survivorship Group
- Pride Cancer Support Group (LGBTQ+)
- Prostate Cancer Support Group

Hours: Monday - Thursday 9 am - 5 pm & Friday 9 am - 12 pm
Fees: No fee.

Michigan Medicine - Rogel Cancer Center - Support Groups
Website: www.rogelcancercenter.org/support
Address: 1500 E. Medical Center Drive, Ann Arbor  MI 48109
Toll Free: Cancer Answer Line: (800) 865-1125
Email: CancerAnswerLine@med.umich.edu
Services: A variety of programs, education, and support groups for people affected by cancer. In-person groups have been replaced by virtual groups such as

- Community and Creativity
- Meditation with Cancer
- Prostate Cancer

Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

St. Joseph Mercy Ann Arbor - Classes & Events
Website: www.stjoeshealth.org/classes
Phone: (844) 237-3627
Services: A variety of programs, education, and groups for people affected by cancer, family, friends and/or caregivers. Search by topic or call for information.
Hours: Call for meeting information
Fees: No fees for support groups

St. Joseph Mercy Chelsea - Support Groups
Website: https://www.stjoeshealth.org/health-and-wellness/classes-and-events/
Address: 775 S. Main Street, Chelsea MI 48118
Phone: (734) 593-6000
Services: Adults with cancer, family, friends and/or support people meet to discuss common concerns, learn coping techniques and share feelings.
Hours: Call for meeting information
Fees: No fee.

Turner Senior Wellness Program - Michigan Medicine – Cancer Support Group for Older Adults
Website: michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Services: Support group for older adults with cancer.
Hours: 2nd Thursday 3 - 4 pm
Fees: No fee.

CAREGIVERS

Ask at TSWP front desk for handout on “Caregiver Internet Resources”

Arbor Hospice - Grief Journey Program Support Groups - Grief After Dementia
Website: www.arborhospice.org/our-care-services/grief-care/
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103
Phone: (734) 662-5999 RSVP (734) 794-5375
Services: Support for caregivers coping with the death of someone close.
Hours: 2nd Tuesdays 6:30 - 7:30 pm
Fees: No fee.

Jewish Family Services of Washtenaw County - Caregiver Conversations
Website: ifsannarbor.org/cares/
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Services: Monthly support group for adult caregivers provides information and peer support. Check the website or call for times and location.
Hours: Monday - Thursday 9 am - 5 pm; Friday 9 am - 3 pm
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

Memory Cafes in Michigan
Phone: (734) 475-9242 Chelsea Senior Center  (734) 649-6806 St. Joe’s, Ypsilanti
(734) 483-5014 Ypsilanti Senior Center
Services: Enjoy a dementia-friendly outing with your loved one. Activities and conversation with other caregivers. Locations in Chelsea, Saline and Ypsilanti.
Hours: Call for information
Fees: No fee.

Milan Seniors for Healthy Living - Caregiver Support Group
Website: [www.milanseniors.org](http://www.milanseniors.org)
Address: 45 Neckel Court, Milan  MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Services: Serves those caring for a loved one.
Hours: 2nd Tuesday 12:30 pm
Fees: No fee

Turner Senior Wellness Program - Michigan Medicine
Website: [michmed.org/tswp](http://michmed.org/tswp)
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor  MI 48105
Phone: (734) 998-9353
Services: Support groups for those caring for spouses, significant others or relatives.
  ● **Caring for Your Mate:** Information and support for people who are caring for their significant others. 4th Tuesday 1:30 - 3:30 pm
  ● **Caring for Aging Relatives:** 2nd Wednesday 6 – 8 pm
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

Veteran’s Administration - Caregiver Support Line
Website: [www.annarbor.va.gov/services/Caregiver_Support](http://www.annarbor.va.gov/services/Caregiver_Support) or [www.caregiver.va.gov/Care_Caregivers](http://www.caregiver.va.gov/Care_Caregivers)
Phone: (734) 222-7101  Support Coordinator
Toll Free: (855) 260-3274 24 Hour
Services: To help anyone who cares for a Veteran. VA’s Caregiver Support Line has licensed caring professionals who will explain about assistance available from the VA and help caregivers access services and benefits including peer mentoring and online education.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: No fee.

**DIABETES**

St. Joseph Mercy Chelsea - Diabetes Share Group
Website: [www.stjoeshealth.org/st-joseph-mercy-chelsea-diabetes-program](http://www.stjoeshealth.org/st-joseph-mercy-chelsea-diabetes-program)
Address: 755 S. Main Street, Chelsea  MI 48118
Phone: (734) 593-5280

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services:** Free support group offered to area residents and their families who have diabetes.
**Hours:** Call for hours and location.
**Fees:** No fee.

**Michigan Medicine - Diabetes Adult Support Groups**
**Website:** [www.uofmhealth.org/endocrinology-diabetes-and-metabolism/diabetes-support-groups](http://www.uofmhealth.org/endocrinology-diabetes-and-metabolism/diabetes-support-groups)
**Phone:** (734) 998-2475 (Type 1) (734) 998-9353 (Type 2)
**Services:** Support group to help adults with diabetes,
- *Type 1 Diabetes Adult Support Group*
- *Type 2 Diabetes Adult Support Group* - Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
**Hours:** Type 1 - currently on hold; Type 2 - 2nd Saturday 9:30 - 11 am
**Fees:** No fee.

---

**DOMESTIC VIOLENCE and SEXUAL ABUSE**

**Black Women Support Group**
**Website:** [www.safehousecenter.org/supportgroups/#bwsg](http://www.safehousecenter.org/supportgroups/#bwsg)
**Address:** SafeHouse Center, 4100 Clark Road, Ann Arbor MI
**Phone:** (734) 995-5444 24 Hour Helpline
**Email:** supportgroups@safehousecenter.org
**Services:** For black women survivors of sexual assault..
**Hours:** Wednesdays 6 - 7:30 pm via Zoom
**Fees:** No fee.

**Domestic Violence Support Group**
**Website:** [www.safehousecenter.org/supportgroups/#dvsg](http://www.safehousecenter.org/supportgroups/#dvsg)  [https://www.safehousecenter.org/supportgroups/#dvsg](https://www.safehousecenter.org/supportgroups/#dvsg)
**Address:** SafeHouse Center, 4100 Clark Road, Ann Arbor MI
**Phone:** (734) 995-5444 24 Hour Helpline
**Email:** supportgroups@safehousecenter.org
**Services:** For female survivors of intimate partner domestic violence.
**Hours:** Thursdays 6 - 7:30 pm via Zoom
**Fees:** No fee.

**LGBTQIA+ Support Group**
**Website:** [www.safehousecenter.org/supportgroups/#lgbtqiasg](http://www.safehousecenter.org/supportgroups/#lgbtqiasg)
**Address:** Corner Health Center, 47 N. Huron Street, Ypsillanti MI
**Phone:** (734) 973-0242 x 216
**Email:** supportgroups@safehousecenter.org
**Services:** Open to lesbian, bisexual, gay, trans, questioning, and all queer survivors of sexual assault and/or intimate partner violence..
**Hours:** Offered periodically; call for exact dates
**Fees:** No fee.

**Esperanza y Empoderamiento (Hope and Empowerment) (Spanish / Español)**
**Website:** [www.safehousecenter.org/supportgroups/#sasg](http://www.safehousecenter.org/supportgroups/#sasg)
**Address:** SafeHouse Center, 4100 Clark Road, Ann Arbor MI

---

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Phone: (734) 995-5444  24 Hour Helpline
Email: supportgroups@safehousecenter.org
Services:  Spanish / Español-speaking domestic violence / sexual assault support group.
Hours: Wednesdays 6 - 7:30 pm via Zoom
Fees: No fee.

Family Crisis Center of Washtenaw - Domestic Violence & Sexual Assault
Website: www.familycrisiscenterwashtenaw.org/programsservices  (multiple languages)
Address: 2385 S. Huron Pkwy. Suite 2N, Ann Arbor  MI 48104
Phone: (734) 660-7059
Services: Support meetings
  1. Domestic Violence Survivors/Abusers Support Group
  2. Sexual Assault Survivors Support Group
Hours: Call for information
Fees: Vary; call for information.

Men’s Domestic Violence / Sexual Assault Support Group
Website: www.safehousecenter.org/supportgroups/#sasg
Address: SafeHouse Center, 4100 Clark Road, Ann Arbor  MI
Phone: (734) 995-5444  24 Hour Helpline
Email: supportgroups@safehousecenter.org
Services: Domestic violence / sexual assault support group for men.
Hours: Tuesdays 6 - 7:30 pm via Zoom
Fees: No fee.

Michigan Coalition to End Domestic and Sexual Violence
Website: mcedsv.org
Phone: (517) 347-7000
Toll Free: (855) VOICES4  (86474) Hotline
TTY: (517) 381-8470
Online Live Chat: Yes
Text: (866) 238-1454
Hours: 24 Hours for Hotline, TTY, Chat and Text.
Fees: No fee

Sexual Assault Support Group
Website: www.safehousecenter.org/supportgroups/
Address: SafeHouse Center, 4100 Clark Road, Ann Arbor  MI
Phone: Email: supportgroups@safehousecenter.org
Services: For female survivors of sexual assault.
Hours: Mondays, 6 - 7:30 pm via Zoom
Fees: No fee.

Spanish-Speaking Domestic Violence/Sexual Assault Support Group
Website: www.safehousecenter.org/supportgroups/
Phone: (734) 995-5444  24 Hour Helpline
Email: supportgroups@safehousecenter.org
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: For Spanish-speaking female survivors of domestic violence and/or sexual assault.
Hours: Wednesdays 6 - 7:30 pm via Zoom
Fees: No fee

GRANDPARENTS

Catholic Social Services of Washtenaw County - Senior Services Department - Grandparents Raising Grandchildren (GRG) (formerly GAP)
Website: csswashtenaw.org/seniors/grandparents-raising-grandchildren/
Phone: (734) 971-9781 press 8
Services: Offers caregiving grandparents/relatives the opportunity to share their experiences, to understand the children's special needs and to learn how and where to seek community resources. The support group meets at various times and locations; call for information.
Hours: Monday - Wednesday 8 am – 4:30 pm
Fees: No fee.

GRIEF

Arbor Hospice - Grief Journey Program Support Groups
Website: www.arborhospice.org
www.arborhospice.org/our-care-services/grief-care/
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103
Phone: (734) 662-5999
Toll Free: 24 Hours (888) 992-2273
Services: Support for those coping with the death of someone close. Click on “View Current Support Groups” for more information.
- Adult Loss of a Child
- Adult Loss of a Parent
- Grief After Dementia - Caregivers
- Living On - in person or Zoom
- Loss of a Spouse or Partner
- Men Overcoming Loss - Zoom
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Family Crisis Center of Washtenaw - Grief/Loss
Website: www.familycrisiscenterwashtenaw.org/programsservices (multiple languages)
Address: 2385 S. Huron Pkwy. Suite 2N, Ann Arbor MI 48104
Phone: (734) 660-7059
Services: Grief/loss support meetings.
Hours: Call for information
Fees: Vary; call for information.

GrieveWell.com
Website: grievewell.com
Address: American Red Cross Bldg., 4624 Packard Street, Ann Arbor MI 48108

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Phone: (734) 975-0238
Email: info@grievewell.com
Services: This non-profit offers one-to-one peer counseling, workshops, community events, and online resources -- including podcasts -- for those experiencing grief.
Hours: Vary with service / event
Fees: No fee.

HEARING LOSS

Hearing Loss Association of America, Ann Arbor Chapter
Website: [www.annarborcil.org/how-we-help/connecting-with-others/](http://www.annarborcil.org/how-we-help/connecting-with-others/)
Services: Monthly meetings offer socialization and education at the Ann Arbor Center for Independent Living (CIL), 3941 Research Park Drive, Ann Arbor MI 48108;
Hours: 4th Tuesday 7 - pm
Fees: No fee; optional $15 annual membership fee for national association.

Hearing Loss D.A.T.A. Group
Website: none
Address: Pittsfield Charter Township Senior Center, 701 W. Ellsworth Road, Ann Arbor MI 48108
Services: This group is committed to offering emotional support, coping skills and an open forum to share both positive and negative experiences pertaining to hearing loss. Join anytime.
Facilitator: Tony Ferack.
Hours: Currently on hold (March 2022).
Fees: Senior Center membership fee, $5. Scholarships available.

Turner Senior Wellness Program - Michigan Medicine
Website: [michmed.org/tswp](http://michmed.org/tswp)
Address: Turner Senior Resource Center, 2501 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Services: Quarterly hearing loss education programs. Call for more information.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee

HEART DISEASE

Michigan Medicine - Frankel Cardiovascular Center
Website: [www.umcvc.org/cardiovascular-support-group](http://www.umcvc.org/cardiovascular-support-group)
Address: 5th Floor Boardroom (take elevators to 5 then follow signs), 1500 E. Medical Center Drive, Ann Arbor MI 48109
Phone: (734) 232-1559
Services: Cardiovascular Support Group offers patients and families affected by cardiac illness a space to learn, share and connect with one another. RSVP not required.
Hours: 1st Monday of most months, 5:30 - 7 pm (Currently on hold, March 2022.)
Fees: No fee.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
**Covid-19 may affect hours and services; contact agencies directly for current information.**

___

**St. Joseph Mercy Ann Arbor & Chelsea - Cardiac / Heart**  
**Address:** 5301 McAuley Drive, Ypsilanti MI 48197  
**Phone:** (734) 712-3456 (Ann Arbor) (734) 593-6000 (Chelsea)  
**Services:** Call for information on dates & times. Registration needed to participate.  
- **Atrial Fibrillation Support Group:** for people with cardiac rhythm disorders  
- **Heart to Heart:** for people with cardiovascular disease  
- **Heart Failure Support Group:** for patients who have heart failure and their families  
- **Partners at Heart:** for spouses and partners of patients with cardiovascular disease  
**Hours:** Monday - Friday 8 am - 5 pm  
**Fees:** No fee.

**St. Joseph Mercy Ann Arbor – Stroke Survivor & Caregiver Support Group**  
**Website:** [https://www.annarborcil.org/how-we-help/connecting-with-others/](https://www.annarborcil.org/how-we-help/connecting-with-others/)  
**Address:** AA Center for Independent Living, 3941 Research Park Drive, Ann Arbor MI 48108;  
**Phone:** (734) 712-2830  
**Services:** For stroke survivors and/or their caregivers, family and friends.  
**Hours:** 3rd Wednesday 5:30 - 7:30 pm  
**Fees:** No fee.

___

**LGBTQ**

**Jim Toy Community Center - LGBTQ Support Groups**  
**Website:** [www.jimtoycenter.org](http://www.jimtoycenter.org)  
**Address:** 319 Braun Court, Ann Arbor MI 48104  
**Phone:** (734) 274-9551  
**Services:** Offers activities and a monthly support group for older gays/transgender/bisexual/lesbians. Call to confirm times and for more information.  
- **Older Lesbians Organizing** - 2nd Sunday 1 - 2:30 pm  
- **FTM A2-Ypsi** - by and for trans men 16+, 3rd Monday 6 - 7 pm at Jim Toy CC and 1st Monday at Corner Health Center, 47 N. Huron Street, Ypsilanti MI 48197  
- **GBLT AA (Alcoholics Anonymous)** - Saturdays 8 - 9 pm  
**Hours:** Vary. Call for information or visit [Groups Calendar](https://www.jimtoycenter.org/)  
**Fees:** No fee.

**LGBT National Help Center - Senior Hotline**  
**Website:** [www.glbthotline.org/senior.html](http://www.glbthotline.org/senior.html)  
**Toll Free:** (888) 234-7243  
**Email:** help@LGBThotline.org  
**Online Live Chat:** Yes [www.glbthotline.org/programs.html](http://www.glbthotline.org/programs.html)  
**Services:** Provides telephone and chat peer-support, listening and affirmation about issues including isolation, relationship concerns, gender, bullying, workplace, and HIV/AIDS. Offers factual information and local resources for the senior community via the [GLBTnearme.org](http://www.glbtnearme.org) national database.  
**Hours:** Monday - Friday 4 pm - 12 midnight and Saturdays 12 pm - 5 pm  
**Fees:** No fee
Covid-19 may affect hours and services; contact agencies directly for current information.

Michigan Medicine - Transgender Services - Support Groups
Website: [www.uofmhealth.org/conditions-treatments/support-groups](http://www.uofmhealth.org/conditions-treatments/support-groups)
Address: 2025 Traverwood Dr., Suite A1, Ann Arbor  MI 48105
Phone: (734) 998-2150
Fax: (734) 998-2152
Email: genderservices@med.umich.edu
Services: All groups provide an accepting and inclusive space to find support and make connections with others. Participant interests direct the discussion.
  - **Transgender and Gender Nonconforming Adult Support Group** - 1st Tuesday  6 – 8 pm
  - **Parents of Gender Nonconforming People** - 2nd Tuesday  6:30 – 8 pm
  - **Partners of Gender Nonconforming People** - 3rd Tuesday  6 – 7:30 pm
Fees: No fee. Registration requested.

PFLAG (Parents Families and Friends of Lesbians and Gays) Ann Arbor
Website: [www.pflagaa.org](http://www.pflagaa.org)
Address: meetings at St. Andrews Episcopal Church, 306 N. Division Street, Ann Arbor  MI 48104 (enter off of Catherine Street)
Phone: (734) 741-0659
**Toll Free:** Affirmations (Metro Detroit) Help-line (800) 398-GAYS (4297)
Email: info@pflagaa.org
Services: Support and information group for those learning to deal with the reality of homosexuality and how to provide loving support. For gay, lesbian, bisexual and transgender children, family, and friends.
Hours: Third Sundays 2 - 4:30 pm; contact PFLAG.AnnArbor@gmail for Zoom link.
Fees: No fee.

SAGE (Services & Advocacy for GLBT Elders) Metro Detroit
Website: [www.sagemetrodetroit.org/](http://www.sagemetrodetroit.org/) or
Phone: (734) 681-0854  (734) 3353-1172  Friendly Caller Program
Email: info@sagemetrodetroit.org  or friendlycallerprogram@sagemetrodetroit.org
Services: Provides training, information, advocacy and programming for the LGBT and supporting communities.
  - **Food Box Delivery** - Boxes of healthy non-perishable food are delivered twice monthly. Sometimes have fresh produce and holiday meals.
  - **Friendly Caller Program** - Matches older lesbian, gay, bi and trans (LGBT) adults with volunteers to maintain social connections through phone calls a few times a week. Callers and participants decide the time of calls based on their availability. The initial call is based on the availability listed on their respective applications.
  - **Tech Buddy Program** - Provides assistance for navigating web services such as paying bills, sending money, finding an internet provider, using email, Zoom and social media platforms.
  - **Virtual Socials** - currently delivered via Zoom
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

**LOW VISION**

Michigan Medicine - Kellogg Eye Center - Living with Low Vision Support Group

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Website: www.umkelloggeye.org/patient-resources/support-groups/living-with-low-vision-group
Address: 6th Floor Conference Room, 1000 Wall Street, Ann Arbor MI
Phone: 763-9468
Services: Features guest speaker and discussion.
Hours: 2nd Wednesday 1 - 3 pm
Fees: No fee.

Turner Senior Wellness Program - Michigan Medicine – Low Vision Support Group
Website: www.med.umich.edu/geriatrics/community/tswp_michmed.org/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 764-9353
Services: A gathering for education and social support.
Hours: 4th Wednesday 1 - 2:30 pm
Fees: No fee.

MENTAL HEALTH

Ann Arbor Area ADD/ADHD Support Group
Website: https://www.meetup.com/AnnArbor-ADHD-ADD-Support/
Services: Support groups for parents and adults with Attention Deficit / Hyperactivity Disorder.
Hours: 3rd Saturday 10 am. Must join the group to see location details.
Fees: No fee.

Clutterers Anonymous (CLA) - Ann Arbor
Website: htfwashtenaw.org/Clutterers_Anonymous.pdf
Address: Journey of Faith Church, 1900 Manchester, Ann Arbor MI 48104
Services: Welcomes anyone struggling with an obsessive, compulsive or addictive relationship with clutter.
Hours: Mondays 6 - 7:30 pm
Fees: No fee.

Family Crisis Center of Washtenaw - Suicide Prevention
Website: www.familycrisiscenterwashtenaw.org/programsservices (multiple languages)
Address: 2385 S. Huron Pkwy. Suite 2N, Ann Arbor MI 48104
Phone: (734) 660-7059
Services: Holds support meetings.
Hours: Call for information
Fees: Vary; call for information.

Institute on Aging - Friendship Line - Crisis Intervention & Emotional Support Hotline
Website: www.ioaging.org/services/all-inclusive-health-care/friendship-line
Toll Free: (800) 971-0016 (415) 750-4111 or (650) 424-1411
Services: Provides emotional support, elder abuse reporting, well-being checks, grief support, active suicide intervention, and information / referral for people 60+ and for adults living with disabilities. Targeted at the San Francisco Bay Area. Accredited by the American Association of Suicidology.
Hours: 24 hour

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: No fee.

Michigan Medicine - Comprehensive Eisenberg Family Depression Center - Depression and Bipolar Illness Support Groups
Website: www.depressioncenter.org/patient-resources/support-groups
Address: Rachel Upjohn Building, 4250 Plymouth Road, SPC 5763, Ann Arbor MI 48109
Services: Opportunities to share ideas for coping, link with community resources, develop a support network, learn about depression and bipolar illness, and discuss issues of stigma.
- Group for adults with depression and bipolar illness 18+ (On hold, March 2022)
- Group for family members 18+ (On hold, March 2022)
- Survivors of Suicide 18+ - Preregistration required. 8 sessions 2nd & 4th Mondays 6 - 8 pm. Location or Zoom link provided at registration. Contact survivors-of-suicide-group@umich.edu

Hours: Visit website or email for meeting information
Fees: No fee.

National Association on Mental Illness - Washtenaw County
Website: namiwc.org/about/mental-health-support-groups/
Services: Support group meetings are structured in ways that encourage full group participation. Registration required. All currently (March 2022) meeting via Zoom.
- Connection Recovery Support Group - open to anyone with a mental health condition who is 18+. 1st & 3rd Wednesdays 7 - 8:30 pm
- Friends and Family - for adults who have a friend/family member with a mental health condition. 3rd Wednesday 7 - 8:30 & 4th Monday 6 – 8:30 pm.
- NAMI Faith Group - combines scripture lessons, educational topics and a sharing time to promote support and spirituality in mental health. Open to adults living with mental health challenges, and to anyone who wants to learn how to better support them. Inclusive and welcomes all religions and all people. 2nd & 4th Tuesday 7 – 8:30 pm.
- WCC Connection Recovery Support Group - For people who live with a mental health challenge. 1st & 3rd Thursday 3:30-5 pm.

Hours: See individual group information above
Fees: No Fee

National Suicide Prevention Lifeline
Website: suicidepreventionlifeline.org
Toll Free: (800) 273-8225
TTY Toll Free: 711 then 1 (800) 273-8225
Online Live Chat: Yes
Services: Provides free and confidential support for people in distress, prevention and crisis resources for individuals and loved ones. Website has resources targeted at Native Americans and Alaskan natives, loss survivors, LGBTQ+ and allies, and for disaster survivors.
Hours: 24 Hours
Fees: No fee.

Veterans Crisis Line
Website: https://www.veteranscrisisline.net
Toll Free: (800) 273-8255 press 1 Spanish / Español (888) 628-9454
TTY Toll Free: 711 then 1 (800) 273-8225

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Text: 838255
Online Live Chat: Yes
Services: Confidential support for veterans -- including national guard and reserves, and their family members and friends.
Hours: 24 Hours
Fees: No fee

**MULTIPLE SCLEROSIS**

Ann Arbor MS Support Group
Address: Ann Arbor Center for Independent Living (CIL), 3941 Research Park Drive, Ann Arbor MI 48108
Website: [www.nationalmssociety.org/Chapters/MIG/Ann-Arbor-MS-Support-Group](http://www.nationalmssociety.org/Chapters/MIG/Ann-Arbor-MS-Support-Group)
Phone: Jody (734) 663-0785
Toll Free: (866) 673-7436 peer support counselor
Services: Contact before attending Ann Arbor meeting the first time. National MS Society also offers support through telephone peer counselors and online discussion and support groups.
Hours: Mondays 7 - 8:30 pm (except legal holidays) now meeting virtually
Fees: No fee.

**OSTEOPOROSIS**

National Osteoporosis Foundation - NOF Ann Arbor Support Group
Address: email for information
Email: [NOFannarborMI@gmail.com](mailto:NOFannarborMI@gmail.com)
Services: Offers educational information, support, and advice. Alternatively, join the national online community for information and support.
Hours: email for information
Fees: No fee.

**PARKINSON’S DISEASE**

Michigan Parkinson Foundation
Website: [www.parkinsonsmi.org/support-groups-directory/86-washtenaw](http://www.parkinsonsmi.org/support-groups-directory/86-washtenaw)
[www.parkinsonsmi.org/support-groups-map](http://www.parkinsonsmi.org/support-groups-map) (virtual group information)
Address: St. Luke Lutheran Church, 4205 Washtenaw Avenue, Ann Arbor MI 48108 (Park in back and enter through nearest door.)
Phone: Helen (734) 678-8328
Email: Diana [Diana45@comcast.net](mailto:Diana45@comcast.net)
Services: Support groups for people with PD and their families.
Hours: 2nd Sunday 2 pm
Fees: No fee.
Covid-19 may affect hours and services; contact agencies directly for current information.

**PULMONARY DISEASE**

**Michigan Medicine - Division of Pulmonary & Critical Care Medicine - Support Groups**  
**Website:** [www.uofmhealth.org/pulmonary-and-critical-care-medicine-support-groups](http://www.uofmhealth.org/pulmonary-and-critical-care-medicine-support-groups)  
**Address:** Michigan Medicine Pulmonary Rehabilitation Center, Suite 14, Burlington Office Center, 325 E. Eisenhower Parkway, Ann Arbor MI 48108  
**Email:** lzaremba@med.umich.edu (Lori Flint)  
**Services:** Support group opportunities for those with lung diseases and their caregivers.  
- **Better Breathers Club** - 4th Tuesday (May-October) 2:30 - 4 pm  
  - (734) 647-7840 or (734) 998-9686 or betterbreathersclub@med.umich.edu  
  - Please bring supplemental oxygen tank(s) as they will not be provided.  
- **Harmonica Club** - Tuesdays 10 am (734) 998-8723 ask for club director  
  - Participants must purchase their own harmonicas.  
- **Quest for Breath Idiopathic Pulmonary Fibrosis Support (IPF) Support Group** - 1st Tuesday 2 - 3:30 pm (Meets on Second Level, Burlington Office Center)  
  - Please bring supplemental oxygen tank(s) as they will not be provided.

**St. Joseph Mercy Ann Arbor - Breathers Club**  
**Website:** [www.stjoeshealth.org/respiratory-and-cardiopulmonary-care/](http://www.stjoeshealth.org/respiratory-and-cardiopulmonary-care/)  
**Address:** Towsley Health Building, 5361 McAuley Dr., Ypsilanti MI 48197  
**Phone:** (734) 593-5470  
**Services:** Educational and support programs that can help reduce the impact of lung disease and improve breathing.  
**Hours:** Call for information.  
**Fees:** No fee.

**TRANSPORTATION** - rev April 2021

**AARP Ride@50+℠ - Washtenaw County**  
**Website:** feonix.aarp.org/washtenaw  
**Toll Free:** (844) 900-4892  
**Services:** Helps find and book transportation for essential trips, like medical appointments and grocery stores. Scheduled and on-demand rides available. Book [online](http://feonix.aarp.org/washtenaw), via phone or with the Feonix app for Android or iOS.  
**Hours:** Monday - Friday 8:30 am - 6 pm phone support

**Ann Arbor Area Transportation Authority (AAATA) - The Ride**  
**Website:** [www.theride.org](http://www.theride.org)  
**Address:** 2700 S. Industrial, Ann Arbor MI 48104  
**Phone:** General (734) 973-6500  
  - Route/Schedule Information (734) 996-0400  
  - A-Ride & Senior Gold Ride - GoldRide ID card (734) 973-6500  
  - Flex Ride: (734) 794-0377 or My Mode Car  
  - Holiday and Late Night Ride (734) 528-5432  
**Toll Free:** MyRide Mobility Management Service (866) 977-9423  
**Fax:** (734) 973-6338  
**TTY:** (734) 973-6997

Neysha Reviere  
E-mail: tswp.info@umich.edu  
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

**Services**: The AAATA provides bus service seven days a week on 34 routes serving Ann Arbor, Pittsfield Township, Ypsilanti, Ypsilanti Township, limited areas of Superior Township (SJMH and WCC), Chelsea, and Dexter.

- **A-Ride**: Wheelchair accessible transportation for disabled people unable to ride fixed-route buses; advance reservations needed. Serves Ann Arbor and selected other locations (Pittsfield, Superior & Ypsilanti townships) for a low fare. 8 am - 5:30 pm weekdays; 8 am - 5 pm weekends.
- **Fare Deal**: 30-day discounted passes for fixed routes based on income, age (60-64) or disability.
- **Fixed-Route Bus Service**: 65+ free with GoldRide ID or discounts with Fare Deal card
- **GoldRide**: Seniors citizens 65+ with an ID card issued by AAATA can ride free on regular fixed routes.
- **Flex Ride**: A shared-ride transportation service providing connections to TheRide’s fixed-route bus system and to other destinations in the greater Ann Arbor and Ypsilanti area. (734) 794-0377 or My Mode Car
- **Holiday and Late Night Ride**: late-night, door-to-door services in the City of Ann Arbor and downtown Ypsilanti by contract with local cab company. Call for fares. Reservations by phone (734) 528-5432 or via MyModeCar
- **Michigan Flyer-Air Ride**: In addition to airport service for Ann Arbor, Brighton and East Lansing, provides transportation between Ann Arbor and Brighton as well as Ann Arbor and East Lansing on select routes. Motorcoaches are wheelchair accessible. 24-hour advance reservations are recommended. (517) 333-0400 or online.
- **MyRide Mobility Management Service**: Provides transportation coordination to transit dependent individuals within Washtenaw County and to select locations in surrounding counties. Monday - Friday 8:30 am - 11:30 am & 12:30 pm - 5:30 pm Toll Free (866) 977-9423. 24 hour advance scheduling is recommended.
- **Senior Grocery Ride**: Provides weekly trips from select senior housing communities for $.75 cents each way per person. (734) 973-6500

**Fees**: Based on services used.

**Ann Arbor Community Center - Senior Ride Assist**
**Website**: annarbor-communitycenter.org/services-seniors/
**Phone**: (734) 662-3128
**Services**: Programs impacted due to Covid-19. Call for information.
**Hours**: Call and leave message.
**Fees**: No fee.

**Care Transport**
**Website**: www.caretransport.us
**Address**: 4180 Packard Road, Ann Arbor MI 48108
**Phone**: (734) 216-4231 dispatch (734) 434-6786 office
**Fax**: (734) 434-6782
**Email**: info@caretransport.us
**Services**: Provides non-emergency transportation services by car, minivan, or wheelchair vans for ambulatory and wheelchair-bound persons. Wheelchair vans are equipped with lifts and raised roofs.
**Hours**: 24 Hours; call to schedule during regular business hours.
**Fees**: Charge per mile or flat rate; call for details. Accepts major credit cards and some automobile accident insurances.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Chelsea Community Ride
Website: www.ridethewavebus.org
Phone: (734) 475-9494
Services: Provides a free business district shuttle which can 'flex' between scheduled pickup points along the route to provide stops at the businesses of choice. W.A.V.E. policies and traffic conditions are considered when passengers request 'flex' stops.
Hours: Services provided 7 days a week. Phone Monday – Friday 9 am – 5 pm for information.
Fees: Free for Chelsea residents.

D2A² Connecting Detroit and Ann Arbor - Regional Transit Authority of Southeast Michigan
Website: d2a2.com (available in multiple languages)
Address: D2A2 Blake Transit Center, 328 S. 5th Avenue, AA MI 48104
D2A2 Grand Circus Park, 1508 Park Avenue, Detroit MI 48226
Phone: (517) 333-0400
Email: info@michflyer.com
Services: Express bus service between Detroit and Ann Arbor sponsored by the RTA and AAATA (The Ride; operated by Michigan Flyer). Wheelchair lift reservations available.
Hours: See schedule for Monday - Friday and Saturday - Sunday hours.
Fees: Reduced fares for seniors and the disabled with proof of age (65+) or disability id card.

Freedom Road Transportation
Website: freedomroadtransportation.org
Phone: (248) 232-1259
Fax: (248) 232-1242
Email: info@freedomroadtransportation.org
Services: Provides a volunteer driver program for those in need of transportation. Provides monetary incentives for volunteer drivers.
Hours: Call for information.
Fees: No fee.

Health Plus Transportation
Website: www.healthplustransport.com (in multiple languages)
Address: 124 Pearl Street, Suite 403, (PO BOX 972054) Ypsilanti MI 48197
Phone: (734) 547-7813
Fax: (734) 547-8293
Email: info@healthplustransport.com
Services: Provides non-emergency 24 hour transportation via wheelchair vans, minivans and sedans for medical needs.
Hours: Services provided 24 Hours. Phone Monday – Friday 8 am – 5 pm or make reservations on website. Need a minimum of 3 hours notice.
Fees: Call for fee. Accepts most insurances, workmans compensation and private pay.

JFS Transportation Services (formerly CareVan)
Website: www.jfsannarbor.org/programs-services/transportation-services
Address: 2245 S. State Street, Ann Arbor MI 48104
Phone: (734) 769-0209 ext. 305
Fax: (734) 769-0224

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

TTY: 711
Email: info@jfsannarbor.org

Services: Provides rides within the Ann Arbor and Ypsilanti area to medical appointments, shopping, grocery stores, work, errands, and special events. Must be a JFS client and make reservations by phone during business hours 30 days to a minimum of one day in advance. May make appointments for recurring events.

Hours: Office, Monday - Thursday; 9 am - 5 pm; Fridays 9 am - 3 pm

Fees: Call for rates. Fees may be adjusted by the JFS Fee Review Committee to accommodate those who are unable to pay the full fee.

Manchester Area Senior Citizens Council, Inc.
Website: www.facebook.com/groups/manchesterseniors
Address: 410 City Road, (PO BOX 31) Manchester  MI 48158
Phone: (734) 385-6308

Meals/Transportation
Email: mascc2019@yahoo.com

Services: Transportation is available to medical appointments and to meals. Meals available Tuesdays and Thursdays for adults age 55+.

Fees: Call for rates. Vouchers may be available from the Community Resource Center by calling (734) 428-7722 before scheduling an appointment.

MedSync Transportation & Services
Website: www.medsynctransportation.com
Address: 2035 Hogback Road, Suite 103, Ann Arbor  MI 48105
Phone: (734) 646-8846  24 Hours
Fax: (877) 474-5065
Email: contact@medsts.com

Services: Provides non-emergency transportation for seniors, the disabled and those in wheelchairs in Ann Arbor, Metro Detroit, and Ypsilanti and extended transportation to the entire state of Michigan and neighboring states. Also has accompaniment service. Service for trips from 200-500 miles must be scheduled 36 hours in advance.

Hours: Service provided & phones answered 24 Hours, including federal holidays.

Fees: Fees are flexible. Insurance accepted. Call for fares.

Michigan Transportation Services, Inc. (MTS)
Website: www.michigantransportation.com
Address: PO Box 1118, Novi  MI 48375
Toll Free: (877) 777-7900
Fax: (517) 552-1194
Email: customerservice@michigantransportation.com

Services: Provides non-emergency transportation in Washtenaw and adjoining counties for ambulatory and non-ambulatory individuals in sedans and wheelchair vans. Local and long distance door-to-door services available. Guarantees transportation with 24 hour notice; same day requests may be fulfilled.

Hours: Office Monday – Friday 8 am – 5 pm; Transportation services available 24 Hours

Fees: Accepts most major insurances and worker's compensation plus private pay. Call for fees.

Milan Seniors for Healthy Living - Transportation

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Website: milanseniors.org/home/transportation
Address: 45 Neckel Court Milan MI 48160
Phone: (734) 508-6229
Text: (734) 508-2739
Fax: (734) 439-4315
Email: mshi@milanseniors.org
Services: Transportation services for persons 50+ in the 48160 zip code. Uses wheelchair accessible vehicles.
Hours: Monday - Friday 7:30 am - 4 pm; closed federal holidays and for extreme weather
Fees: Visit the website for the current fees.

myride2
Website: www.myride2.com (multiple languages)
Toll Free: (855) myride2 (697-4332) also multilingual
Services: Provides telephone support and online information on finding transportation resources, continuing to drive safely, and how to use public transportation to seniors and adults with disabilities. Serves Washtenaw and other southeast Michigan counties, Developed by Area Agency on Aging 1-B.
Hours: Monday - Friday 8 am - 4 pm may leave message for call back on the next business day
Fees: No charge for assistance; usual fees for transportation.

Partners in Care Concierge (PICC) - Jewish Family Services
Website: jfspartnersincare.org
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Email: partnersincare@jfsannarbor.org
Services: Medical appointment accompaniment service by and transportation with trained volunteer partners for older adults. Wheelchair accessible transportation provided.
Hours: Monday - Thursday 9 am - 5 pm; Fridays 9 am - 3 pm
Fees: Call for rates.

People's Express (PEX)
Website: www.peoplesexpressmi.com
Address: 10 Jennings Road, Whitmore Lake MI 48189
Phone: (877) 214-6073 Reservation Line
Fax: (734) 449-0840
Services: Transports seniors or those with special needs door-to-door to locations within Washtenaw County that are not part of Ann Arbor Area Transit Authority (AAATA) fixed routes. Provides residents of greater Ann Arbor and Northern Washtenaw County with medical, work, educational, and personal rides. Grants are sometimes available for low income residents. Wheelchair accessible, aides ride free with the client. Must make reservations 3 days ahead. No weekend service. Call between the hours of 10 am - 7 pm for scheduling.
Hours: Monday – Friday 8 am - 5 pm; closed on select holidays.
Fees: Call for fee.

People’s Express (PEX) - Saline
Website: peoplesexpressmi.com/transportation-services
Phone: (877) 214-6073 Reservation Line
Covid-19 may affect hours and services; contact agencies directly for current information.

Fax: (734) 449-0840

Services: Transports residents of Saline to locations within the City of Saline and to certain destinations in Ann Arbor and Ypsilanti. Must make reservations 30 hours ahead. No weekend service. Call between the hours of 10 am - 2 pm for scheduling.

Hours: Monday – Friday 8 am - 5 pm; closed on holidays.

Fees: The fare for seniors and persons with disabilities is $2.00 for one-way trips within the City and to select nearby destinations. Fares for out of town trips vary with the destination.

Reliable Home Care, LLC
Website: www.reliablecarea2.com/
Address: 2723 S. State Street, Suite 150, Ann Arbor MI 48104
Phone: (734) 395-7887 24 Hours
Email: rhcareinyourhome@aol.com
Services: Call for information.

VA Ann Arbor Healthcare System - Veterans Transportation Service
Website: www.annarbor.va.gov/services/Veterans_Transportation_Service
Phone: (734) 222-7145
Services: Assists Veterans (both inpatients and outpatients) with transportation needs to appointments. Must schedule by 4 pm the day prior to an appointment. Available to qualified veterans, caregivers, family and guests.

Hours: 5:30 am - 6:30 pm dispatch or leave voicemail

Fees: No fee.

Wheelchair Vans (formerly HVA Mobility Transportation)
Website: www.emergenthealth.org/schedule-a-transport/#wheelchair-van
Address: 1200 State Circle, Ann Arbor MI 48108
Phone: (734) 994-4111 dispatch
Services: Provides fully-equipped wheelchair vans for senior citizens and people with physical disabilities to medical appointments in Washtenaw, Western Wayne and Southeast Oakland counties.

Hours: Monday - Friday 6 am - 8 pm Saturday and after-hours pickup available by appointment.

Fees: Call for fee.

Western-Washtenaw Area Value Express (WAVE)
Website: www.ridethewavebus.org
Phone: (734) 475-9494 Dispatch: 8 am - 4:15 pm
Services:
- Provides affordable transportation to everyone in need.
- Door-to-Door service in the Chelsea area and the Dexter school district. Call in advance for this service.
- Community Connector (inter-urban express route) goes to AAATA transfer stop at Meijer on Jackson/Zeeb Road in Ann Arbor. Wheelchair lifts or ramps are available. Hop-On ride service; no reservations needed.
- Lifeline Community Van Service is available to residents of western Washtenaw County. May be used for medical appointments, grocery shopping, pharmacy visits or general shopping. Reservations needed.

Neysha Reviere
E-mail: tswp.info@umich.edu
Phone: (734) 998-9353
Covid-19 may affect hours and services; contact agencies directly for current information.

Hours: Door to door services: Monday – Friday 8 am – 4:30 pm; Community Connector Bus Service: call for schedule.

Fees: Dependent upon distance and service. Personal care attendants ride free. Discounts are available for those under 60, seniors, the disabled and students.

COMMERCIAL RIDE-SHARING & CAR-SHARING SERVICES

GoGoGrandparent
Website: GoGoGrandparent.com
Phone: (855) 464-6872 or (855) GoGo-USA 24 Hours
Services: Via the Transportation Network Companies, use Lyft or Uber via a touch-tone telephone or voice commands for rides up to 100 miles in any direction. Smartphone optional. Allows advanced and recurring scheduled reservations. Provides updates to designated person/s via text messages.

Hours: 24 Hours
Fees: Optional monthly membership fee. Concierge fee for members $0.27/minute in addition to Lyft or Uber fees. Cancellation and no-show fees apply. Up to 4 passengers at no additional cost.

Lyft
Website: www.lyft.com or ride.lyft.com or Android or iOS app
Services: Offers standard (up to 4 riders), economy/shared (4 riders), luxury (high-end vehicle seating 4) or extra seating (XL for 6 riders) options for rides up to 100 miles in the Ann Arbor area, including the airport. May schedule rides hours ahead of time and up to 7 days in advance. Riders must have an account with an email address and phone number. Some locations offer rentals of autos, bikes or scooters. Access Mode service sends an accessible vehicle to the user. Apps compatible with smartphone voice features.

Hours: 24 Hours
Fees: Fees vary by level of service, distance, traffic and demand. Offers a monthly Smart Savings Plan subscription. Payment via the app only which can be linked to major credit cards, debit cards, prepaid cards and PayPal, Apple Pay or Google Pay, Venmo or checking account. Cancellation fees may apply.

MyModeCar.com
Website: mymodecar.com
Phone: (734) 707-9707
Services: Allows on demand and advanced reservations booking for transportation services in the Ann Arbor and Ypsilanti area. Uniformed drivers undergo background checks. Includes service to and from the airport (DTW) and medical transportation plus others.

Hours: 24 hour dispatch
Fees: Vary by destination. All major credit cards accepted.

Obi (formerly Bellhop)
Website: www.rideobi.com for information; must use Android or iOS app
Services: Smartphone app for comparing prices of ride sharing services including bikes and scooters (where available). Filter allows viewing of wheelchair accessible vehicles.

Hours: 24 Hours
Fees: No fee. Regular fees apply for using Lyft, Uber, etc.
RideGuru
Website: RideGuru or Android or iOS app
Services: Price comparison tool gives accurate fare estimates and ride hailing information for companies such as Uber and Lyft or a traditional taxi or limo service. Site has general information on ridesharing and a forum for users to exchange information.
Hours: 24 Hours
Fees: No fee. Regular fees apply for using Lyft, Uber, etc.

Turo
Website: https://turo.com
Services: Search this car sharing marketplace for the geographic area desired – home or away, for available rentals. Results can be sorted in various ways; and it’s easy to browse by make, category, or destination. Three levels of insurance available, each with liability. 24/7 roadside assistance. Full refunds with 24 hour advance cancellation.
Hours: 24 Hours
Fees: As quoted by host.

Uber
Website: www.Uber.com or Android or iOS app (website available in Spanish / Español)
Services: Matches riders with independent drivers for local rides with up to 2 extra stops. May schedule rides 5 minutes to 30 days ahead of time. Riders must have an account with an email address and phone number. Offers Assist vehicle options for those who require additional assistance such as seniors or the physically disabled. UberWav program offers Wheelchair Accessible Vehicles. App does not require audio and is easy to use by deaf passengers. Those with low vision should enable smartphone voice services or use the wireless braille display.
Hours: 24 Hours
Fees: Fees vary depending on duration, distance, time and demand. Payment via credit or debit card, Uber Cash balance, PayPal or Venmo. Cancellation fees may apply.

UpHail
Website: UpHail.com or via Android or iOS app
Services: A web tool or smartphone app which compares ride-sharing services Lyft, Uber and taxicabs (where each is available) and provides fare estimate and availability for residents of Dexter, Chelsea, Manchester, Milan, and Saline as well as Ann Arbor and Ypsilanti. No registration or login required for using the web site. Clicking on “Book It” goes to Lyft or Uber websites where an account is needed.
Hours: 24 Hours
Fees: No fee. Regular fees apply for using Lyft, Uber, etc.

ZipCar
Website: ZipCar.com for information; must use Android or iOS app
Services: Access hourly, daily, weekly (14 day) car rentals available mostly on UM North and Central Campuses with a few locations downtown. Vehicle must be returned to home location. Booking available through website or smartphone app. Account and smartphone app required.
Hours: 24 Hours
Covid-19 may affect hours and services; contact agencies directly for current information.

Fees: $25 non-refundable application fee; monthly or yearly membership fee. Hourly or daily rates; $0.58 per mile after 180 included miles per 24 hours; complimentary gas card; insurance included for members ($1,000 deductible).

VOLUNTEER AND EMPLOYMENT OPPORTUNITIES - rev February 2022

Jewish Family Services of Washtenaw County
Website: jfsannarbor.org/programs-services-old/employment-economic-empowerment/
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Email: info@jfsannarbor.org
Hours: Monday - Thursday 9 am - 5 pm; Fridays 9 am - 3 pm
Fees: Many services free, others based on ability to pay.

Michigan Works SE - Washtenaw Service Center (formerly E.T.C.S.)
Website: Workshop Registration www.mwse.org
Address: 304 Harriet Street, Ypsilanti MI 48197
Phone: (734) 714-9814
Toll Free: (800) 285-WORK (9675)
TTY: 711
Services: Provides job search assistance; access to computers, copier, telephone and fax services. Website offers a jobs database, workshop registration, and a link to Adult Education information.
Hours: Mondays, Wednesdays, Thursdays and Friday: 8 am - 5 pm; Tuesdays 8 am - 7 pm
Fees: No fee.

RSVP (Retired and Senior Volunteer Program) - Catholic Social Services of Washtenaw County
Website: csswashtenaw.org/seniors/rsvp-senior-volunteer-program/
Address: Senior Center, 5361 McAuley Drive, PO Box 995, Ann Arbor MI 48106
Phone: (734) 971-9781 press 8
Email: rsvp@csswashtenaw.org
Services: Matches people 55+ with Washtenaw County non-profit agencies who need volunteers. Also known as AmeriCorps Seniors.
Hours: Call for hours.
Fees: No fee. Donations are welcome.

Senior Community Service Employment Program (SCSEP) - AARP Foundation
Website: www.aarp.org/aarp-foundation/our-work/income/scsep/
Address: 15100 Northline, Suite 157, Southgate MI 48195
Phone: (734) 281-2470
Toll Free: (855) 850-2525 (national)
Covid-19 may affect hours and services; contact agencies directly for current information.

Services: Program helps people 55+ who meet income guidelines find work at nonprofit and public agencies to improve work skills. Links to job-seeking tools, job sites, plus computer and typing tutorials. Must be registered with Michigan Works, have a current resume, and not be employed. Also links to Volunteer Opportunities (searchable by zip code), Experience Corps (tutoring K-3 students who are struggling to read) and the Tax Aide program.

Hours: Monday - Friday 9 am - 6 pm

Fees: No fee.

Senior Environmental Employment Program (SEEP) - Environmental Protection Agency
Website: www.epa.gov/careers/senior-environmental-employment-see-program

Services: Provides paid temporary, part-time and full-time positions. These are clerical, technical and professional positions, with benefits, for seniors 55+. Jobs are accessed via organizations that administer the SEE program:

- National Association for Hispanic Elderly (ANPPM)
  234 E. Colorado Blvd., Suite 300, Pasadena CA 91101
  Phone: (626) 564-1988
- National Asian Pacific Center on Aging (NAPCA)
  1511 Third Avenue, Suite 914, Seattle, WA 98101-1626
  Phone: (206) 624-1221
  View NAPCA's SEE program page
- National Caucus and Center on Black Aged, Inc. (NCBA)
  1220 L Street, N.W., Suite 800
  Washington, DC 20005
  Phone: (202) 637-8400
  View NCBA's SEE program page
- National Older Worker Career Center, Inc. (NOWCC)
  3811 N. Fairfax Drive, Suite 900
  Arlington, VA 22203
  Phone: (703) 558-4200
  View NOWCC's SEE program page
- Center for Workforce Inclusion
  8403 Colesville Rd, Suite 1200
  Silver Spring, MD 20910-3314
  Phone: (301) 578-8900
  View The Center's SEE program page

Volunteer Center - United Way of Washtenaw County
Website: www.volunteerwashtenaw.org
Address: 2305 Platt Road, Ann Arbor MI 48104
Phone: (734) 707-5381 (734) 971-8200 main line
Fax: (734) 971-6230
Email: volunteer@uwwashtenaw.orgw

Services: Potential volunteers can search by interest or specific words, browse by interest or type of service, or see agencies' volunteer needs.

Hours: Website 24 Hours Office Monday - Friday 8 am - 4:30 pm

Fees: No fee.
VolunteerMatch
Website: [www.volunteermatch.org](http://www.volunteermatch.org)
Services: A database of opportunities available locally or virtually. Define skills and areas of interest to search. Create free account to save information for future searches.
Hours: 24 Hours
Fees: No fee.

Washtenaw County - Foster Grandparent Program
Website: [www.washtenaw.org/782/Foster-Grandparent-Program](http://www.washtenaw.org/782/Foster-Grandparent-Program) (multiple languages)
Address: 415 W. Michigan Ave, PO Box 915, Ypsilanti, MI 48197
Phone: (734) 544-3040 Program Specialist
Services: Matches low-income adults 60+ with youth in various settings for 20 hours/week. The foster grandparent acts as role model, mentor and friend; s/he engages the youth in activities that develop literacy and provide emotional support. Volunteers receive a monthly stipend, transportation assistance, meals while on duty, and a free annual medical checkup.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.