

## **The University of Michigan Department of Urology**

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# **What's New February 19, 2016**

## **Marleah Stickler**

### **Urology Department Faculty and Staff**

### **1 Item, 5 Minutes**

One of the many strengths we have in the Department of Urology is a wealth of institutional knowledge, borne from experienced faculty and staff who have spent their careers growing and learning in the University of Michigan Health System and the Department of Urology. This strength is exemplified by today's What's New contributor, Marleah Stickler. Marleah has been with the Department since 2010 and has received both her bachelors and graduate degrees from the University of Michigan. She recently took on the role of Project Manager and is now applying her skills and departmental familiarity to Urology's projects of utmost importance. So, without further ado, let's hear from Marleah.

-Eric Anderson, Marketing and Communications Specialist

## 1. Marleah Stickler

As many of you know I have recently completed my Masters in Social Work at the University of Michigan and now dedicate my time to being a full time Project Manager for the Department of Urology. The past two years have helped me grow tremendously as a leader. Although, I have only been in this current position for 6 months, I have been with the department in different capacities since 2010. My story is the epitome of "working my way up," I began as a work study student at the front desk while studying as an undergraduate, I was then hired in the call center after graduation and soon became lead, which has led me to this current position. The opportunities I have been given and the relationships I have built with Urology faculty and staff is what fuels my desire to be an asset to this unique department.

This new role as Project Manager has enabled me to be involved in strategic planning efforts as well as operational ventures. My job falls into three categories including Departmental Projects, Lean and Quality Improvement, and MiChart Credentialed Super User. A few of the projects I am working on currently entail:

- Working on an A3 with key stakeholders to maximize utilization of resources (APP, access, number of patients per room per day)
- Assisting with gift account reconciliation
- Partnering with Dr. Meidee Goh to be the Diversity, Equity and Inclusion Unit Planning Lead for the University of Michigan wide initiative
- Assisting with the planning of the Nesbit gatherings
- Department Compliance Contact (Flu, TB)

- Continuing efforts to help Mary Nowlin PA-C develop and roll out surgery specific Patient Centered Pathways
- Assisting with expansion to offsite centers (Attending planning meetings for BHC & WAA, Developing processes for Urology providers holding clinics at Hamilton Community Health Network in Flint)
- Updating Departmental Dashboard on a monthly basis

In my free time I enjoy traveling, spending time with my family and friends, drawing and cooking. I have a very sarcastic personality and love making others laugh. Please feel free to stop by my office and get to know me if we have not yet met!

