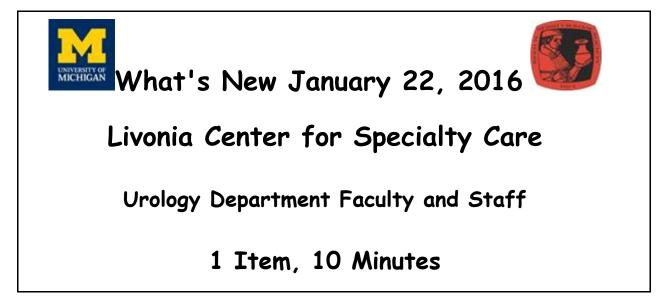
## The University of Michigan Department of Urology

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Our department has grown tremendously in faculty, trainees, nurses, and staff over the past 20 years. In order to provide space for clinical work, we require additional sites. Livonia was the first site we established for adult urology after Taubman center while Peds Urology has established many footholds throughout the region.

Having space and support is necessary but it must be functional for our needs. Thanks to Dr. Faerber's leadership, we have seen a large investment by the health system in CSCL. While there are remaining details that are still being addressed from the renovations, overall, it is an incredible step forward.

But nothing is for free, and our job is to now make Livonia shine brighter than any other ACU in terms of patient care, service, quality, lean, and clinical productivity. The Oto and Urol faculty and teams there are superb and are always willing to help each other. I can honestly say we have a healthy working culture in that ACU.

This week, we will hear from Karen Moore, who has been our Clinic Manager for all the years I've worked there. She is a fantastic support person and can get things done.

-John T. Wei, MD

## 1. Karen Moore

The U-M Livonia Center for Specialty Care is conveniently located on the east side of Haggerty Road just south of Eight Mile Road. The Center has been open since 1996 and Urology has been a part of this site since day one. Dr. Gary Faerber was one of the first Urologists to work at the site, along with Dr. Edward McGuire. Forward to 20 years later and that same Dr. Faerber, who is the Medical Director, just finished our newly renovated site.

The expansion, which started on July 13, 2015, finished up in January 2016. It now includes a large Urology team room where the doctors, PA's, RN's and Medical assistants can all be located in the same area for better communication with each other. A new larger procedure room was also added where we are planning on housing a new MRI fusion biopsy system later this year. All exam rooms have been re-done with work computer systems, and two towers for cystoscopies have also been brought in. Our fluoroscopy room has been painted and updated and is being utilized every day of the week. Hallways have been made larger to accommodate stretchers and wheelchairs and a much needed extra bathroom was also added. The site has expanded to include a number of different Assistant, Associate and full Professors of Urology working here. We have a team of Physician Assistants (Diane Collin, Cynthia Stroup and Gayle Adams) and a Nurse Practitioner (Sue Parsell) helping to facilitate getting patients seen in a timely manner. Our site specializes in urinary incontinence, male and female general urology, neurogenic bladder and Urodynamic. We also have physicians that have clinical interests in male infertility, low testosterone, erectile dysfunction, BPH, and prostate cancer early detection. Helping to make sure we meet our Lean Principles of having our patients seen within one hour of check in is our Medical Director Dr. Faerber, Administrative Manager Karen Moore, Dr. John Wei and the team of our wonderful RN's, MA's and our clerical staff. The renovations have added new exam rooms and this has made a difference in the flow. Everyone is amazing!



Current physicians/surgeons working at the site are: Dr. John Wei, Dr. Jim Dupree, Dr. Bahaa Malaeb, Dr. Pelletier-Cameron, Dr. Q. Clemens, and coming within the next few months will be Dr. Ambani, Dr. Ellimoottil, Dr. Gupta, Dr. Santiago-Lastra and Stanley Mukundi, PA.

In addition to Urology being at the site, we also have Otolaryngology, Michigan Hearing, Audio services and Michigan Sinus that also went under renovations and the addition of three new exam rooms, a new pediatric sound booth, medication room and team area.



One final note-Dr. Gary Faerber is leaving the University of Michigan Health System to take a new position as faculty at the University of Utah, effective March 1, 2016. The staff and his friends from the Livonia Center for Specialty Care will miss Dr. Faerber, his sense of humor and his dedication to his patients. We all wish him the very best of Luck! You will be missed!!

Here are some additional pictures.



(Left) Old Urology Dictation Room, (Right) New Urology Dictation Room



(Left) New exam area, (Right) LCSC sign above check out



(Left) Old intake area, (Right) New intake area